

# **Environment Report 2001**

Toward a Recycle-Oriented Society for Sustainable Development

**Hitachi Group** 

#### ■ Company Profile (As of March 31, 2001)

- •	
Corporate name:	Hitachi, Ltd.
Incorporated:	February 1, 1920 (Founded 1910)
Principal office:	6, Kanda-Surugadai 4-chome, Chiyoda-ku, Tokyo 101-8010, Japan
Representative:	Etsuhiko Shoyama, President and Director
Paid-in capital:	¥281,754 million

#### Financial Summary for the Year Ended March 31, 2001

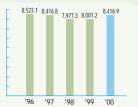
	Unconsolidated	Consolidated
Net sales	¥4,015,800 million	¥8,417,000 million
Net profit	¥40,100 million	¥104,400 million
Employees	55,609	340,939

Consolidated figures include 1,069 subsidiaries.

Number of affiliated company whose investment had been carried the equity method is applicable : 83

#### Changes in Consolidated Results

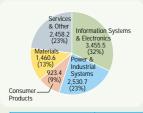
Net Sales (billions of yen)





Operating Income (Loss) (billions of yen)

Net Sales by Industry Segment, FY00 (billions of yen) Operating Income by Segment, FY00 (billions of yen)





Consolidated Operating Income ¥342.3 billion

 Total (Industry Segment Sales)
 ¥10,828.7 billion
 Total Segment Operatin

 Intersegment Transactions
 ¥2,411.7 billion
 Management Sector Exp

 Consolidated Net Sales
 ¥8,417.0 billion
 Consolidated Operating

 Note: Net Sales by Industry Segment include intersegment transactions.
 For the segment transactions.
 Consolidated Operating

■ Changes in Unconsolidated Results

Net Sales (billions of yen) Income (Loss) before Income Taxes (billions of yen)



Sales by Industry Segment, FY00 (billions of yen)



R&D Expenditures/R&D as a Percentage of Net Sales (billions of yen, %)





Capital Investment (billions of yen)



#### Editorial policy of this report

This report centers around the results and activities of environmental activities of fiscal 2000 (April 1, 2000 through March 31, 2001). The separate booklet, "Reports and Data on Environmental Performance, Fiscal 2000," expands a report scope and indicators, and entirely revised version of the one of the previous year. We have also added feedback we received from NGOs on our Environmental Report 2000 in the "Exchange with Society". And, the report proper is the result of a partial revision of "Environmental Report 2000" (pages 1, 4, and 28).

The next environmental report is scheduled to come out in May, 2002.

#### Reports and Data on Environmental Performance, Fiscal 2000

Report period —Fiscal 2000(April 1,2000 through March 31,2001) Scope of reports—310 firms of the Hitachi Group (Hitachi, Ltd. and its 309 related companies subsidiaries and affiliates). We conducted a survey of environmental impacts of consolidated group firms and covered in the report the major group firms that accounted for 85% of the environmental impact of the Hitachi Group. (The "Data on Environmental Performance" of fiscal 1999 covered 21 firms, which accounted for 50% of the environmental impact of the group.)

Reference indicators—We used "Environmental Performance Indicators for Businesses, Fiscal Year 2000 Version" (Ministry of Environment) for reference.

#### ■ Contents

Message from the President1
Environmental Management System2
Fundamental Principles of Environmental Activities2
Environmental Management Structure2
Standards for Corporate Activities,
Environmental Protection Action Guidelines3
Environmental Action Plan4
Environmental Management5
GREEN 21 Activities5
Environmental Management Performance6
Environmental Accounting7
Consideration for Environmental Issues in Products and Services8
Design for Environment8
Representative Products11
Recycling Used Products14
Consideration for Environmental Issues in Production
Activities
Resource Input and Emissions16
Prevention of Global Warming16
Waste Reduction17
Chemical Substance Management18
Keeping the Air and Water Clean19
Providing Environmental Preservation Systems to Society 20
The Hitachi Group's Comprehensive Environmental Business20
Research and Development24
Research and Development for Environmental Preservation24
Exchanges with Society—Environmental Communication25
Disclosure of Information on the Environment25
In Touch with Nature26
Foundations and Institutes26
Responding to Your Questions and Opinions26
Environmental Activities around the World27
The History of Hitachi's Approach to Environmental Issues28
Supplement: Reports and Data on Environmental Performance, Fiscal 2000
Questionnaire

Hitachi Home Page: http://www.hitachi.co.jp Hitachi's Approach to Environmental Issues-Web Site Address: http://www.hitachi.co.jp/Div/kankyo/khoukoku/kfoukoku.htm

## **Message from the President**

As we start the 21st Century, we find ourselves increasingly moving towards becoming a loop-based society that recycles and reuses resources and can undergo sustainable development in a way that ensures both environmental preservation and economic growth. In corporate management as well, the environment has become a key consideration in business strategy.

In accordance with our corporate motto, "Inspire the Next," the business activities of the Hitachi Group aim at making a society capable of sustainable development based on a policy of recycling and reusing resources from the broad perspectives of the environment, safety, and economic efficiency, with the aim of making us the most trustworthy business partner in the world, indeed, the "best solution partner."

In fiscal 2000, the Hitachi Group strengthened consolidated management and carried out an environmental burden study for subsidiaries and affiliates, expanding the scope of report to about 300 such companies in the group. In March 2001, we also revised our Green Procurement Guidelines to reinforce the Hitachi Group's green procurement. The data provided has been utilized to link design support and material procurement systems and offer products and services with a minimal environmental burden.

GREEN 21, our program to quantitatively assess environmental activities and improve environmental corporate management, has reached the last year of its first stage, and is now being expanded. Together with this, we will continue to carry out environmental action plans in our management, products and ser vices and production activities.

This Environmental Report includes a supplement containing data collected on environmental performance in fiscal 2000, based on the results of our activities. We have also added feedback we received from NGOs on our Environmental Report 2000. In the same way, we hope to reflect NGOs and other opinions in Environment Report 2002, to be issued next year, and will further strive to enhance reporting on Hitachi's environmental work.

It is our sincere wish that this report will lead to a deeper understanding of the Hitachi Group's policies and activities concerning environmental preservation. We respectfully ask for your continued support and guidance as we face the challenges ahead.



Etsuhiko Shoyama

President and Director Etsuhiko Shoyama

## **Fundamental Principles of Environmental Activities**

Hitachi, Ltd. has embraced environmental activities since 1970. In 1972, Hitachi began making Companywide environment-related capital expenditures, and the progress has continued. Further, since 1973, environmental audits from the management's perspective have been included in performance evaluations.

The Environmental Protection Action Guidelines were formulated in 1993 and have served as the basis for the Company's environmental activities.

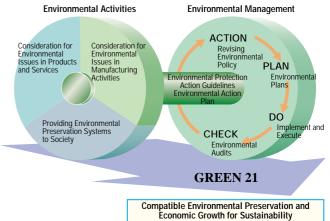
On April 1, 1999, the Hitachi Group adopted a consolidated business structure that includes the business groups of Hitachi, Ltd. and 35 major affiliated companies.

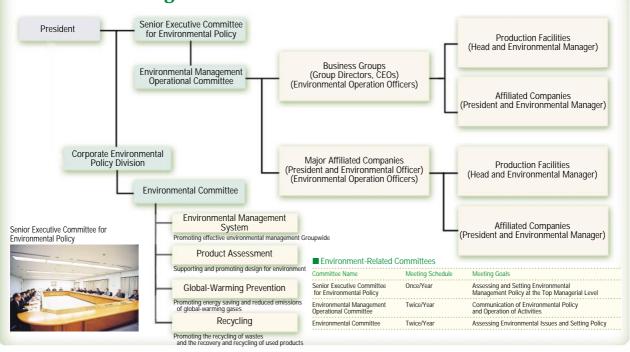
In line with these management reforms, Hitachi also sought to strengthen its organizational structure to improve the Company's stance as regards environmental management Groupwide. One aspect of this was the establishment of the Senior Executive Committee for Environmental Policy, a top management-level body led by Hitachi's president. The committee assesses and sets the course for the Hitachi Group's policies regarding the environment.

Furthermore, as a body specifically promoting environmental activities within Hitachi, Ltd., an officer in charge of environmental management operations was appointed anew to unify the environmental departments of each business group. Affiliated companies

also appointed officers in charge of environmental promotion (environmental executive officers) and established similar structures.

The Environmental Management Operational Committee was established to consider Groupwide environmental issues and develop environmental awareness within the Group. We are assembling the collective strength of the Hitachi Group with the three goals of providing products and services that reflect consideration for the environment, manufacturing activities with due consideration for society of which Hitachi is a part, and supplying society with an environmental preservation system to achieve compatible environmental preservation and economic growth for sustainability.





## **Environmental Management Structure**

## Standards for Corporate Activities/Environmental Protection Action Guidelines

Hitachi, Ltd. formulated the Environmental Protection Action Guidelines in March 1993. The Hitachi Group conducts its environmental preservation activities based on the guidelines.

#### **Standards for Corporate Activities • Basic Philosophy**

The basic philosophy of Hitachi, Ltd. is to further promote the principles upon which the Company was founded—harmony, sincerity and a pioneering spirit—to take pride in Hitachi and to contribute to the society of which Hitachi is a part through superior technologies and products.

In accord with this, the Company is fully aware that enterprises are also members of society, and, in addition to a deep devotion to just and transparent corporate activities, the Company strives as a responsible corporate citizen to bring about a society of real wealth through harmony with the environment and the aggressive pursuit of activities that contribute to society.

#### **Environmental Protection Action Guidelines**

The Environmental Protection Action Guidelines, as part of Hitachi's Standards for Corporate Activities, express standards for activities in response to environmental issues as related to the Company's business activities.

- In recognition that problems affecting the global environment are serious matters for all mankind, harmony with the environment will be a top management priority throughout the Company.
- 2. By establishing a structure for the promotion of environmental protection, enacting regulations relating to the environment, setting environmental impact reduction targets and similar measures, officers and site directors in charge of environmental promotion will promote environmental preservation activities. Moreover, environmental audits will be used to confirm the efficacy of activities and in efforts for continued improvement.
- 3. By accurately understanding how best to resolve environmental problems facing the world, the Company will work to make contributions to society through the development of highly reliable technologies and products that meet those needs.
- 4. The Company gives due consideration to reducing the effect on the environment a product will have throughout its entire life cycle, from R&D and design stages through production, logistics, use and disposal.

