

## The First Hitachi Cash Recycling Devices in the EU Were Deployed at Bank Pekao S.A.



Cash Recycler Machine

**Warsaw, Poland, June 30, 2026.** Hitachi and Bank Pekao S.A. have completed the installation of the first Hitachi cash recycling ATM in the European Union at a Bank Pekao branch in Warsaw, setting a new standard in the field of modern cash handling technologies.

The installation of the device and the planned subsequent implementations are part of the development of the bank's self-service infrastructure. The aim is to improve customer service, increase the availability of cash and further increase the security of operations.

“The introduction of new ATM models in cooperation with Hitachi is an important step in the development of cash distribution services. Modern technological solutions increase the availability of cash for customers, improve the reliability of infrastructure and the security of operations. The partnership with Hitachi allows us to leverage the proven technologies of a global provider, improving the quality of service and the efficiency of ATM network management”. – said **Filip Andrzejewski, Director of the Logistics and Cash Turnover Department at Bank Pekao S.A.**

Hitachi's new devices, based on cash recycling technology, are an important part of the bank's extensive technological transformation. Their implementation is not only a modernization of infrastructure, but also a conscious diversification of suppliers, increasing operational resilience and flexibility of service development.

Implementing a recycler is not only about installing a new device, but also about changing the way cash is managed in the branch. This allows us to reduce transports, respond faster to customer needs, and make better use of available resources. The project with Hitachi was a complex operational undertaking, requiring close coordination of technological and logistical activities. – said **Łukasz Szary, Director of the Corporate Services and Operations Center at Bank Pekao S.A.**

The implementation of the project in Bank Pekao S.A. is the first step in Hitachi's further expansion in the Polish and European markets.

“On behalf of the Hitachi Group, I would like to thank Bank Pekao S.A. for their trust and full commitment to the cash recycler deployment project. This is another area of strategic cooperation between Pekao S.A. and Hitachi, following regulatory systems and IT infrastructure. For us, this project represents a key step in our further, intensive expansion in the Polish market as well as across Central and Eastern Europe.” – said **Tadeusz Woszczyński, General Manger CEE, Hitachi Europe Ltd.**

The modern devices use cash recycling technology proven in Asian markets. Hitachi has a long-standing history and is widely recognized as a leader in this field, having introduced its first closed-cash-cycle ATM in Japan as early as 1984.

The new generation of Hitachi CRMs has been designed with European users in mind – offering an intuitive interface, shorter transaction times, and high reliability. The solution addresses the growing expectations of customers, who increasingly demand experiences similar to those offered by modern digital services.

“I am confident that the quality of Hitachi’s CRM solution will meet the expectations of both the bank and its customers. We look forward to further fruitful cooperation and increased market share. In our daily work, we strive to meet customer expectations and respond to evolving market trends. Customer satisfaction remains our top priority, and we therefore kindly invite customers who need to make cash deposits or withdrawals to test the machine we developed at Bank Pekao.” said **Leszek Modzelewski, Director of Business Development and Project Delivery for Central and Eastern Europe at Hitachi Europe Ltd.**

The successful implementation is the result of many months of work by the Hitachi and Bank Pekao S.A. teams. Hitachi’s partner in the project is Auriga Poland, who is responsible for delivering advanced multivendor software, integrating it with the bank’s systems, and designing an optimal user experience.

Auriga's Poland application offers a consistent, modern, and intuitive customer experience while ensuring seamless integration with the bank's IT infrastructure, both at the customer interaction level as well as throughout the transaction processing cycle. By leveraging Hitachi's advanced technology and Auriga Poland's software engineering expertise, Bank Pekao S.A. has implemented a solution that not only addresses today's market requirements but is also prepared to meet the challenges and opportunities of the future.

One of the most impressive aspects of the project was the speed of its implementation. It took less than 12 months from the decision-making stage to full implementation.

Considering the scale and technological and organizational complexity of the initiative, this represents a significant achievement for all partners involved in the project.

## About Hitachi, Ltd.

Through its Social Innovation Business (SIB), which combines IT, OT (Operational Technology) and products, Hitachi strives to be a global leader in the continuous transformation of social infrastructure through digital solutions, contributing to a harmonized society where the environment, well-being and economic growth are sustainable. Hitachi operates globally in four sectors – Digital Systems and Services, Energy, Mobility and Connected Industry – as well as in the SIB Strategic Business Unit, which is focused on new growth areas. With Lumada at the heart of its business, Hitachi creates value by combining data, technology, and domain expertise to solve customer and community challenges. Revenue for fiscal year 2025 (ended March 31, 2026) was 10,586.7 billion yen, with 606 consolidated subsidiaries and approximately 290,000 employees worldwide.

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**Hitachi Europe – Poland (HEU Polska)** is the regional headquarters in Central and Eastern Europe, including Poland, Austria, the Czech Republic, Slovakia and the Baltic States. HEU is an important supplier to the Polish financial and energy sector, providing, among m.in, data storage systems, paperless systems, fixed asset management systems, ticketing systems, cash recycling devices, AI solutions, data analytics solutions, cybersecurity and software development services, and regulatory solutions (durable medium, MiFID2). Since 2007, Hitachi has been a member of the Banking Technology Forum (FTB) at the Polish Bank Association.

More information: [www.hitachi.pl](http://www.hitachi.pl)

## About Bank Pekao S.A.

Bank Pekao S.A., founded in 1929, is one of the largest financial institutions in Central and Eastern Europe and the second largest universal bank in Poland with PLN 356 billion in assets. The bank has the second largest branch network in the country. He is one of the leaders in corporate banking, and his client is every second corporation in Poland. It occupies a leading position on the market in asset management, brokerage and private banking. Bank Pekao's diversified business profile is supported by a market-leading balance sheet and risk profile reflected in the lowest cost of risk, strong capital ratios and resilience to macroeconomic conditions (Pekao proved to be the most resilient bank, ranking first in the EBA's 2025 stress tests among 64 banks in Europe). Since 1998, Bank Pekao has been listed on the Warsaw Stock Exchange and participates in several local (including WIG 20 and WIG) and international indices (including MSCI EM, Stoxx Europe 600 and FTSE Developed). Pekao is one of the most dividend-paying listed companies in Poland, over the last 10 years it has paid out a total of over PLN 20 billion to shareholders.

More information: Bank Pekao S.A.: [Bank Pekao S.A. - Home](#)

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