#### HITACHI Inspire the Next

# 2021 Mid-term Management Plan Progress and Prospects

April 28, 2021 Toshiaki Higashihara President & CEO Hitachi, Ltd.

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# Today's Key Messages

- 1. 2021 Mid-term Management Plan: Progress and achievements
- 2. Achieving growth through digital technologies
- 3. Contributing to the environment through business
- 4. Future capital allocation

## 1. Hitachi's Business Vision

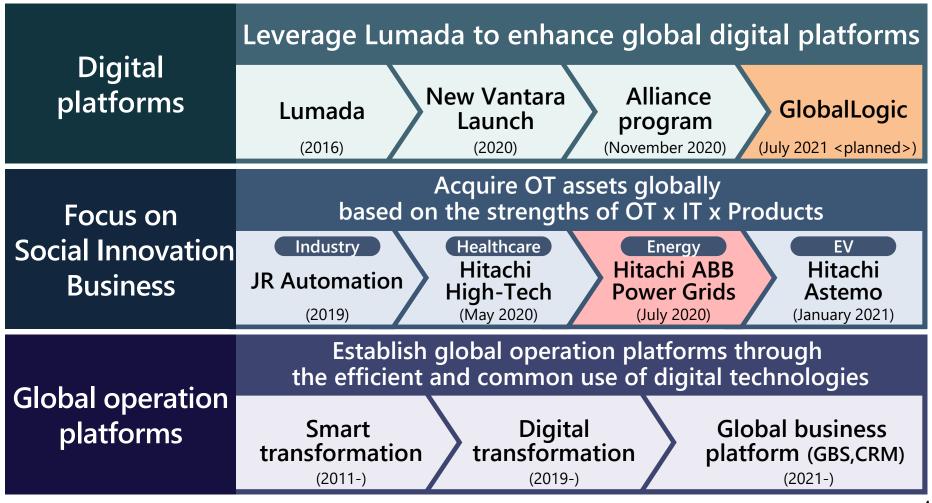
Ensure sustainable growth and profitability through the Social Innovation Business



IMADA

# Progress of 2021 Mid-term Management Plan and directions for the next stage of growth

Promote digital transformations and business transformation to expand the Social Innovation Business globally



EV: Electric Vehicle, GBS: Global Business Service, CRM: Customer Relations Management

#### 2.2 Progress and Achievements in FY2020



Response to COVID-19	<ul> <li>Put health of employees, their families, an</li> <li>Maintained social infrastructure and cust</li> <li>Maintain financial soundness: Operating</li> </ul>	tomer support	
Growth through digital technologies	<ul> <li>Lumada business revenues: 1.1 trillion yen → FY2021: 1.6 trillion yen</li> <li>Strengthen growth strategies throughout the Hitachi Group; acquisition of GlobalLogic (scheduled for July 2021)</li> <li>Contributions to social and enterprise digital transformation (remote / contactless / automation)</li> </ul>		
Transformation of business portfolio	<ul> <li>Growth of global business: FY2021 overseas revenue ratio: 57%</li> </ul>		
	• Integrated Hitachi ABB Power Grids (July 2020)	• Established Hitachi Astemo (January 2021)	
	<ul> <li>Reorganized capital policies at listed subsidiaries</li> </ul>		
	• Divestiture of Hitachi Chemical (April 2020)	• Divestiture of Hitachi Metals (by March 2022)	
Global operational renovation	<ul> <li>Evolution of global operations utilizing Hitachi ABB Power Grids</li> </ul>		

#### 2.3 FY2019, FY2020 Results and FY2021 Forecasts

(Billions of yen)	FY2019 Results (consolidated)	FY2020 Results (consolidated)	FY2021 Forecasts (consolidated)
Revenues	8,767.2	8,729.1	9,500.0
Adjusted operating income (ratio)	661.8 (7.5 %)	495.1 (5.7 %)	740.0 (7.8 %)
Net income attributable to Hitachi, Ltd. stockholders	87.5	501.6	550.0
Operating cash flow	560.9	793.1	750.0
Return on invested capital (ROIC)	9.4 %	6.4 %	8.3 %

FY2022 TargetsAdjusted operating income ratio and ROIC: 10%

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3.1 Global Deployment of Social Innovation Business (Integration effect of Hitachi ABB Power Grids)



#### Strengthen Hitachi Group Business

- Acquire top global products, technologies, and customer base
- Deploy digital assets (EAM, APM, FSM) to Lumada
- Strengthen environmental business (Digital grids, HVDC)

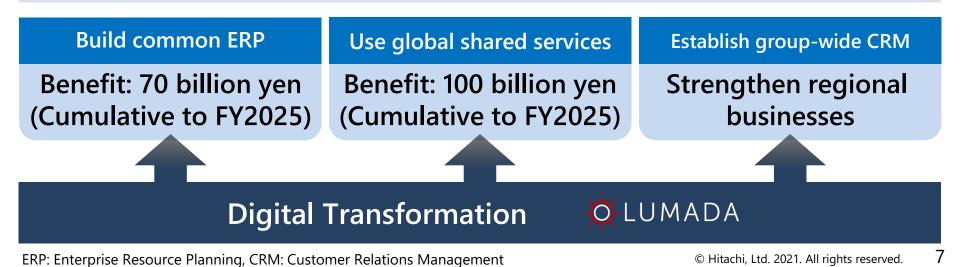
Hitachi ABB Power Grids	FY2021
Revenue billion (\$ billion)	9.2
EBITDA	11.8%
Adjusted EBITA	7.8%

