

Hitachi Group CSR Report 2008 Digest Request for Cooperation by Questionnaire

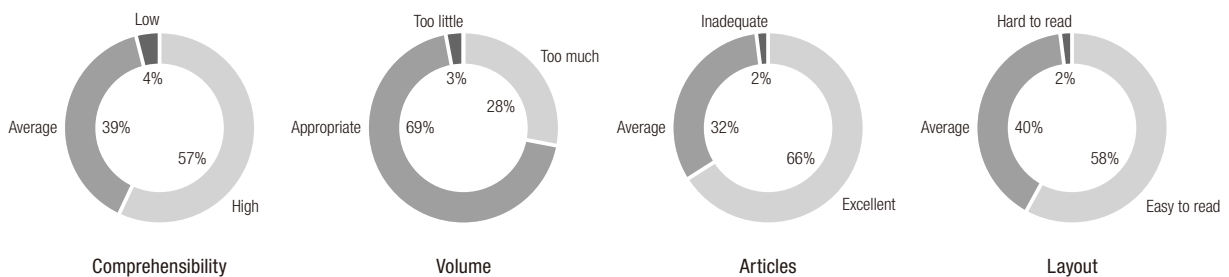
HITACHI
Inspire the Next

What were your impressions when reading the report on the Hitachi Group's CSR activities, *Hitachi Group CSR Report 2008 Digest*? Please answer the questionnaire on the other side of this page. We consider readers' frank opinions very important and want to ensure that this feedback is reflected in our various CSR activities.

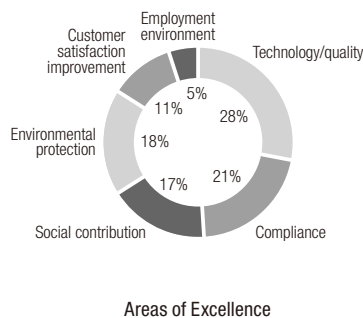
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Results of Responses to Questionnaire on *Hitachi Group CSR Report 2007* (Total respondents: 99)

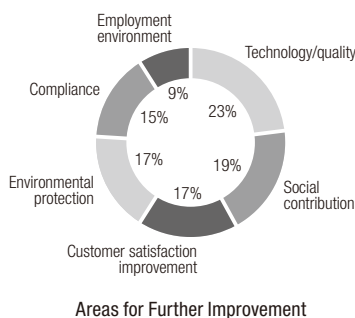
CSR Report 2007



CSR Activities

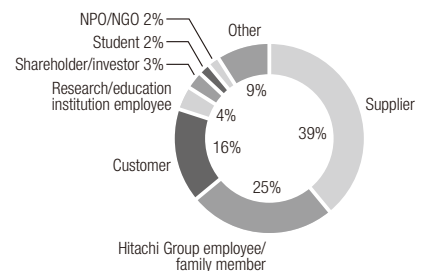


Areas of Excellence



Areas for Further Improvement

Breakdown of Responses



Main Feedback and Our Responses

Praise

- From the section "Hitachi's Response to Nuclear Reactor Turbine Problems," I could understand clearly Hitachi's *monozukuri* and quality assurance activities.
- From the examples of "CSR Activities" closely related to people's lives and positive environmental protection activities, I got a clear idea of Hitachi's approach of aiming at a sustainable society.
- The good balance between articles, tables and photographs and the notes explaining abbreviations and technical terms made it easy to read.

Suggestions

- There are too many pages and the contents are too diverse. Since the distinctive features and message are not clear, how about focusing on the main points or producing a separate booklet?
- I would like to see more comments from employees on the frontlines and from stakeholders.
- I expect Hitachi to continue conducting activities that can contribute to society, local communities, and environmental protection through its technologies.

Our Responses

- We have produced the whole CSR Report in PDF format and posted it on our Web site. This booklet is a digest outlining the main messages and topics in the Report.
- The project areas Hitachi is focusing on in the field of environmental protection are outlined under "Activities."
- Opinions of employees participating in activities and diverse stakeholders have been included in the Report in the "Voices" articles.

Please answer the Questionnaire overleaf.