- 5. The Company will investigate and examine the effect of its business operations on the environment and seek to introduce new technologies and materials with superior functionality regarding environmental safety, energy conservation and resource conservation.
- 6. In addition to observing international, national and local regulations with regard to the environment, the Company will develop its own standards where necessary to maintain environmental conservation.
- 7. With regard to overseas activities and the export of products, the Company will give consideration to the effects on the local environment and implement measures in response to the wishes of the local society.
- 8. In addition to working to enhance the environmental awareness of its employees, the Company will focus such activities on society at large, contributing to the society, of which Hitachi is a part, with environmental protection activities from a broad perspective.
- 9. Should an environmental problem arise as a result of the Company's business activities, the Company will take appropriate steps to minimize the impact on the environment.

## **Environmental Action Plan**

The table below shows the Hitachi group's Environmental Action Plan of fiscal 2001. For the achievement status, see the Supplement "Reports and Data on Environmental Performance Fiscal 2000."

Cate	gory	Action and targets	Target values	Target date				
Environmental Management	Promotion of Environmental Management	Aiming to consolidated operations of the Hitachi Group, which is aware and associated companies shall comprehensively manage business est to further improve the environmental managementsystems. The environ	ablishments and associated companies under their control	land endeavor				
	GREEN 21 Activities	Improving Green points.	Increase of 21% (domestic) (based on FY1998 levels)	FY2001				
			Increase of 21% (overseas) (based on FY2000 levels)	FY2003				
	Environmental Management	Implementation of the environmental management system (principally non- manufacturing sites)	Acquire ISO 14001 certification.	FY2002				
	Performance	Promote green procurement	Spreading throughout the Hitachi Group					
	Environmental Acounting	Establish the environmental accounting even in affiliated co	mpanies to promote the environmental managem	nent actively				
Consideration for Environmental	Design for Environment	Expanding design for environment (Environmental information labeling system)	Over 60%	FY2003				
Issues in Products		Increase the proportion of recyclable materials*1)	Improve by over 40% (based on FY1992 levels)	FY2000				
and Services		Reduce disassembly time*1)	Over 60% (based on FY1992 levels)	FY2000				
		Reduce polystyrene foam packaging*1)	Over 60% (based on FY1990 levels)	FY2000				
		Total abolishment of lead solders used in printed circuit board connections	Totally abolished (in-house manufacturing process)	FY2001				
			Totally abolished (Hitachi group's products)	FY2003				
		Total abolishment of products using HCFC <sup>*2)</sup> and their production	Totally abolished	Domestic: End 2003 Overseas: End 2006				
		Promotion of green procurement	Ask 6000 major customers to cooperate.	FY2001				
	Promotion of the Modal Shift	Promote the reduction of load to the environment (emission	of CO <sub>2</sub> , NOx, SOx, etc.) when the products are s	hipped.				
Consideration	Prevention of Warming	Reduction in the basic unit of CO <sub>2</sub> emitted vs. production	Reduced 25% (based on FY1990 levels)	FY2010				
for Environmental Issues in Production Activities		output for saving plant energy.Reduction of global warming gas other than CO <sub>2</sub> . (Compliance to the Industrial Action Plan on HFC, SF <sub>6</sub> , and PFC) <sup>*3)</sup>	SF6: The rate of emission, 3% or less of the purchased quantity. PFC: Reduced emission by more than 10%.	FY2005 FY2010				
	Waste Reducion	Reducing the amount of ultimate disposal	Hitachi, Ltd.unconsolidated <sup>*4)</sup> Below 15% (based on FY1991 levels) Below 10% (based on FY1991 levels)	FY2005 FY2010				
			Affiliated companies Below 85% (based on FY1998 levels) Below 75% (based on FY1998 levels)	FY2005 FY2010				
		Promoting the Zero-emission facilities	At least 20 places of business	FY2005				
	Chemical Substance Management	Through chemical substance management and planned redu	uction of emissions					
	Management of PCB	Total abolishment of balasts with PCB-included condensors for lightings	Balasts currently in use will be totally abolished.	FY2001				
	-	Strict storage and management (quantity, leakage, etc.) of e		••••••				
Supplying Environmental F	reservation Systems to Society	Using the Hitachi Group's environmental preservation technologies to reach comprehensive solutions						
Research & Develop	ment	Actively promoting research and development that contributes	to environmental preservation as regards products	and services				
Exchange with Society- Environmental Communication	Personnel Trainning /Awareness and Information Disclosurre/Social Contribution	In addition to seeking a broad understanding of the Hitachi of stakeholdersb as customers, shareholders, partners, govern the public at large by public relation and advertising activitie stakeholders.	ment bodies,employees of the Hitachi Group's ar	nd				

\*1)The action plan ended in fiscal 2000.
\*2)HCFC: Hydrochlorofluorocarbon
\*3)HFC: hydrofluorocarbons; SF6: sulfur hexafluoride; PFCs: perfluorocarbons
\*4)Data includes data from some affiliated companies managed on an integrated basis in business operations of the parent company.

# **Environmental Management**

## **GREEN 21 Activities**

## Action Plan • Improve Green Points for Fiscal 2001 by 21% over Fiscal 1998

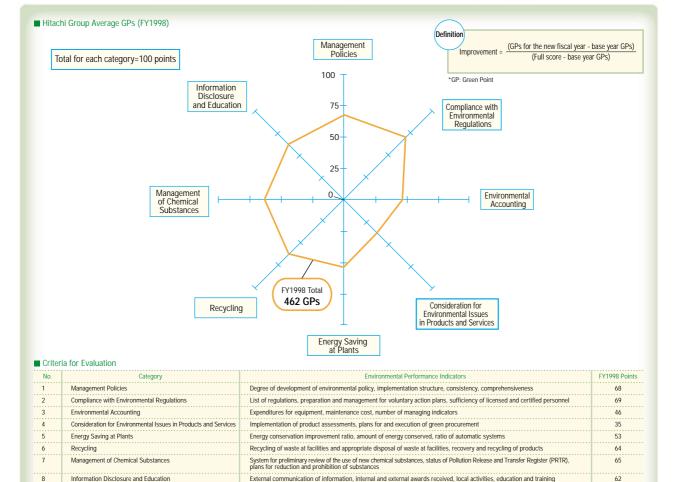
In fiscal 1998, the Hitachi Group established GREEN 21, a new system to evaluate the Group's environmental performance. The self-evaluation system scores all activities against a fixed set of standards and promotes continuous improvement and a greater level of environmental activities. The system is also useful for improving the environmental management of business groups and

Tota

major affiliated companies as well as promotes a greater degree of harmony with the environment.

The system evaluates 43 environmental performance indicators in eight key categories: management policies, compliance with environmental regulations, environmental accounting, the consideration for environmental issues in products and services, as well as information disclosure and education are management performance indicators. Energy saving at plants, recycling and the management of chemical substances are operational performance indicators. The total number of points—called Green Points (GPs)—for each category is 100, and the entire evaluation has a maximum score of 800 GPs. The scores are represented on a radar chart, allowing each business group or affiliated company to easily use the results in decision making regarding environmental management. The evaluation is made annually, allowing a quantitative assessment of the state of continuing progress in implementation.

Each unit evaluates its own performance indicators with regard to each category once a year and compares the score with levels from the base year, fiscal 1998, to measure improvement. In our pursuit of continuing improvement, our goal for fiscal 2001 is to beat the total score of the base year by 21%.



## **Environmental Management Performance**

#### **Action Plan**

- Acquiring ISO 14001 certification chiefly for nonmanufacturing sites and enhancing environmental audits
- Promoting green procurement Strengthening environmental
- education and training

# Acquiring ISO 14001 Certification and Environmental Audits

Seeking continuing improvement in environmental management and the reduction of environmental risk, the Hitachi Group has introduced an environmental management system based on the ISO 14001 international standards, and a number of facilities, principally manufacturing centers, have been certified as ISO 14001 compliant. (See pages 1 and 2 of accompanying documents regarding ISO 14001 certified sites.) In the future, we will seek to continue to improve through the promotion of an enhanced environmental management system and pursue ISO 14001 certification for nonmanufacturing business centers, such as software and service firms. Furthermore, to meet ISO 14001 standards, Hitachi, Ltd. introduced its own Environment Round Audit System in 1995. The system employs a system of round internal audits whereby audits are performed by certified employees assigned to units other than the unit being audited to assure the objectivity and fairness of the audit.

Groupwide seminars are held to improve the quality of audits, and qualified staff are then registered as internal auditors. As of March 2000, approximately 1,600 Hitachi Group employees certified as auditors conducted audits at business sites throughout the Group.

#### Overview of Hitachi's Environmental Audits

Environmental Audit Frequency		Auditors	Content		
Environmental Audit 3 to 4 years fro		Environmental auditors from the Environment Policy Office	Prevention of environmental problems Management's perspective of all environmental activities		
ISO 14001 Environ-	Environmental Round System Audits	Once a year	Environmental auditors from a facility other than the one to be audited	Overall efficacy of environmental management systems Compliance with laws and regulations Establishment of autonomous objectives and targets relating to the environment	
mental Audits	Internal Environmental Audit	At least once a year	Environmental auditors from the facility to be audited	Efficacy of environmental management systems at the departmental level	

Furthermore, environmental audits have been conducted as part of compliance audits since being recognized as an issue for management in 1973.

#### Compliance with Laws and Regulations

To ensure the preservation of the environment, each Hitachi Group site has established internal standards more stringent than most laws and external regulations. Each site works to prevent environmental harm through regular measurements and the maintenance and supervision of environmental preservation facilities and equipment. Moreover, specific training programs are in place to ensure that each site has the required number of employees with environmentrelated legal qualifications.

Special Qualifications/Legally Certified Staff As of February 2000, Hitachi's business activities required a total of 4,833 employees with special certifications or qualifications. The Company exceeded these requirements, having 29,279 employees with special certifications or qualifications as of the same date.

#### **Green Procurement**

The Hitachi Group promotes green procurement policies for administrative materials to be used by management and nonproduction departments (office supplies, business cards, toilet paper and other supplies). Specifically, the Hitachi Office Supply Catalog, prepared in June 1998, calls for the proactive purchase of products with minimal environmental impact. (See page 3 of accompanying documents for more information regarding green procurement.)

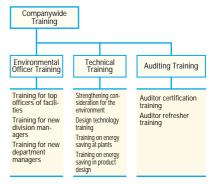
\* See page 10 for more information on component materials covered under green procurement standards.

