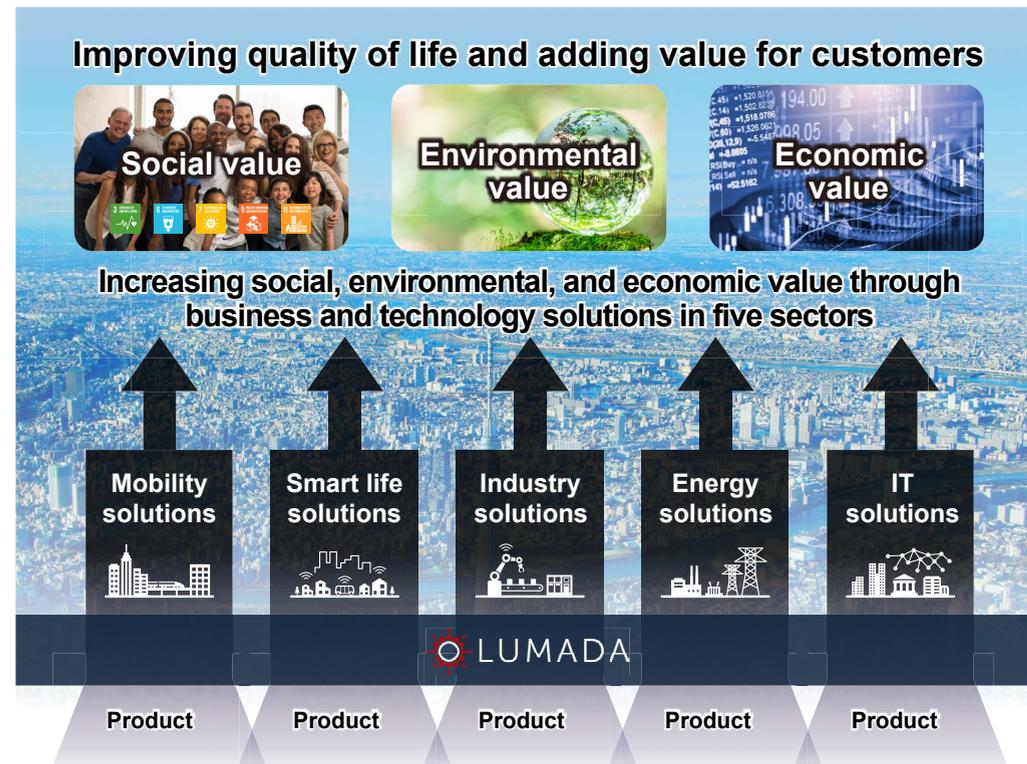


Sustainability Management

The 2021 Mid-term Management Plan and Sustainability

Hitachi practices sustainable management, placing sustainability at the center of our business strategy and—in our 2021 Mid-term Management Plan ending in fiscal 2021—setting ourselves the goal of contributing to the realization of a sustainable world as a global leader of Social Innovation Business. To that end, our 2021 Mid-term Management Plan identifies five sectors where we can increase social, environmental, and economic value simultaneously as well as enhance our customers' corporate value and people's quality of life: IT, energy, industry, mobility, and smart life. Additionally, in order to increase the three

■ Enhancing Three Kinds of Value with Solutions in Five Sectors



kinds of value simultaneously, we will expand our Social Innovation Business through collaborative creation with our partners around the world by providing Lumada, a solution that accelerates digital innovation, as a cyber-physical system allowing the cyber and physical spaces to interact.

We continue to pursue the 2021 Mid-term Management Plan, further merging sustainability and business to contribute to the resolution of social issues through initiatives like Society 5.0 and Sustainability Development Goals (SDGs).

■ Solutions Contributing to Enhanced Social/Environmental Value in Five Sectors

Sector	Social/Environmental Value Being Created	Relevant SDGs
IT	Contributing to India's economic development by expanding payment services to over 400 million people	11 SUSTAINABLE CITIES AND COMMUNITIES
Energy	Managing 25% of the world's substations and providing stable energy to around 1.8 billion people	7 AFFORDABLE AND CLEAN ENERGY
Industry	Providing a safe and secure water environment to 70 million users per day by providing water supply and sewerage systems	6 CLEAN WATER AND SANITATION, 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE
Mobility	Providing railway services that are safe, secure, pleasant, and environmentally conscious to 18.5 billion passengers per year	11 SUSTAINABLE CITIES AND COMMUNITIES
Smart Life	Contributing to improvements in people's quality of life by performing 20 billion blood tests and other diagnostic tests per year	3 GOOD HEALTH AND WELLBEING, 11 SUSTAINABLE CITIES AND COMMUNITIES

Social Innovation Business ▶ <http://social-innovation.hitachi/en/>

2021 Mid-term Management Plan ▶ <http://www.hitachi.com/IR-e/library/presentation/webcast/190510.html>