

Hitachi Investor Day 2022

Innovation Strategy

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1 Generating digital service business with the Lumada Growth Model



2 Backcasting from 2050 to create radical innovation



3 Accelerating outside-in innovation through startup investment



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1-1. Innovation strategy in Mid-term Management Plan 2024



Focus on digital technology to generate innovation for global business growth

Planetary boundaries

Protect Earth Sustain human society

Solving customers' and society's issues through data and co-creation

Mid-term Management Plan 2018

Innovate through collaborative creation

3-center structure consisting of CSI: Co-creation with customers, CTI: Technology innovation, and CER: Exploratory research

Launch NEXPERIENCE / Lumada

Establish global collaborative creation hubs for co-creation with customers in Japan, North America, Europe, China and Asia

Open labs

Univ. of Tokyo, Kyoto Univ., Hokkaido Univ., Univ. of Cambridge, Tsinghua Univ., KOBE Biomedical Innovation Cluster

Mid-term Management Plan 2021



Revise technology platforms

Integrate technology platforms with Hitachi Energy, Hitachi Astemo, Hitachi Vantara & GlobalLogic and generate synergy

June 2019 Set up new CV fund company

Acquire business models through startup investment/collaboration

🚫 LUMADA

A society in which every individual

is comfortable and active

Mid-term Management Plan 2024

Establish Innovation Growth Strategy Div.

Develop innovation investment strategy to address the challenges faced by customers and society

Generate digital service business

Provide value through IT × OT × Products to support customers' growth

Create radical innovation

Solve customers' future management challenges by backcasting from 2050

CSI: Center for Global Social Innovation, CTI: Center for Technology Innovation, CER: Center for Exploratory Research, CV: Corporate Venturing, IT: Information Technology, OT: Operational Technology

1-2. Innovating for global business growth through DX/GX

Drive innovation with the full strength of the Hitachi Group leveraging technology platforms, human talent, and customer channels China R&D **Hitachi China** Europe R&D Hitachi Energy Research & Development Group 2,300 Norihiro Suzuki Drive innovation with technology and digitalization to offer value through co-creation **Global Intellectual Property Group** 200 Chen GM Sugimura GM Salge CTO Harada CTO Stephen China Europe Establish an intellectual property platform Manetta to provide value to global customers Create Environment business in Enhance industrial GX/DX business collaboration with Hitachi Energy and together with local group companies. Hitachi Rail. Participate in the European Reinforce efforts for decarbonization Environment ecosystem America R&D GlobalLogic India R&D **APAC R&D** Japan R&D Nakaya GM Dayal Singh CTO Banerjee GM Kitagawa GM Sameshima Nishizawa Kusumi Nishimura Suzuki Kashimura South & Southeast Asia North America Japan Enhance digital service businesses India: Increase digital engineering Promote customer co-creation toward DX/GX. creation working closely with Establish world-leading technology platforms. Asia: Focus on green building and Create radical innovation addressing planetary boundaries and GlobalLogic/Hitachi Vantara/Hitachi smart city Digital well-being

DX: Digital Transformation, GX: Green Transformation

HITACHI

Inspire the Next

1-3. Increasing Hitachi Group investment in innovation





CV: Corporate Venturing, MMP: Mid-term Management Plan



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HITACHI **Inspire the Next**

Supporting customer growth with our experience in providing value through IT x OT x products

Digital/AI talent

Digital talent * / Top-class AI talent in R&D Group 1,226 / 226 [2018] - 2,000 / 400 [2021]

* Total incl. planning & mgmt. staff

Attri buberi

Deep features for tracking International AI competitions Acquiring top awards and organizing competitions for natural language processing, acoustics, and video SemEval 2020, Interspeech 2021, CVPR 2021, Kaggle, etc. World-leading technology & intellectual property

High-speed trains (UK) 💳 Excellent design, dual-mode

National Commendation for Invention "The Imperial Invention Prize" [2019], Okochi Memorial Production Prize [2020]

Automotive inverter Insulated resin structure for 800V-compatible rapid charging

Best 10 New Products Awards [2019], Ichimura Prize in Industry against Global Warming for Distinguished Achievement [2021], National Commendation for Invention "The Prime Minister's Invention Prize" [2022]

Enhance Lumada solutions through co-creation with customers

Visualization of human flow and behavior

Adopted by more than 100 stations worldwide Good Design Award [2017], SSII Takagi Prize [2022]

ł		CMOS annealing
Q		Stock prices
	1. 第四 3 VM > EQUIT. 3 MP/9 1. プルス1 3 MP > AndE > ALETT-9 グー-925	P&C insurance portfolio
	Integrated management & analysis of mfg. process, workers, materials	optimization High-frequency settlement

Al: Artificial Intelligence, CMOS: Complementary Metal-Oxide Semiconductor, IoT: Internet of Things, IT: Information Technology, OT: Operational Technology, P&C: Property and Casualty, SSII: Symposium on Sensing via Image Information

PB (Public biometric infrastructure)

Best 10 New Products Awards Masuda Prize [2020], R&D100 [2020], Ichimura Prize in Industry for Excellent Achievement [2021]