# Environmental Education and Training

The understanding of every employee is important in our response to environmental issues. Based on its employee education system, the Hitachi Group holds Groupwide classes to further develop its employees' understanding.

Moreover, to meet specific needs of its management strategy, each business group and affiliated company pursues education and training for employees with certain job classifications, new employees and the entire Hitachi family.

Companywide Training



## **Environmental Accounting**

#### Introduction of an Environmental Accounting System

Hitachi, Ltd. introduced an environmental accounting system to promote efficiency and continuous improvement in environmental investment and environmental activities.

Data was compiled for Hitachi, Ltd. on an unconsolidated basis for the first fiscal year of operations under the new system.\*1 In addition to plant and equipment investment related to environmental activities announced since fiscal 1997, costs encompassed ordinary expenditure items, such as R&D expenditures and the cost of operating and managing environmental conservation plants.\*2 Effectiveness was established based on an economic result, addressed in terms of monetary value, and a quantitative effect, addressed in terms of the degree of environmental load abatement. The economic effect was based on reliable grounds. The quantitative effect\*3 was calculated not only on the basis of the degree of environmental load abatement during the manufacture of a product but also during the use of the product. Eco-efficiency was also assessed, in terms of the decrease in cost per environmental load item.

\*1 Environmental load data includes data from some affiliated companies managed on an integrated basis in business operations of the parent company.

- \*2 These figures are based on the "Draft Guidelines for Measuring and Announcing Environment Cost," Environment Agency of Japan (issued March 1999).
- \*3 Hitachi used its own system to estimate the abatement effect under conditions of standard use.

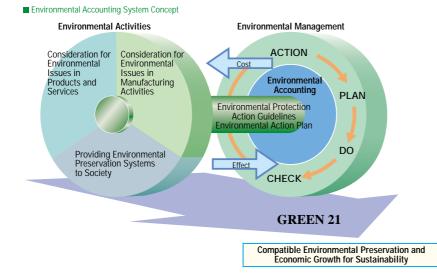
#### Goals of the Introduction of the Environmental Accounting System

The environmental accounting system was introduced as information for environmental management to promote efficiency and continuing improvement in environmental investment and environmental activities.

Furthermore, through the disclosure of information regarding the distribution of management resources to environmental activities and regarding environmental technologies and products, Hitachi, Ltd. seeks a greater understanding of its commitment to being a company in harmony with the environment.

#### Environmental Accounting Approach and Concept

Hitachi, Ltd. decided in July 1999 to introduce the environmental accounting system. A project team of employees drawn from the financial and environmental divisions studied environmental accounting items and methods. Also during this time, Hitachi took part in a Study Group on Practical Matters about



Introducing Environmental Accounting established by the Environment Agency in June 1999. Hitachi views the system as a means of improving eco-efficiency and achieving rational environmental management.

#### **Results from the First Fiscal Year**

The chart below presents an overview of the results for fiscal 1999. (See page 3 of the accompanying documents for a more detailed report.) Of special note is that Hitachi's R&D expenditures (¥11.14 billion) accounted for 42% of the total expenditures and investment related to environmental activities.

As a result, energy consumed during the use of products by end users decreased an estimated 165 million kWh—the equivalent of energy consumed in one year by 48,000 average households.

## Future Approach to Environmental Accounting

In the future, the data used will be drawn for an increasing number of Hitachi Group companies. Moreover, the data will be made more comprehensive, and more details of the data will be disclosed.

Hitachi intends to use the implementation of the environmental accounting system to promote rational economic management and to contribute to the society of which it is a part by balancing corporate growth with the protection of the environment.

	Expenditures:	¥26.7 billion
	Investments:	¥6.76 billion
Et	ffect	
	Economical Effe	ct: ¥4.16 billion
	Quantitative Effe	ct
		ed/Equivalent Number of Households): nergy used during production 94 million kWh/27,000 households
	Reduction in er	nergy used during production 94 million kWh/27,000 households
	Reduction in er	nergy used during production 94 million kWh/27,000 households nal amount of wastes disposed
	<ul> <li>Reduction in er</li> <li>Reduction in fin during production</li> </ul>	nergy used during production 94 million kWh/27,000 households nal amount of wastes disposed

# Consideration for Environmental Issues in Products and Services

-3R\* Policies for a Recycle-Oriented Society-

## **Design for Environment**

#### **Action Plan**

- Expand the proportion of products developed with consideration for environmental issues to 60% by FY2003
- Increase the proportion of recyclable materials\* by over 40% by FY2000 (based on FY1992 levels)

\* Proportion of recyclable materials = Weight of recyclable materials ÷ Total product weight

- Reduce disassembly time to 60% of FY1992 levels
- Reduce polystyrene foam packaging to 60% of FY1990 levels

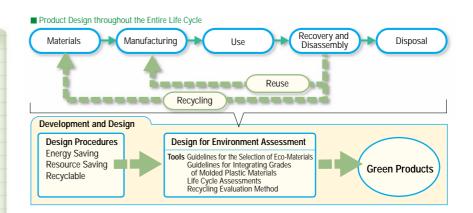
Product development that seeks to minimize environmental load in all stages of the product's life cycle—including the selection of a product's component materials, its manufacture, use, recovery, disassembly and disposal (a life cycle assessment (LCA))-is necessary for the establishment of a recycle-oriented society. With this in mind, we are working to create products that reflect the three Rs-reduce, reuse and recyclepromoting the reduction of emissions at the disposal stage, the reuse and recycling of products and their components and, in particular, energy savings and the reduction of by-products at the manufacturing and use stages.

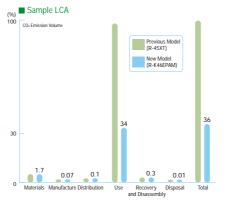
#### Green Products Defined

Green Products

Environmentally Conscious Products The product itself reduces environmental load.

Environmental Preservation Products Use of the product reduces environmental load





Each business site is working to ensure that goals stated in the Action Plan are met. (See page 4 of accompanying documents for more information.)

#### Design for Environment Assessments and the Environmental Labeling System

The Company embraced the concept of assessments in terms of a product's design for environment in conjunction with the promulgation of the Law for the Promotion of Recyclable Resources in

Design for Environment Assessment Criteria

Assessment Category	Life Cycle	
Reducing	Materials, manufacture, distribution	Res star
Longevity	Use	Upg
Recycling	Reuse, distribution	Reu resc
Disassemblability	Disassembly	Disa
Ease of Processing	Manufacture, distribution, disassembly	Crui sepa
Environmental Safety	Materials, manufacture, distribution, use, disassembly, disposal	Pote
Energy Saving	Use, manufacture	Enei
Availability of Information	Use, disassembly	Avai

#### The Recyclability Concept

Defined as the possibility that, using technology currently available, a product or its components can be recycled. Principal Recyclable Materials 1. Iron, steel plates, one-piece stainless steel components 2. Aluminum, copper, one-piece non-iron/steel components 3. A- and B-rank plastics (as per the Guidelines for the Selection of Eco-Materials) 4. Cardboard, polystyrene foam 5. Motors 6. CRTs Materials Difficult to Recycle 1. Products difficult to disassemble with standard 2. C- and D-rank materials (as per the Guidelines for the Selection of Eco-Materials)

- 3. Electrical wires, printed wiring boards
- 4. Molded plastic inserts, painted items or items glued to other items

5. Vinyl-clad steel

October 1991. In March 1999, Hitachi drew up design for environment (DfE) assessment criteria. Information regarding each category of a product in development is recorded, and a radar chart based on the results of the product's environmental load assessment is prepared,

Life Cycle	Assessment Points
als, manufacture, ution	Resource conserving, compact, conformity, lightweight, standardization, high yield
	Upgradability, ease of repair and maintenance, durability, reliability
distribution	Reusability, conformity of materials, reusability of promotion of resource component materials, reuse, labeling of materials
embly	Disassemblability, materials, ease of separation, labeling of materials
acture, distribution, embly	Crumbling, fragmentation, disassembly and separation, ease of processing
als, manufacture, ution, use, embly, disposal	Potential levels of toxicity, injury, explosion/implosion, other hazards
nanufacture	Energy saving, energy consumption, efficiency
isassembly	Availability of processing information, information regarding disposal

			E	valuati	ion					
	Items	Performance	Old	Ne	ew	1	2	3	4	
11	er products			1st	2nd					
1	Smaller ? Less area ?	${\substack{m^3\mmedsimplementsmallmedsimplementsmallmeds}{m^2}}$	2	2	2	up	same	<10%	$\triangleleft$	
2	Less weight ?	kg	2	3	3	up	same	<10%	$\leq$	
he	r reliability								•	
1	Parts' reliability	Successful %	2	2	Ι					
2	Materials' reliability	Successful %	2	2				Less	weig	
luc	tion of packaging co	ompared with old m	roduct		IF Y	ernal	/	2A	-	-O- Conventional
1	Smaller, lighter	m <sup>3</sup>	2	3	A CONTRACTOR OF THE OWNER OWNER OF THE OWNER	mmunica	tion K	10	R	Longer life
	carton ?	kg	2	2			11/17	Rie	111	
2	Less styrene	m <sup>3</sup>	2	2	ĒΙ	Energy	4444			Recycling
	foam?	kg	2	2		saving	INIX	XEX	1///	//
ry						nvironme onservati			asy tr	Disassemblab

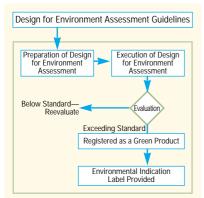
Output

#### Design for Environment Assessment Entry and Assessment Output





#### Registration Criteria



allowing assessments that can be understood at a glance. Products scoring above a certain standard on the DfE assessment are registered as green products, and in December 1999 a system of disclosure guidelines was put into effect regarding environmental information, whereby information is presented through indicator marks and data sheets.

# Selection and Integration of Plastic Materials

Recycling efforts are under way for such metals as iron, copper and aluminum. To improve the proportion of recyclable materials, it is necessary to change to materials that have less environmental impact than molded plastic materials. With regard to the selection of molded plastic materials, 13 selection categories—including energy consumed during manufacturing, recyclability and longevity—were prepared in "Guidelines for the Selection of Eco-Materials" in 1993, and the guidelines are applied from the design stage. In 1997, Hitachi revised the guidelines to reflect changes in materials for use in products.