FY2024 target: Adjusted EBITA over 10%

EAM: Enterprise Asset Management APM: Asset Performance Management FSM: Field Services Management HVDC: High Voltage Direct Current

#### **Strengthen Global Operations**

Utilize Hitachi ABB Power Grids' global operations throughout the Hitachi Group



3.2 Strengthening Social Innovation Business **HITACHI** with Digital Technologies (Acquisition of GlobalLogic) <sup>Inspire the Next</sup>

Expand digital transformations with global customers

	Hitachi's customers	GlobalLogic's customers		
Value proposition	Accelerate customers' DX in Social Innovation Business	Expand services in mission critical fields Over 400 global companies in automotive, finance, healthcare, etc.		
	HITACHI	Global <b>Logic</b> °		
Co-creation	Strengthen co-creation with global customers covering social infrastructure to cloud services			
with customers	NEXPERIENCE (Co-creation centers: 11 sites)	Experience design (Co-creation centers: 8 sites)		
Software engineering	Strengthen global service of applications, and improve software development efficiency			
	Mission-critical systems (80,000 people in Japan, India, and North America)	Embedded software, cloud applications (20,000 people, 30 delivery bases worldwide)		

#### 3.3 Evolution of Lumada and Social Innovation Business Inspire the Next

Use business domain knowledge, co-creation, and digital technologies to resolve social and management issues



## 3.4 Growth Strategy with Digital Technologies



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#### 3.5 Achieving Growth in Each Region near Customers HITACHI

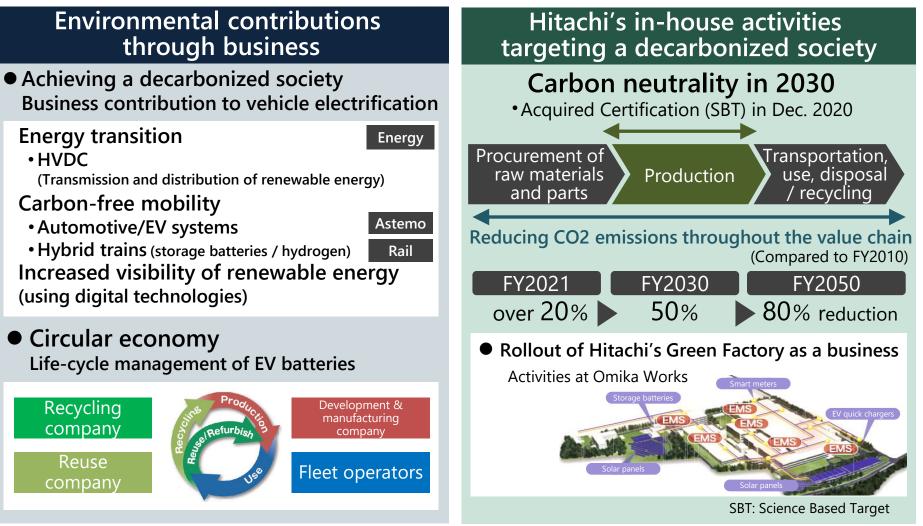
Achieving growth in three key areas through a deep understanding of customers' needs in each region



Utilize front-line of acquired assets to achieve global growth through digital technologies

#### 4. Providing Environmental Value with Partners HITACHI Inspire the Next

#### Contribute to the realization of a decarbonized society and a circular economy through business and in-house activities



# 5. ESG Management

Create growth drivers by resolving issues through Social Innovation Business, fulfilling social responsibilities, and achieving sustainable growth to benefit society

<ul> <li>e human es globally, e employee ment</li> <li>Independence and diversity in Director structure</li> <li>Risk management</li> </ul>
<ul> <li>Compliance</li> <li>Crisis</li> <li>Business risk</li> <li>Reflect ESG goals in executive compensation</li> <li>tional health</li> <li>ty</li> </ul>

#### Achieve profit growth (net income / EPS), focus on operating CF / ROIC, and strengthen R&D

Growth	<ul> <li>Completed large-scale M&amp;As in energy and digital fields</li> <li>Continue growth investments in the environment,</li></ul>
investment	resilience, and security & safety
Shareholder return	<ul> <li>Stable dividend increase based on sustainable growth</li> <li>Consider and execute buybacks, based on business growth, sales of assets, and stock prices</li> </ul>