2-2. The Lumada Growth Model supporting customers' growth HITACHI Inspire the Next

Promote innovative co-creation and digital services for the customer's next challenge



NEXPERIENCE Co-creation techniques and tools





Strengthen global front line operations and marketing CRM to categorize growth models & promote co-creation

Financial/Public services area

Offer customer service content providing economic inclusion

Energy, Railway/Transport area

Asset-linked services aimed at decarbonization and regional revitalization

Manufacturing/Logistics area

Offer value through improved resilience, high added value and circular economy

2-3. Lumada Growth Model: Financial/Public Services area



Accelerate coordination between operational processes in financial services for financial inclusion using knowledge from various industries

Operational Excellence

Customers: Financial organizations

Creating new demand

Customers: Financial organizations, manufacturers, distributors, etc.

PLAN

Optimize work processes with design thinking



Design cross-industry financial/public service products based on OT knowhow



BUILD

Increase efficiency in work systems with "AI (RPA/dialogue/automatic response)"

Won first place in the international competition (SemEval2020) Launch of Chatbot service with machine learning [News Release June 2018]

Analyze & evaluate operation data using "Explainable AI"

Launch of Al implementation and operation support service using explainable A [News Release January 2020]

MAINTAIN

OPERATE

Offer improved customer service by automatically analyzing "customer voice" Launch of voice-to-text cloud service [News Release October 2021] Launch of sensitivity analysis service with additional perspectives of morality and unexpectedness [News Release October 2021] Implement an inter-industry coordinated IoT information distribution system

Launch of Sustainable Finance Platform Recognized as a Leader in Gartner® Magic Quadrant™ for Industrial IoT Platforms

Data analysis with assured security in Blockchain/NFT and DFFT base

PBI won Masuda Award of the 10 most innovative products award. WEF C4IR published white papers and distributed it on GTGS2021. Launch of demonstration experiment using digital currency in distribution/SC [News Release May 2022]

Offer value distribution service leveraging Metaverse/Web3.0

Al: Artificial Intelligence, DFFT: Data Free Flow with Trust, C4IR: Centre for the fourth Industrial Revolution network, GTGS: Global Technology Governance Summit, NFT: Non-Fungible Token, OT: Operational Technology, PBI: Public Biometrics Infrastructure, RPA: Robotics Process Automation, WEF: World Economic Forum

2-4. Lumada Growth Model: Energy, Railway/Transport area

DERMS: Distributed Energy Resource Management System, EaaS: Energy as a Service, MaaS: Mobility as a Service







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3-1. Backcast innovation map from 2050

Discussions with stakeholders to explore future societal and customer issues



C4IR: Centre for the fourth Industrial Revolution, CCS: Carbon dioxide Capture and Storage, CCUS: Carbon dioxide Capture, Utilization and Storage, GTGS: Global Technology Governance Summit, ICL: Imperial College London, RPA: Robotics Process Automation, WEF: World Economic Forum, ZE: Zero Emission © Hitachi, Ltd. 2022. All rights reserved. 13

3-2. Societal Issues in 2050

Backcasting from 2050 to take on the challenge of radical innovation to solve future issues that customers will face

Value	Present	2030	2050
	Arrival of a hydrogen-based society where carbon-neutrality is achieved		
Environment	 Carbon pricing Hydrogen mobility 	 Carbon neutrality Full-scale utilization of hydrogen energy 	Environmentally neutral society
	Progressing circular economy leading to zero waste and a complete recycling-based society		Energy storage & supply Direct air capture
	 Restrictions on plastics 	Transition to bio-based material and zero pollution	
	Eradication of cancers with biomedical technology		Seciety with 100 year active life
Safety, Security &	• COVID pandemic is overcome	 Regenerative medicine/cell therapy markets expands 	Society with 100-year active me
Healthcare	Freedom in workstyle enabled by evolution of AR/VR		Minimally invasive cancer treatment
	• Remote working	Remedy gaps using avatars and online education	• Designed cells
	Wide range of automated operations enabled by advances in Al		Digital technologies, people
Resilience	 RPA accelerated by shortage in human labor 	• Al governance	and society evolve together
	Acceleration of technology de	evelopment cycle by quantum computers	• Ultra big data management
	Risk analysis and traffic control	Materials and new drug development	Silicon quantum computer
All Antificial Intelligence Al	Augustad Deplity, DDA, Debatics Drasses Automa	tion VD Vistual Deality	C Hitachi Itd 2022 All rights recorded 1/



AIST : National Institute of Advanced Industrial Science and Technology







*1. This is a result of a test using our CMOS annealing machine. *2. The research is partly from a Moon Shot R&D project (JPMJMS2065) implemented by the Japan Science and Technology Agency (JST). DB: Database, exabyte: 10¹⁸ bytes, Q-STAR: Quantum Strategic Industry Alliance for Revolution



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4-1. Accelerate outside-in innovation





PB: Planetary Boundary, WB: Well-Being, GCV: Global Corporate Venturing, HPC: High Performance Computing