In addition, criteria for integrating molded plastic materials based on their properties—such as flame retardancy, melt flow rate and flexure/resilience were set out in 1999 in "Guidelines for Integrating Grades of Molded Plastic Materials." Grade ratings for principal resins covered in the guidelines—acrylonitrile butadiene styrene (ABS) resin, polystyrene (PS) resin, and polypropylene (PP) resin—have been reduced by 62%.

#### Grades of Molded Plastic

Resin	ABS	PS	PP	Total
Prior to Integration	23	24	29	76
After Integration	9	9	10	28
*ABS = acrylonitrile but resin; PP = polypropyl	adiene s ene resir	tyrene resin; 1	PS = pol	ystyrene

#### Chemical Substance Management

The Pollutant Release and Transfer Register (PRTR) Law was enacted in July 1999. In response, Hitachi revised its autonomous management of chemical substances with regard to their use in consumer goods (See page 18.). Chlorofluorocarbons (CFCs) used as coolant in refrigerators and as foaming agents in thermal insulation will be completely eradicated, and, since the end of 1995. there has been a change from the use of CFC (HCFC-141b) as a foaming agent in thermal insulation to the use of the hydrocarbon cyclopentane. Regarding lead and lead compounds, also the target of reduction activities. since 1989 we have manufactured larger computers with lead-free solder using tin and silver substitutes. Moreover, since 1999 we have manufactured notebook computers. 8mm cameras, washing machines, air conditioners and other products with lead-free solder, using tin, silver and copper instead. In addition, our PCs use eco-boards-halogen-free flame retardant printed wiring boards.

#### **Recyclability Evaluations**

The Disassemblability Evaluation Method (DEM) was developed in 1993 as a quantitative measurement of the ease with which a product could be disassembled and recycled after use, and stipulations regarding consumer electronics goods and office automation equipment have been implemented and enhanced. In April 2001, the Law for the **Recycling of Specified Kinds of Consumer Electric Goods (the Consumer Electronics** Recycling Law) will take effect, requiring manufacturers to handle recycling efforts for products they manufacture. We have established and begun using a Recycling Evaluation Method (REM) based on the procedures required to recycle a given product and economic feasibility.

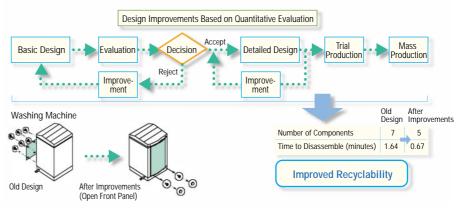
#### Green Procurement

Concerning procurement, Hitachi's green procurement policies give priority to suppliers of products, components, materials and other goods produced in consideration of the environment. In July 1998, we distributed copies of our *Green Procurement Guideline* to 3,100 suppliers.

Each business site also conducts environmental load surveys of its suppliers, waste disposal contractors and other business contacts, providing information on environmental activities and conducting educational activities annually.

Hitachi supports the environmental activities of its suppliers and other business contacts, striving for sustainable product development.

#### DEM/REM Example—Washing Machine

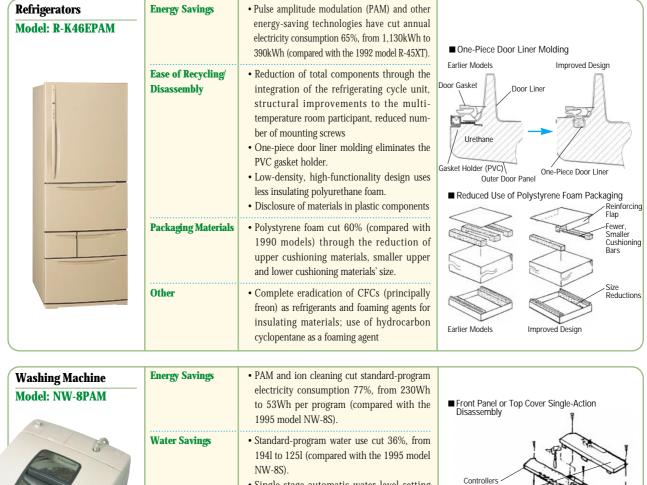


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#### Green Procurement Evaluation—Example

		Energy Consur	nption (Mon	thly)			oosal (Mon			ISO	
	Supplier Name	Electricity (MWh)	Gas (km <sup>3</sup> )	Oil (kl)	Product Class	Industrial Hazardous Wastes	Other Wastes	General Hazardous Wastes	Specially Controlled Wastes	Certification Plans	
1	Company A	2.0	0.1	0.04	1	13	420	0	0	×	
2	Company B	17.7	0.0	2.6	1	0	0	0	800	×	
3	Company C	23.0	0.0	1.6	1	0	0	0	400	×	
4	Company D	17.5	0.0	0.0	1	14	150	0	0	×	
5	Company E	11.4	0.0	0.0	0	120	1,270	0	9		
	:										
	:										
-											
E	valuation Sco	res									Total
1	Company A	1	1	1	5	1	2	0	0	5	16
2	Company B	1	1	1	5	0	0	0	3	5	16
3	Company C	1	0	1	5	0	0	0	2	5	14
4	Company D	1	0	0	5	1	1	0	0	5	13
5	Company E	1	1	0	0	3	3	0	1	0	9

## **Representative Products**



Model: NW-8PAM		electricity consumption 77%, from 230Wh to 53Wh per program (compared with the 1995 model NW-8S).	■ Front Panel or Top Cover Single-Action Disassembly
	Water Savings	<ul> <li>Standard-program water use cut 36%, from 1941 to 1251 (compared with the 1995 model NW-8S).</li> <li>Single-stage automatic water-level setting effectively cuts water use.</li> <li>Use of bathwater allows further reductions in water use.</li> </ul>	Controllers Back Panel Top Cover
	Ease of Recycling Disassembly	<ul> <li>One-direction, single-action disassembly (through the front panel or top cover)</li> <li>Thermoplastic elastomer hose to draw bathwater reduces PVC use.</li> <li>Electronic control board uses lead-free solder.</li> <li>Disclosure of materials in plastic components</li> </ul>	Stainless Steel Tub
	Packaging	• Use of polystyrene foam cut 50% com- pared with 1990 models by partitioning, use of smaller base cushioning and use of molded pulp.	Front Panel

Room Air Conditioner Model: RAS-2810LX	Energy Savings	<ul> <li>Wide-range PAM and a motor using a high- intensity magnet yield a 5.03 standard* rating, beating the 4.9 rating mandated by law for air conditioners effective 2004.</li> <li>Annual electricity consumption has been cut 52%, from 1,988kWh to 949kWh (compared with the 1989 model RAS-289AX).</li> <li>Standby power requirement cut 80%, from 4W to 0.8W (compared with the 1998 model RAS-2810KX).</li> </ul>	■ DC Motor Using High-Intensity Magnet Ferrite Motor
	Ease of Recycling/ Disassembly	<ul> <li>Simplification of the indoor heat exchanger fitting, fewer mounting screws reduces total number of components.</li> <li>ABS blower direction plate replaced with polystyrene, unification of plastic components</li> <li>Disclosure of materials in plastic components</li> </ul>	Rare Earth Motor
	Packaging Materials	• Use of polystyrene foam cut 60% compared with 1990 models by the elimination of polystyrene foam from indoor unit, smaller cushions for out-door unit and the use of molded pulp products.	
	Other	• Uses new hydrofluorocarbon (R410A) with no impact on the ozone layer.	* Standard: Average air conditioner/heater energy efficiency
Color Television Model: W32-GF3	Energy Savings	<ul> <li>Annual electricity consumption was cut 29% compared with 1997 model W32-G1, from 316kWh to 225kWh.</li> <li>Standby power requirement cut 91% compared with 1997 model W32-G1, from 4.3W to 0.4W.</li> </ul>	Component Reduction Earlier Models
	Ease of Recycling/ Disassembly	<ul> <li>Single-unit, buildup-type circuit boards reduce weight and the number of components.</li> <li>The front frame and back cover are made from halogen-free materials, which have an extremely low likelihood of generating environment-polluting substances.</li> <li>Internal wiring does not use lead as a stabilizer for insulating material.</li> <li>Structural components use no PVC.</li> </ul>	Improved Design
	Packaging Materials	<ul> <li>Disclosure of materials in plastic components</li> <li>Uses JIS-standard screws, standard industrial tools</li> <li>Use of polystyrene foam cut 60% compared with 1990 models by partitioning, use of smaller upper cushioning</li> </ul>	
Videocamera Model: E6H Series	Energy Savings	• Video, camera and LCD circuitry uses a sin- gle LSI, cutting electricity use 11% compared with the 1998 model VM-H945LA.	One-Piece Design for Front Cover and Microphone Cover
	Ease of Recycling/ Disassembly	<ul> <li>Plastic-molded components of polystyrene and polycarbonate replaced with ABS, improving recycling 70%.</li> <li>Integration of the front cover and microphone cover cuts the number of parts, from 81 to 66.</li> </ul>	Earlier Models
	Packaging Materials	• Use of polystyrene foam cut 72% compared with 1992 models by using thinner packaging materials and changing support for the product.	

Notebook Computer	Energy Savings	$\bullet$ Electricity consumption efficiency* 1/7 the stan-	
Model: FLORA 220FX		<ul> <li>dard by energy consumption by law (Category S, electricity consumption efficiency 0.0065)</li> <li>*The electricity consumption efficiency value has been calculated by dividing the power consumption, measured according to the definition in the Law concerning the Rational Use of Energy, by the value representing the composite theoretical performance defined in the Energy Conservation Law.</li> <li>Power supply voltage in suspended mode declined from 5V to 3V; energy consumption at the time of suspended mode was 1W, which is the best value in the same category.</li> </ul>	Printed Circuit Board Using Lead-Free Solder Lead-free solder (Sn-Ag-Cu alloy)
	Resource Savings	• Use of a 12.1-inch LCD reduces size and weight.	and the
	Ease of Recycling	<ul> <li>Printed circuit board using hydrogen-free flame retardants</li> <li>External casing using magnesium alloy</li> </ul>	Printed circuit board using halogen-free flame retardants
	Packaging Materials	• Polystyrene foam completely eliminated by use of cardboard cushioning.	