 2021 Mid-term Management Plan <Planned amount>

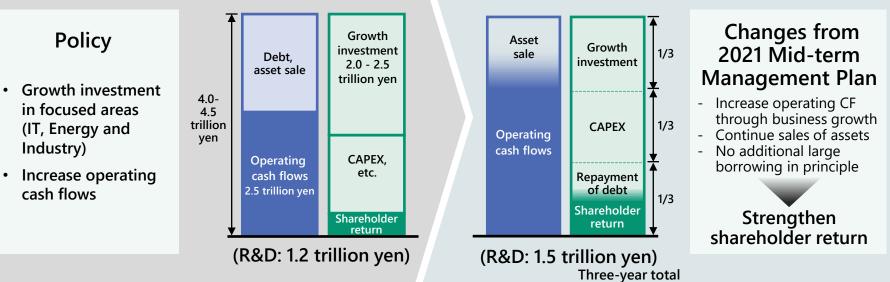


Image of future capital allocation

# Hitachi achieves sustainable growth through the Social Innovation Business, resolving social issues and management issues through digital technologies



# Hitachi Social Innovation is PONERING GOOD

### **Cautionary Statement**

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Certain statements found in this document may constitute "forward-looking statements" as defined in the U.S. Private Securities Litigation Reform Act of 1995. Such "forward-looking statements" reflect management's current views with respect to certain future events and financial performance and include any statement that does not directly relate to any historical or current fact. Words such as "anticipate," "believe," "expect," "estimate," "forecast," "intend," "plan," "project" and similar expressions which indicate future events and trends may identify "forward-looking statements." Such statements are based on currently available information and are subject to various risks and uncertainties that could cause actual results to differ materially from those projected or implied in the "forward-looking statements" and from historical trends. Certain "forward-looking statements" are based upon current assumptions of future events which may not prove to be accurate. Undue reliance should not be placed on "forward-looking statements," as such statements speak only as of the date of this report.

Factors that could cause actual results to differ materially from those projected or implied in any "forward-looking statement" and from historical trends include, but are not limited to:

- exacerbation of social and economic impacts of the spread of COVID-19;
- economic conditions, including consumer spending and plant and equipment investment in Hitachi's major markets, as well as levels of demand in the major industrial sectors Hitachi serves;
- exchange rate fluctuations of the yen against other currencies in which Hitachi makes significant sales or in which Hitachi's assets and liabilities are denominated;
- uncertainty as to Hitachi's ability to access, or access on favorable terms, liquidity or long-term financing;
- uncertainty as to general market price levels for equity securities, declines in which may require Hitachi to write down equity securities that it holds;
- fluctuations in the price of raw materials including, without limitation, petroleum and other materials, such as copper, steel, aluminum, synthetic resins, rare metals and rare-earth minerals, or shortages of materials, parts and components;
- estimates, fluctuations in cost and cancellation of long-term projects for which Hitachi uses the percentage-of-completion method to recognize revenue from sales;
- increased commoditization of and intensifying price competition for products;
- uncertainty as to Hitachi's ability to attract and retain skilled personnel;
- uncertainty as to Hitachi's ability to continue to develop and market products that incorporate new technologies on a timely and cost-effective basis and to achieve market acceptance for such products;
- fluctuations in demand of products, etc. and industry capacity;
- uncertainty as to Hitachi's ability to implement measures to reduce the potential negative impact of fluctuations in demand of products, etc., exchange rates and/or price of raw materials or shortages of materials, parts and components;
- credit conditions of Hitachi's customers and suppliers;
- uncertainty as to Hitachi's ability to achieve the anticipated benefits of its strategy to strengthen its Social Innovation Business;
- uncertainty as to the success of acquisitions of other companies, joint ventures and strategic alliances and the possibility of incurring related expenses;
- uncertainty as to the success of restructuring efforts to improve management efficiency by divesting or otherwise exiting underperforming businesses and to strengthen competitiveness;
- general socioeconomic and political conditions and the regulatory and trade environment of countries where Hitachi conducts business, particularly Japan, Asia, the United States and Europe, including, without limitation, direct or indirect restrictions by other nations on imports and differences in commercial and business customs including, without limitation, contract terms and conditions and labor relations;
- the potential for significant losses on Hitachi's investments in equity-method associates and joint ventures;
- uncertainty as to the success of cost structure overhaul;
- the possibility of disruption of Hitachi's operations by natural disasters such as earthquakes and tsunamis, the spread of infectious diseases, and geopolitical and social instability such as terrorism and conflict;
- uncertainty as to the outcome of litigation, regulatory investigations and other legal proceedings of which the Company, its subsidiaries or its equity-method associates and joint ventures have become or may become parties;
- the possibility of incurring expenses resulting from any defects in products or services of Hitachi,
- uncertainty as to Hitachi's ability to maintain the integrity of its information systems, as well as Hitachi's ability to protect its confidential information or that of its customers;
- uncertainty as to Hitachi's access to, or ability to protect, certain intellectual property; and
- uncertainty as to the accuracy of key assumptions Hitachi uses to evaluate its employee benefit-related costs.

The factors listed above are not all-inclusive and are in addition to other factors contained elsewhere in this report and in other materials published by Hitachi.

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