4-2. Speed-up the radical innovation process



Expand innovation ecosystem thereby accelerating radical innovation

Foster an innovation ecosystem		Collaboration themes to accelerate radical innovation		
Innovation/research Intellectual property	y strategy y strategy unit ¹ notest	Customers/ Partners	Decarbonized society Carbon negative	 New approaches in carbon removal technology Negative emissions business model Improved efficiency of artificial photosynthesis (photocatalysts and new devices)
Radi	cal Innovation cosystems	Liment	Overcoming of cancer, intractable and infectious diseases	 Fusion of biopharmaceuticals and radiotherapy Designed cell innovation technology (Genetic design, cell manufacturing and evaluation of cell functions)
Ecosystem Cutting-edge facilit	Academia	Policies/ Frameworks	Co-Evolution of digital technology, people and society	 Metaverse/Web 3.0 applications and business models (Societal infrastructure and industry areas) Quantum applications and use cases Business models for quantum services



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Grow globally by Digital, Green, and Innovation

Generating digital service business with the Lumada Growth Model

Backcasting from 2050 to create radical innovation

Accelerating outside-in innovation through startup investment

Hitachi Social Innovation is POWERING GOOD

Cautionary Statement

Certain statements found in this document may constitute "forward-looking statements" as defined in the U.S. Private Securities Litigation Reform Act of 1995. Such "forward-looking statements" reflect management's current views with respect to certain future events and financial performance and include any statement that does not directly relate to any historical or current fact. Words such as "anticipate," "believe," "expect," "estimate," "forecast," "intend," "plan," "project" and similar expressions which indicate future events and trends may identify "forward-looking statements." Such statements are based on currently available information and are subject to various risks and uncertainties that could cause actual results to differ materially from those projected or implied in the "forward-looking statements" and from historical trends. Certain "forward-looking statements" are based upon current assumptions of future events which may not prove to be accurate. Undue reliance should not be placed on "forward-looking statements," as such statements speak only as of the date of this report.

Factors that could cause actual results to differ materially from those projected or implied in any "forward-looking statement" and from historical trends include, but are not limited to:

- exacerbation of social and economic impacts of the spread of COVID-19;
- economic conditions, including consumer spending and plant and equipment investment in Hitachi's major markets, as well as levels of demand in the major industrial sectors Hitachi serves;
- exchange rate fluctuations of the yen against other currencies in which Hitachi makes significant sales or in which Hitachi's assets and liabilities are denominated;
- uncertainty as to Hitachi's ability to access, or access on favorable terms, liquidity or long-term financing;
- uncertainty as to general market price levels for equity securities, declines in which may require Hitachi to write down equity securities that it holds;
- fluctuations in the price of raw materials including, without limitation, petroleum and other materials, such as copper, steel, aluminum, synthetic resins, rare metals and rare-earth minerals, or shortages of materials, parts and components;
- estimates, fluctuations in cost and cancellation of long-term projects for which Hitachi uses the percentage-of-completion method to recognize revenue from sales;
- increased commoditization of and intensifying price competition for products;
- uncertainty as to Hitachi's ability to attract and retain skilled personnel;
- uncertainty as to Hitachi's ability to continue to develop and market products that incorporate new technologies on a timely and cost-effective basis and to achieve market acceptance for such products;
- fluctuations in demand of products, etc. and industry capacity;
- uncertainty as to Hitachi's ability to implement measures to reduce the potential negative impact of fluctuations in demand of products, etc., exchange rates and/or price of raw materials or shortages of materials, parts and components;
- credit conditions of Hitachi's customers and suppliers;
- uncertainty as to Hitachi's ability to achieve the anticipated benefits of its strategy to strengthen its Social Innovation Business;
- uncertainty as to the success of acquisitions of other companies, joint ventures and strategic alliances and the possibility of incurring related expenses;
- uncertainty as to the success of restructuring efforts to improve management efficiency by divesting or otherwise exiting underperforming businesses and to strengthen competitiveness;
- general socioeconomic and political conditions and the regulatory and trade environment of countries where Hitachi conducts business, particularly Japan, Asia, the United States and Europe, including, without limitation, direct or indirect restrictions by other nations on imports and differences in commercial and business customs including, without limitation, contract terms and conditions and labor relations;
- the potential for significant losses on Hitachi's investments in equity-method associates and joint ventures;
- uncertainty as to the success of cost structure overhaul;
- the possibility of disruption of Hitachi's operations by natural disasters such as earthquakes and tsunamis, the spread of infectious diseases, and geopolitical and social instability such as terrorism and conflict;
- uncertainty as to the outcome of litigation, regulatory investigations and other legal proceedings of which the Company, its subsidiaries or its equity-method associates and joint ventures have become or may become parties;
- the possibility of incurring expenses resulting from any defects in products or services of Hitachi;
- uncertainty as to Hitachi's ability to maintain the integrity of its information systems, as well as Hitachi's ability to protect its confidential information or that of its customers;
- uncertainty as to Hitachi's access to, or ability to protect, certain intellectual property; and
- uncertainty as to the accuracy of key assumptions Hitachi uses to evaluate its employee benefit-related costs.

The factors listed above are not all-inclusive and are in addition to other factors contained elsewhere in this report and in other materials published by Hitachi.