Railroad Coach Model: A-Train	Energy Savings	• Double aluminum shell results in coaches 30% lighter than stainless steel coach bodies,	■ Modular Interior System
	Ease of Recycling	<ul> <li>reducing electricity use 6%.</li> <li>Improved production, disassembly and recycling through the development of functionally independent modular interior components</li> </ul>	Aluminum Shell Mounting Rail
Next-Generation Aluminum Car-body System	Ease of Disassembly	<ul> <li>Friction stir welding (FSW) produces an ele- gant product with little deformation, cutting energy used in the manufacture of advanced rolling stock 20%.</li> </ul>	Completely Independent Modular Interior

Automatic Blood	Product Overview	Automatic blood analyzer	
Model: 7600       waiting time.         • Automatic on/off control and cut electricity use 38% comparation models.         Ease of Recycling       • Easy to add/remove multimulticategory modules for fle and disposal         • Unpainted plastic molded corresting unnecessary.       • Ease of recycling improved or materials renders	• Automatic on/off control and other functions cut electricity use 38% compared with earlier	■ Specimen Pass Function (Energy Saving) Main Conveyor Line (Pass Line) Service Line (Analysis Line)	
	Ease of Recycling	<ul><li>Unpainted plastic molded components</li><li>Selection of materials renders surface finish-</li></ul>	
	Ease of Disassembly	<ul> <li>Disassembly time reduced 46% over earlier models through component integration, compatibility, and shared use.</li> <li>External casing fastened with rivets.</li> </ul>	

## **Recycling Used Products**

#### **Response to the Electric Home Appliances Recycling Law**

In response to the Electric Home Appliances Recycling Law, scheduled to go into effect in April 2001, Hitachi established Kantou Eco Recycle Co., Ltd., a new subsidiary to handle recycling operations for used electric home appliances in four categories: television sets, refrigerators, washing machines and air conditioners.

The new company's plant will be located in a production center for refrigerators and air conditioners in Tochigi Prefecture, where the four products will be disassembled, shredded and sorted, but the remaining materials will be gathered. CFCs used for thermal insulation for refrigerators will also be collected. The plant will have an annual operating capacity of 300,000

Flowchart for Kantou Eco Recycle Co., Ltd.

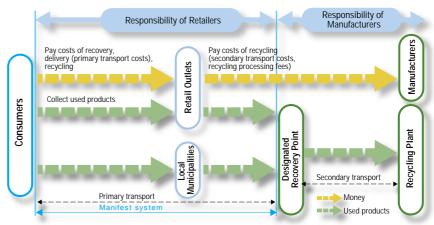
units and will be completed in September 2000. We hope to use the knowledge and experience we gain from operations at this plant in future DfE activities.

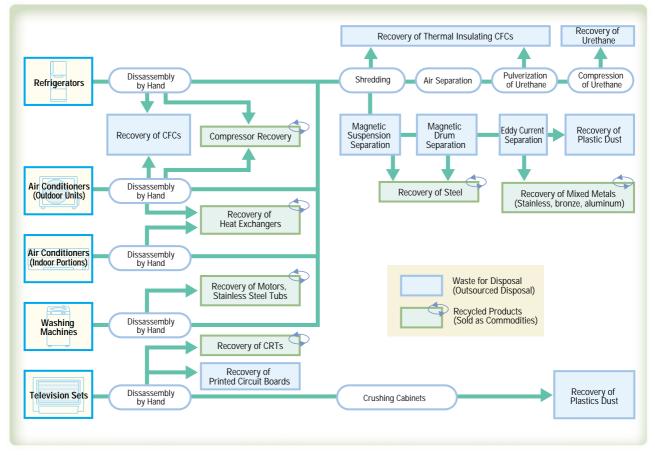
In addition to Kantou Eco Recycle, Hokkaido Eco Recycle Systems Co., Ltd.

Overview of the Electric Home Appliances Recycling Law

and Tokyo Eco Recycle Co., Ltd. were established in October and December 1999, respectively.

Hitachi is cooperating with others in the industry to advance recycling efforts in other areas of Japan.

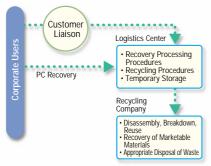




#### **Recovery Services for Old PCs**

As a service, the Hitachi Group collects used PCs from corporate users. After disassembling the collected computers and separating the components and materials,

#### Recovery System from Corporate Users



the Hitachi Group, in cooperation with recycling companies, collects the reusable parts and valuable resources, and the remainder is disposed of appropriately. A portion of the collected plastic is reused in computers.

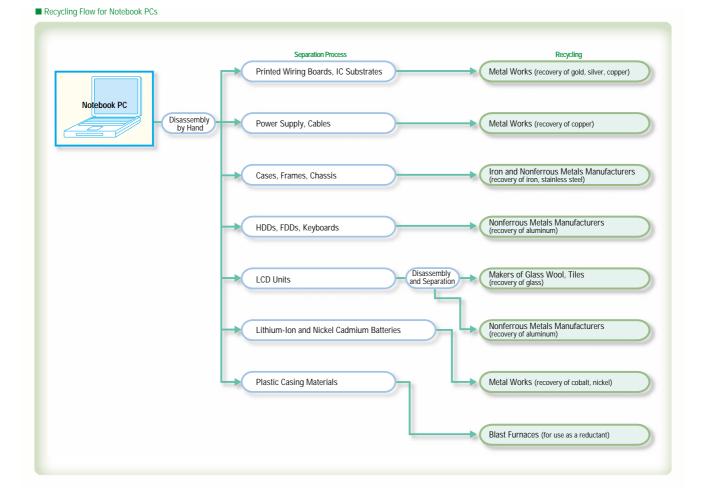
Plans for the recovery of used PCs from general consumers will be implemented shortly.

## For more information on PC recovery, visit Hitachi's home page at:

http://www.hitachi.co.jp/Prod/comp/OSD/ pc/index-j.htm

#### Autonomous Activity Plans Regarding PC Recycling and the 3Rs

In January 2000, the Japan Electronic Industry Development Association announced an autonomous activity plan aiming to reduce waste products and reuse and recycle resources regarding PCs. The plan focuses on the three themes of Manufacturing (DfE in accord with the 3R considerations), Collecting (promoting a greater degree of collection of used PCs) and Using (raising the recycle rates of collected PCs). Hitachi is actively promoting this activity plan.

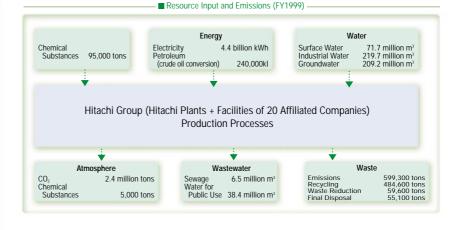


# Consideration for Environmental Issues in Production Activities

## **Prevention of Global Warming**

#### **Action Plan**

- Reducing production-related CO<sub>2</sub> emissions 25% by FY2010 (based on FY1990 levels)
- Satisfying industry autonomous activity plan requirements regarding global-warming gases (hydrofluorocarbons (HFCs), sulfur hexafluoride (SF<sub>6</sub>), perfluorocarbons (PFCs)) other than CO<sub>2</sub>

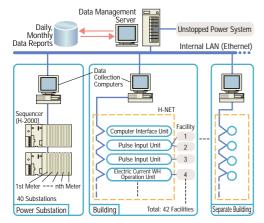


#### **Saving Energy**

In December 1997, the Third Conference of the Parties (COP3) of the United Nations Framework Convention of Climate Change (UNFCCC) adopted measures to reduce levels of global-warming gases, one of which includes efforts to control  $CO_2$  emissions by conserving energy as a necessary step in preventing global warming.

The Hitachi Group has actively sought to advance energy conservation through the introduction of systems to measure energy use, energy savings assessments conducted prior to the establishment and introduction of new facilities and equipment, and the use of energy-saving equipment. In March 1999, we prepared *Energy Conservation Guidelines* and a collection

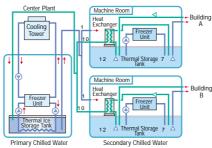
#### Energy Measurement System (H-NET Electric Power Monitoring System)





nem	weasures
Air-Conditioning System	Installation of energy-efficient equipment, reduction in air-conditioning airflow, regu- lation of number of units to raise efficiency
Heat-Treatment Furnace	Improved insulation to reduce heat loss, low-load operations through regulation of rotational frequency of blowers
Cogeneration System	Improvement in total efficiency through use of gas turbine cogeneration system
Boiler	Switch to smaller boilers, regulation of number of units to improve efficiency, exhaust heat recovery
Compressor	Efficiency through regulation of number of units, rightsizing of exerted pressure
Motor	Switch to high-efficiency motor
Other	Smaller vacuum pumps, installation of energy-efficient lighting, installation of thermal ice storage system

General Diagram of Thermal Ice Storage Center Plant (Enterprise Server Division)



of practical examples, through which we seek to continue improvement in energy savings at each Hitachi business site.

#### Case Study: Industrial Equipment Group, Narashino Division

Electricity provides 75% (24.7 million kWh/year) of this division's energy supply, 62% of which was consumed by motors, prompting an assessment of the energy used by equipment that drives motors. Based on this assessment, highefficiency motors were installed, resulting in FY1998 energy consumption levels 16% (4.3 million kWh) lower than FY1996 levels and a 10% (900kW) reduction in contract power supply.



High-efficiency Motor (Narashino Division)

#### **Other Global-Warming Gas Policies**

Hitachi uses several global-warming gases in addition to  $CO_2$ , including HFCs in coolants and thermal insulation for airconditioning units and refrigerators, PFCs as an etching gas for semiconductors, and SF<sub>6</sub> as an insulator for electric equipment. Following the guidelines of the industry's autonomous activity plan, Hitachi promotes the recovery and reuse of these substances and is working to develop materials and technologies to replace them.



