

## How to Use This Report

Use the category tabs, navigation icons, and link buttons to go directly to different sections of this report.

**Link Buttons**  Click to go to corresponding website  Click to go to corresponding page

### Category Tabs

Go to the beginning of the corresponding section



### Navigation Icons

-  Click to go back one page
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## Editorial Policy

### Basic Concept

We are continuously improving our CSR activities and have identified nine key themes for our CSR management framework: (1) recognition of social responsibility, (2) corporate governance, (3) human rights, (4) labor practices, (5) environment, (6) fair operating practices, (7) customers (consumer issues), (8) community involvement and development, and (9) review and improvement of CSR activities.

With reference to these nine key themes, the *Hitachi Sustainability Report 2017* details the social and environmental issues that are vital to the sustainability of our operations and society, presenting our stance and the activities undertaken in fiscal 2016.

Inasmuch as the report is a tool with which we engage with our stakeholders through honest and transparent disclosures of information, it contains our basic policies, promotion systems, key performance indicators, and specific measures for our CSR initiatives in line with the disclosure requirements of the GRI Sustainability Reporting Standards (GRI Standards).

### What This Report Covers (Boundary of Reporting)

Period:	The main period covered is fiscal 2016 (April 1, 2016, to March 31, 2017)	
Companies:	1,253 companies, namely, Hitachi, Ltd. and 1,252 consolidated subsidiaries (including 388 equity-method associates and joint ventures)	
Boundary of Data:	Financial data:	1,253 companies, namely, Hitachi, Ltd. and 1,252 consolidated subsidiaries (including 388 equity-method associates and joint ventures)
	Social data:	Boundary of data indicated under each indicator
	Environmental data:	865 companies, namely, Hitachi, Ltd. and 864 consolidated subsidiaries. However, for environmental performance data associated with Hitachi's business operations, Hitachi, Ltd. and consolidated subsidiaries whose environmental load comprises 90% of the total (based on Hitachi calculations) are included.
Reporting Cycle:	Published every year as an annual report	
Date Published:	September 2017	

#### Notes:

- The data for each fiscal year are the results according to the boundary of data in that fiscal year.
- The base fiscal year data has been revised to match the boundary of data for fiscal 2016.

[Symbol Marks Used in This Report]

\* Technical terms, proper nouns, tables, diagrams, etc. requiring explanation

[Hitachi References in This Report]

Hitachi, Ltd.: Information on or initiatives of Hitachi, Ltd.  
Hitachi and the Hitachi Group: Information on or initiatives of all Group companies in and outside Japan

[Key Guidelines Referred to in Preparing This Report]

- GRI Standards, Global Reporting Initiative
- Environmental Reporting Guidelines (2012 version), Ministry of the Environment, Japan
- Environmental Reporting Guidelines 2001—With Focus on Stakeholders, Ministry of Economy, Trade, and Industry, Japan

**Disclosure of Financial and Non-Financial Information**

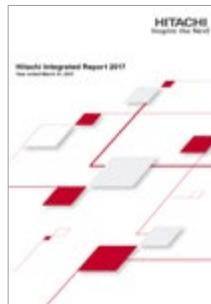
Hitachi, following closely the deliberations of the European Union (EU) and the International Integrated Reporting Council (IIRC) about non-financial disclosure, presents information to match the needs of stakeholders reading this report.

Since the fiscal 2016 edition, the *Hitachi Integrated Report* has presented both financial and non-financial information showing how Hitachi is striving to create value. The *Hitachi Sustainability Report* continues to serve as a comprehensive tool providing detailed non-financial information.

**Independent Assurance**

To enhance the credibility of this report, we have engaged KPMG AZSA Sustainability Co., Ltd. to provide assurance on environmental and social performance indicators. This assurance was carried out in accordance with the International Standard on Assurance Engagement (ISAE) 3000 and 3410, as well as

- **Financial and Non-Financial Information Reports on Hitachi's Value Creation**



Hitachi Integrated Report 2017

- **Non-Financial Information Reports**

The *Hitachi Sustainability Report 2017* provides non-financial information to investors, auditors, and CSR experts in an easily searchable, interactive PDF format (A4, 132 pages).

The CSR website contains not only the contents of this report but also news releases to provide up-to-date information to our diverse stakeholders.



Hitachi Sustainability Report 2017



**Web** CSR (Corporate Social Responsibility)  
<http://www.hitachi.com/csr/>



**Web** Environmental Activities  
<http://www.hitachi.com/environment/>



**Web** Global Community Relations and Activities (Social Contribution Activities)  
<http://www.hitachi.com/csr/sc/>

Note: We also disclose information about Hitachi, Ltd. in the *Corporate Governance Report*.

the Practical Guidelines for the Assurance of Sustainability Information of the Japanese Association of Assurance Organizations for Sustainability Information.

Performance indicators for fiscal 2016 that have been assured are marked with  in the report.

- **Financial Information Reports**



**Web** Investor Relations  
<http://www.hitachi.com/IR-e/>

Note: Information about Hitachi, Ltd. is also disclosed in the *Annual Securities Report* and the *Report on the 148th Business Term*.