#### **Action Plan**

- Reducing the amount of waste for final disposal at Hitachi, Ltd. to 15% or lower by FY2005 and 10% or lower by FY2010 (based on FY1991 levels)
- Reducing the amount of waste for final disposal at associated firms to 85% or lower by FY2005 and 75% or lower by FY2010 (based on FY1998 levels)
- Promoting zero-emissions facilities

Through the production process, secondary operations and other business activities, Hitachi produces a variety of waste and substandard products. The

#### Major Recycling/Reuse Methods

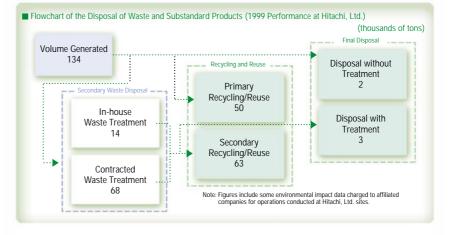
Material	Method of Recycling/Reuse
Paper	Recycled paper, RDFs
Wood	Charcoal, RDFs
Plastics	Recycled for internal processing, RDFs, blast furnace reductant
Sludge	Base material for cement
Oil	Distilled and reused, used as fuel additives
Acid, Alkali	Distilled and reused, used as neutralizing agents
Slag	Base material for iron, steel, cement
Raw garbage	Compost

#### **Examples of Efforts at Group Sites**

Hitachi's Use of Refuse-Derived Fuels (RDFs) and Thermal Recycling Hitachi has developed and installed at three of its plants RDF production devices that use wastepaper, waste wood, and waste plastic from other nearby companies for fuel. In April 1999, Hitachi

Transformation into RDFs 14 Sites in the Ibaragi Region Use of RDFs as Boiler Fuel Hitachi Administrat Division Separate collection of wastepaper, waste wood, and waste plastics produced at the plants RDF Transpor Hitachi Mito Site Administrative RDF Transport Division RDF Power Plant RDF Transport Automotive Products Hitachi Administrative Division

RDF Power Plant



Company is progressing not only in controlling the output of waste and substandard products but is also working to install recycling equipment, collaborate with other industries and outsource waste management to recycling companies so that usable resources are utilized to the fullest extent possible. Furthermore, Hitachi has established guidelines for appropriate waste disposal and conducts periodic inspections of its recycling contractors to ensure that they meet standards set by the guidelines.

Hitachi aims for zero emissions at each of its Group sites.

At Hitachi, zero emissions is defined as an emissions volume of less than 1% of the final disposal rate of the current fiscal year\*1, or less than 5 tons/year\*2.

\*1 Final Disposal Rate = Final Disposal Amount Amount Generated \*2 Final Disposal without Treatment + Disposal with Treatment

Please see page 3 of the accompanying documents for further information on Hitachi's waste reduction operations.

#### **Dioxin Countermeasures**

Hitachi has systematically worked to prevent the generation of dioxins arising from incineration by discontinuing the use of its incinerators, including smaller incinerators that are not subject to regulation. In December 1997, the Company established a plan to discontinue its use of incinerators, and as of December 1999, it had successfully done so at 10 of 11 facilities. Hitachi plans to abolish the use of all incinerators by December 2000 and work to reduce and recycle waste that it would have incinerated in the past.

used in the production of liquid crystal

thin-film transistor (TFT) panels, allow-

ing Hitachi to reuse 90% of its waste

solvents.

began using RDFs as fuel for a power plant that supplies the site with energy.

#### **Resist Solvent Regeneration System** (Mobara Site)

Hitachi has developed a distillation and regeneration device for resist solvents

> Distillation Method (separation of organic solvents by difference in boiling point) Resist-Etching 100 tons Device Coolant Solvent Supply Tank Tank (Supply) Solid Material as Electricity 90 tons/m

Resist Solvent Regeneration System

Coolant

## **Chemical Substance Management**

#### **Action Plan**

 Thorough management of chemical substances and planned cuts in emissions volumes

While chemical substances offer many improvements to our quality of life, it has become clear of late that some chemical substances, such as so-called environmental hormones, have come to have a negative impact on the environment.

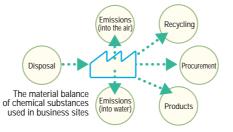
In Japan, the Pollution Release and Transfer Register (PRTR) system will become law in 2002. For corporations, thorough routine management and risk management with regard to chemical substances has come to be more critical in furthering business.

Prior to the PRTR Law, the Hitachi Group promoted the reduced use of designated chemical substances used in its products and production processes and the replacement of these substances with other substances having less impact on the environment, through its Autonomous Guidelines for Chemical Substance Management, promulgated in 1996. Moreover, we have conducted PRTR surveys\* since 1998.

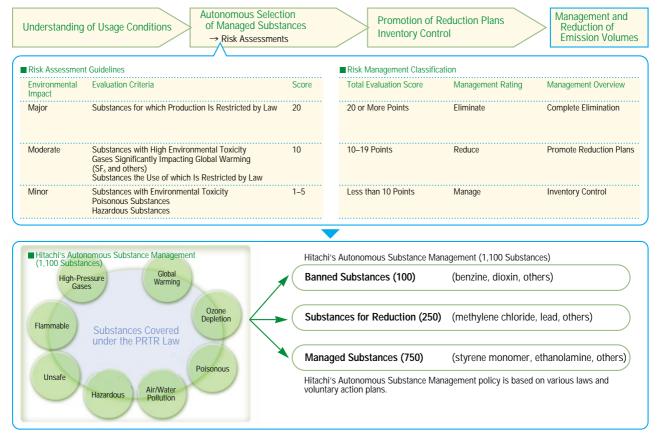
\* PRTR survey: Survey of 179 chemical substances specified by the electric and electronic industries

#### The Hitachi Group's Comprehensive Chemical Management System

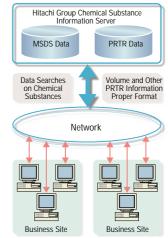
With the PRTR Law as an example, regulations concerning chemical substances are being further developed and strengthened. In response, the Hitachi Group's Comprehensive Chemical Management System was



initiated in 1999 to raise the level of autonomous management, part of the Company's efforts to reduce its use of chemicals with an impact on the environment. The system includes management guidelines encompassing the procurement, use, disposal and commercialization of chemical substances at business sites. The first step is to understand exactly what types of chemical substances are being handled at each business site, then to evaluate the substances' potential impact on the environment and determine how substances should be managed. "Eliminate," "Reduce" and "Manage" have been set as autonomous management classifications, and, based on these classifications, substitution and elimination plans are prepared for banned substances, while specific plans for cuts in use and emissions are set for substances designated for reduction. Substances in the "Manage" category are handled in accord with appropriate handling guidelines and PRTR requirements.



#### ■ The Hitachi Group Comprehensive Management Support System for Chemical Substances



We will begin the filing and disclosure of PRTRs from 2002, in accord with the PRTR Law. Hitachi supplies stakeholders with information regarding various risks concerning chemical substances, actively pursuing risk communication to build a relationship of trust while enhancing understanding.

#### The Hitachi Group Comprehensive Management Support System for Chemical Substances

Hitachi developed and introduced the Hitachi Group Comprehensive Management Support System for Chemical Substances for the efficient operation of a comprehensive management system efficiently covering the entire Group. The system links the Group's business sites in a network, and any site can use the system to search for information about chemical substances anywhere in the Hitachi Group's possession. Complete PRTR information for the

## **Keeping the Air and Water Clean**

Every year, the legal regulations governing the amounts of pollutants in discharges from the workplace into water systems or the atmosphere grow stricter. Anticipating this, the Hitachi Group has instituted its own set of standards regarding discharges that are more exacting than any official ones. Since the 1996 revision of Japan's Clean Air Law and the 1999 promulgation of the Law Concerning Examination and Regulation of Manufacture and Handling of Chemical Substances, it has become more important than ever for companies to act on their own to reduce the volume of discharges from their workplaces. Currently, Hitachi is working hard to curb the



Using a membrane filter, this wastewater treatment device at Hitachi's Naka semiconductor production facility plays a crucial role in the recycling of wastewater.

Group is also compiled on the network, allowing real-time access to PRTR data.

The system's database contains information on the processing, special characteristics and other aspects of chemical substances as compiled by the Hitachi Group's wide range of companies, including manufacturers of chemical products and electronic components and devices, as well as logistics services companies. Group companies can use this information to more effectively carry out such environmental preservation operations as incorporating consideration for the environment in product designs and reducing emissions.

volume of volatile toxic substances its workplaces discharge into the atmosphere or bodies of water as well as to recover heavy metals from wastewater before they reach the general sewage system.

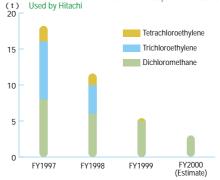
#### Water Quality Preservation

To curb the discharge of such toxic substances as heavy metals from the workplace into open bodies of water, Hitachi is pressing ahead with the installation of wastewater treatment facilities that purify and recycle wastewater after toxic substances have been separated from it and recovered through the use of filter membranes and other devices. At the Hitachi Semiconductor Group's semiconductor production facility in Naka, Ibaragi, wastewater is being effectively recycled at the rate of approximately 330m<sup>3</sup> a day.

#### Preserving the Earth's Atmosphere

Hitachi has succeeded in eliminating the use of such substances that destroy the ozone layer as CFCs and 1,1,1-trichloroethane by devising technologies that facilitate the move to water-based detergents or render unnecessary the cleaning of substrates. (For details of Hitachi's

policies toward hydrochlorofluorocarbons (HCFCs), which are due to be phased out of production use by 2020, please refer to page 9.) Japan's Clean Air Law stipulates that companies are responsible for managing and monitoring their discharge of designated harmful substances into the atmosphere. Of these substances, trichloroethylene and tetrachloroethylene are particularly noxious, and Hitachi, designating them as prohibited substances, eliminated them from use Companywide in May 1995. Hitachi is also making significant progress in reducing its consumption of methylene chloride by making improvements to production processes and shifting to substitute compounds.



Trends in the Volume of Certain Atmospheric Pollutants

## The Hitachi Group's Comprehensive Environmental Business

Since 1996, environment-related members of the Hitachi Group have worked together to promote comprehensive environmental business. The technologies and businesses of the Hitachi Group

#### The Best Mix for Total Solutions

As the guiding principle of its comprehensive environmental business, the Hitachi Group seeks to provide total solutions with the best mix. This is to say that Hitachi's products are not just a specific treatment for an environmental ill; rather, Hitachi's philosophy is comprehensive, covering organizations' operational structure, logistics and the recovery of products and resources-all aspects of business.

From a broad perspective, with the goal of mobilizing the Group's overall strengths and systemized functions at their greatest levels to resolve environmental issues, Hitachi bases its environmental policy around five fundamental, comprehensive considerations:

- 1. The Fundamental Cause
- 2. The Impact on the Region and Its Inhabitants

3. The Economic Burden Involved

cover the fields of environmental preservation comprehensively. It is our goal to provide the best solutions for all environmental issues through cooperation and systemization. Accordingly, our

4. Best Available Technology

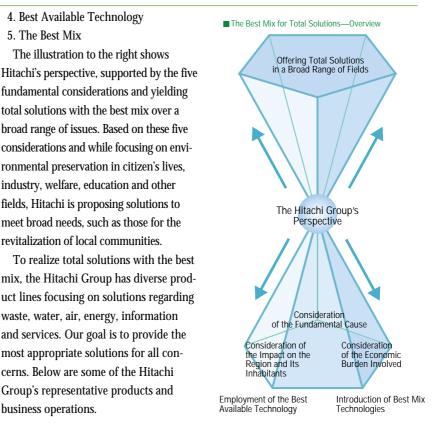
The illustration to the right shows

revitalization of local communities.

business operations.

5. The Best Mix

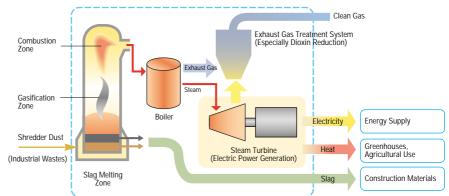
efforts are turning to environmental service businesses and regional revitalization in a harmonious relationship with the environment.



Major Hitachi Grou	p Products and	Businesses for	Environmental Preservation	
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Waste	Energy	Air	Water	Environmental Services
Recycling	High-Efficiency Use	Exhaust Gas Treatment	Wastewater Treatment	Environmental Consulting
<ul> <li>Industrial Waste Products</li> <li>Recovering Oil from Waste Plastics</li> <li>Refuse-Derived Fuels (RDFs)</li> <li>Composting</li> <li>Carbonization</li> <li>Optimal Processing</li> <li>Thermolysis</li> <li>Incineration Furnaces</li> <li>Ash Melt Furnaces</li> <li>Waste Information Management</li> <li>Manifests</li> <li>Eco-Products/Eco-Materials</li> <li>Eco-Production Process</li> </ul>	<ul> <li>Waste-Derived Power Generation</li> <li>Fuel Cells</li> <li>Cogeneration</li> <li>Regional Heating and Cooling</li> <li>Waste-Derived Energy Use</li> <li>RDF Power Generation</li> <li>Power Generation Using Oil from Waste Plastics</li> <li>Renewable Energy</li> <li>Solar Power Generation</li> <li>Wind Power Generation</li> <li>Untapped Energy Sources</li> <li>Lean Burn Engine Vehicles</li> <li>Electric Vehicles</li> </ul>	<ul> <li>Flue Gas Desulfurization</li> <li>Flue Gas Denitrification</li> <li>Dust Collectors</li> <li>Deodorizers</li> <li>Dioxin Countermeasures</li> <li>CFC &amp; Perfluorocarbon (PFC) Decomposition</li> <li>CO<sub>2</sub> Stabilization</li> <li>Supporting Systems</li> <li>Analysis and Measurement Systems</li> <li>Monitoring Systems</li> <li>Simulation Systems</li> </ul>	<ul> <li>Sewage and Industrial Wastewater Treatment</li> <li>Reuse of Drainage and Rainwater</li> <li>Advanced Water Treatment</li> <li>Sludge Treatment</li> <li>Incineration, Drying, Composting</li> <li>Soil and Groundwater Purification</li> <li>Hydrosphere Purification</li> <li>Supporting Systems</li> <li>Water Quality Monitoring</li> <li>Purification Simulation Systems</li> <li>Information Systems</li> </ul>	Environmental Management Support • ISO 14000 Management Support • Chemical Substance General Management Support Environmental Service Businesses • Measurement and Analysis • Analysis • Monitoring • Logistics • Treatment and Recycling Facilities Operation, Maintenance, Management Facility Leasing

#### Overview of the Utashinai Project for Harmonious Coexistence



#### Comprehensive Environmental Business—Examples

Below are some examples of the Hitachi Group's commitment to the best mix for total solutions.

### Electric Power Generation Business Using Industrial Waste in Utashinai, Hokkaido

With cooperation from the public sector,

#### **Energy Services Companies**

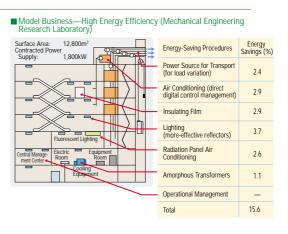
While energy services companies (ESCOs) are a new form of business in Japan, they parallel similar business plans that arose in the United States in the 1970s, centering on guaranteeing energy savings over the long term through improvements in facilities and equipment. In 1998, as part of plans to promote this form of business in Japan, the Ministry of International Trade and Industry (MITI) decided to support model ESCOs

#### Comprehensive Water Environmental Business

In recent years, manufacturing and daily activities in urban areas have caused a water pollution problems in Japan's rivers and lakes. The creation of a biotope along rivers as well as the improvement of the water quality of lakes and drainage to maintain flow levels in rivers are required the Hitachi Group has developed the Thermolysis Ash Melting System to convert industrial wastes into electricity and heat. The project will serve as new infrastructure, and is expected to attract new firms to the area and revitalize the region.

established by the private sector. Hitachi's Mechanical Engineering Research Laboratory applied for and received MITI support for its construction for improved energy savings, which is expected to produce annual energy savings of 15.6% and reduce CO<sub>2</sub> emissions by 94 tons. Hitachi is advancing its ESCO operations based on the technologies developed in this model business.

to preserve the total water environment. Hitachi is supporting various water environmental management decision making by enhancing its plant control expertise and through various simulation technologies, wide area telecommunications network systems and watershed management systems, utilizing Geographical Information Systems (GIS). The generated heat will be used by new businesses. In July 1999, the city of Utashinai, Hitachi Metals, Ltd. and Hitachi, Ltd. established a new company to oversee the venture. The new firm will begin operations in October 2002.



An image of Comprehensive Water Environment Business

#### **Representative Environmental Preservation Products/Systems**

#### Waste Treatment and Reuse of Resources Rotary Kiln-Type Thermolysis and Ash Melting System

The Hitachi Group has begun commercial production of next-generation waste treatment systems that overcome many of the drawbacks of conventional waste incineration methods. The Hitachi rotary kiln-type waste thermolysis system maximizes waste energy and reduces the volume of ash by melting it and making it reusable. Moreover, residual heat is used with great efficiency in the generation of electricity. High-temperature combustion greatly reduces dioxins, and exhaust gas treatment equipment minimizes the dioxin content of exhaust gas to under 0.01ng-TEQ/m<sup>3</sup>N. By combining thermal recycling and materials recycling, the waste thermolysis and ash melting system makes a significant contribution to the preservation of the global environment.



Pilot waste treatment plant using the kiln-type waste thermolysis system in Hitachinaka City, capable of processing 20 tons of waste material a day

#### Electric Home Appliances Recycling Business

Hitachi has developed a recycling system in accord with Japan's Electric Home Appliances Recycling Law. The system reduces environmental load by recycling materials after crushing and separating waste components. Foamed urethane used as insulation in refrigerators is compressed, then the CFCs in it are recovered. At the same time, the system recovers metals, reusable plastic and polyvinyl chloride (PVC) from the crushed materials by using various separation techniques.

As the next step, Hitachi founded Hokkaido Eco Recycle Systems Co.,

#### Energy

Photovoltaic Power Generation Systems

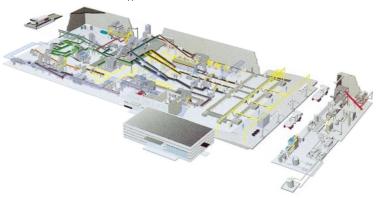
Using the sun as an energy source provides a clean source of electricity with essentially no environmental load from emissions.

Facilities can be located where necessary to meet the demands of the situation. Facilities can be operated with no supervision, equipment has a long lifetime and maintenance is quite simple.

#### Wind Power Systems

With a product lineup capable of generating from 230kW to 1,800kW, Hitachi can provide the wind power system that best matches the operating environment Ltd. in October 1999 and Tokyo Eco Recycle Co., Ltd. in December 1999, applying the system it developed to

Electric Home Appliances Recycling Plant Picture: Association for Electric Home Appliances the consumer electronics recycling business in Japan.



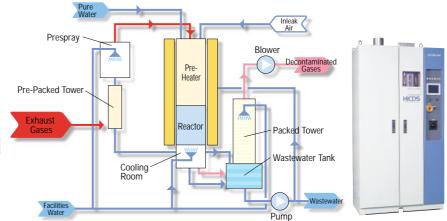


Solar Power Generation System (Kure Technical College)

and application. The system's high-efficiency, low-noise operation supplies high-quality electricity, and exacting maintenance service provides stable power generation.



500kW Wind Power Generation System (Okinawa Electric Power Company)



System Flow and External View of the PFC Catalytic Decomposition System

## Air Environmental Preservation

**PFC Catalytic Decomposition System** 

PFCs are used throughout the semiconductor and liquid crystal display (LCD) industries for a variety of process applications. PFCs were listed as global warming gases at the 3rd Conference of the Parties (COP3) to the United Nations Framework Convention on Climate Change (UNFCC) held in Kyoto in 1997, and it has become increasingly important to abate or neutralize them. The issue has been an ongoing problem for the semiconductor industry, as PFCs are very stable and difficult to break down. Hitachi has solved this problem by developing a proprietary catalytic decomposition technology through which PFCs, CHF<sub>3</sub>, C<sub>2</sub>F<sub>6</sub>, C<sub>3</sub>F<sub>8</sub>,

#### Water Environmental Preservation **Ribbon-Fiber Biofilter System**

The ribbon-fiber biofilter system very effectively decomposes and abates organic pollution (biochemical oxygen demand, chemical oxygen demand and algae) by concentrating microorganisms that normally live dispersed in polluted water in a system of ribbon fibers. The system offers potential energy savings, as it uses the microorganisms' natural abili-

#### **Environmental Services**

**Comprehensive Chemical Substance Management System—Chemilution** 

Chemilution is a package system offering unified management functions for such chemical substance issues as PRTRs and green procurement. Based on extensive data accumulated by Hitachi Group companies concerning a diverse range of

 $C_5F_8$ , SF<sub>6</sub>, NF<sub>3</sub> and even CF<sub>4</sub>—generally the most difficult PFC to decomposecan be broken down by more than 99% at 750°C (including CO), while maintaining the lowest cost of ownership available today.

Exhaust gases from the etching process, which include PFCs, are washed in the prespray tower to remove such solids as SiO<sub>2</sub>. The gases are heated to 750°C in the chamber and are decomposed by the catalyst in the reactor. The hot

ties to purify the water. Operation and maintenance characteristics are also superior, as minimal sludge generation reduces clogging and jamming.

> (Above) Ribbon-Fiber Units (Right) A View of the System in Use

chemical substances as well as their extensive process knowledge and experience with regard to materials selection, the system can also be used as a database. In addition, efficient data compilation and analysis functions allow emissions reduction plans to be implemented smoothly.



The Chemilution Start-up Screen and Data Entry Screen

decomposed gases are then cooled in a cooling room. Since HF gas is formed by the catalytic reaction, a packed tower is included to remove the acid from the decomposed gases. The final exhaust byproducts are CO<sub>2</sub> and fluorinated water.

The system has a high resistance to corrosion and offers superior maintenance, providing an excellent environmental protection measure.



# **Research and Development**

## **Research and Development for Environmental Preservation**

Each of the Hitachi Group's R&D centers actively promotes research into products and services that contribute to environmental preservation by focusing on research themes related to environmental preservation systems.

Recent R&D work includes developments in materials, new energy sources and the measurement of chemical substances.

#### Three New Lead-Free Solders Developed In-house

Hitachi is working to eliminate lead from many of its products. Since 1989, some supercomputer components have used lead-free solder based on alloys of tin and silver. Hitachi has developed three materials that can replace lead in a wide range of product applications, from industrial and commercial applications to general home applications. As a result, practically all products can now be made without the use of lead. The companies of the Hitachi Group are actively putting these new materials into use.



Magnified Photo of Lead-Free Solder in Use

#### Manganese-Lithium Rechargeable Batteries

Rechargeable lithium batteries are a critical tool in the resolution of a number of energy and environmental problems, showing potential for use in electric cars and in electric power load-leveling applications. We are specializing in manganese-lithium batteries, the resources

Lead-Free Sol	der Materials
Ecdu-Inco Sol	

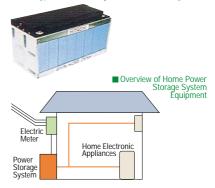
	High-Temperature Solder	Medium-Temperature Solder	Low-Temperature Solder
Main Components	Tin-silver alloy	Tin-silver alloy with small amounts of bismuth and other elements	Tin-bismuth
Special Characteristics	Used in product fields demanding superior strength and reliability and in heat-resistant flow processes*1 components on printed circuit boards	Good usability, better wettability than the high-temperature solder, for use in reflow processes* <sup>2</sup>	Good usability, used as a low- temperature material in three- dimensional layered mounting components on printed circuit boards
Main Applications	Vacuum cleaners Washing machines	PCs 8mm video cameras	Mainframes Washing machine display substrates

\*1 Flow processes—for insertion mounting \*2 Reflow processes—for surface mounting

for which are abundant and inexpensive. Through a project sponsored by the New Energy and Industrial Technology Development Organization (NEDO), we are promoting the development of a power storage system for home electric appliances that focuses on the use of manganese-lithium batteries and makes use of off-peak nighttime electricity. One application of the results of this research is manganese-lithium batteries for use in electric cars.

#### Chlorophenol Monitoring System for On-line Measurement of Dioxin Antecedents in Flue Gas

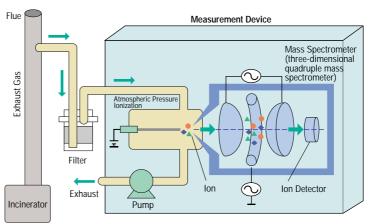
We have developed a technology for online measurements of concentrations of chlorophenol, an antecedent of dioxin found in flue gas from incinerators used to dispose of waste products. Prototype Reusable Manganese-Lithium Battery



Results of measurements are reported to incineration control, and, by suppressing the generation of chlorophenol, it is possible to reduce dioxin emissions.

In the past, dioxin analysis typically took several weeks, but a special feature of this new technology is that chlorophenol concentration can be measured online in approximately one minute.

Overview of the Dioxin Antecedent (Chlorophenol) Concentration Measurement Device



# Exchanges with Society—Environmental Communication

## **Disclosure of Information on the Environment**

People from all walks of life, corporations, politicians and bureaucrats must build a partnership, cooperate and work together in unison toward the goal of realizing a fully sustainable society. Above all else, what matters is a collective awareness of environmental risks. the burden that we place on the environment, an exchange of information about various environmental strategies and a broadening of mutual understanding. Based on this philosophy, while striving to make as many people aware of its

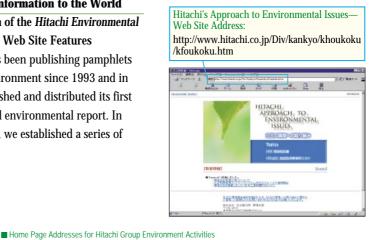
Environment-related Printed Documents

environmental operations as possible, Hitachi is pushing ahead with these operations only after conducting a serious and sustained dialogue with all those involved.

#### **Bringing Information to the World**

Publication of the Hitachi Environmental **Report and Web Site Features** Hitachi has been publishing pamphlets on the environment since 1993 and in 1998 published and distributed its first full-fledged environmental report. In April 1999, we established a series of

pages on our Web site devoted to our approach to environmental issues and have placed on those pages not only our environmental reports but also the latest news on environmental topics.



Month/Year Issue Printed Volume Oct 1993 FOR PLANET EARTH 5.000 BEYOND RECYCLE NEWS Oct 1994 3.000 Mar. 1995 FOR PLANET EARTH (English version) 3 000 FOR PLANET EARTH Mar. 1996 (Additional data '94 &'95) 10.000 Oct. 1996 FOR PLANET EARTH 3.000 (English version) FOR PLANET FARTH Dec. 1997 (Additional data '96) 10.000 1998 Environment Report, Japanese version Sept. 1998 10.000 10,000

July 1999 1999 Environment Report, Japanese version

#### Hitachi at Exhibitions

In 1999, Hitachi made presentations at the exhibitions listed below and deepened the public's understanding of its approach to environmental issues.

#### Principal Exhibitions in which Hitachi Recently Participated

Month and Year	Event Title
June 1999	Environment Exhibition '99 (Hitachi City)
October 1999	New Earth '99
November 1999	Wastec '99
November 1999	Recycle Festa Yokohama
December 1999	Eco Products 1999
February 2000	ENEX '99



Eco Products 1999

#### **Participation in Lecture Meetings**

Hitachi is working hard to enhance communication with the general public by introducing them to the technology and know-how it uses in its approach to environmental issues via magazine articles written by its employees and lecture meetings.

Hitachi Chemical Co., I td.

Hitachi Koki Co., I td

Hitachi Denshi, Ltd.

Hitachi Cable, Ltd.

Hitachi Maxell, I td



Discussion Meeting Hosted for Local Small and Medium-Sized Corporations by the Nagano Prefecture Techno Highland Development Organization

#### Awards

http://www.hitachi-koki.co.jp/env/eindex.html

http://www.maxell.co.jp/company/kankyo.pdf

http://www.hitachi-chem.co.ip/honsha/environment/rc.html

Hitachi has received a number of awards from organizations outside of the Company in recognition of its products' environmental soundness and the environmental operations of its offices and factories. (See page 7 of accompanying documents.)

Super Amorphous Transformer Awarded the Chairman's Prize\* by the Energy Conservation Center, Japan



By using an amorphous alloy for the iron core of the transformer, the winding structure is improved, and total losses are reduced by half. It has been widely praised for its high energy conversion efficiency

Presented by the Energy Conservation Center, Japan, for energy-conserving machines suited to life in the 21st century, one of the major energy conservation accolades awarded by Japan's Ministry major energy conservation accolades awar of International Trade and Industry (MITI).

Company Name Home Page Address

http://www.hitachi-denshi.co.jp/Pages/CoPrf/kankyou.html
http://www.hitachi-cable.co.jp/eco/index.htm

## **In Touch with Nature**

At every Hitachi business site, employees enthusiastically participate in environmental activities in their area, from greenification projects and other beautification campaigns. Local residents and people from other corporations nearby are encouraged to visit the Company's workplaces and are thereby introduced to Hitachi's unique approach to environmental preservation and able to exchange views on environmental issues with Hitachi employees.

When we were approached by people complaining of excessive noise being generated by Hitachi's factories and when local authorities have had occasion to bring to Hitachi's attention issues concerning wastewater discharge, the Company has taken rapid and decisive steps to deal with the problems.

To support contributions made by its employees to environmental activities and the society of which Hitachi is a part, in May 2000 Hitachi established a Green Award for Social Contribution, for which any of its workplaces can be nominated.

# Conservation in Action–Enterprise Server Division

In July 1993, the Enterprise Server Division inaugurated a new project, The Woods of Wild Birds Program, designed to attract more wild birds to the park surrounding the division's premises.



A Newspaper Feature Introducing The Woods of Wild Birds Program

Members of the division planted fruitbearing trees and put up birdhouses, feeding stations and birdbaths to encourage more birds to visit.

Members of the program attended the morning assemblies at a local elementary school.

## **Foundations and Institutes**

With the intention of deepening society's awareness and understanding of environmental issues, as far back as 1972, Hitachi established the Environmental Research Center, an incorporated foundation. The center contributes to the resolution of environmental problems in numerous ways: by supporting the study-abroad programs of environmental specialists with either administrative or research backgrounds; by conducting surveys and research into a host of environmental matters; by publishing an in-house magazine, *Environmental Research* and by awarding its Environmental Prize for environmental activities.

Hitachi also supports the World Wide Fund for Nature Japan (WWF Japan) and other environmental NGOs.



Hitachi's In-house Publication Environmental Research

## **Responding to Your Questions and Opinions**

In fiscal 1999, by telephone, post and e-mail from our home page and through other means, Hitachi responded to some 200 requests for more information about its environmental policies. Below are just

a few examples of the sort of inquiries that we receive.

Inquirer	Subject of Inquiry	Hitachi's Response
Junior High School Student	Questionnaire of area businesses for a homework project on efforts to prevent pollution	We completed the student's questionnaire and sent out a copy of the <i>Hitachi Environmental Report</i> .
University Student	Surveying the impact IT equipment has on the environment and efforts being made to lessen its impact	We explained what we do in this area, particularly with regard to our returns system for recovering used IT equipment and other products.
Middle-aged Man	A lover of Hitachi products, this man asked to be sent a copy of the <i>Hitachi Environmental Report</i> as he said that he was going to take into consideration the attitude of electrical manufacturers toward the environment when making purchases of electrical goods in the future.	We sent out a copy of the Hitachi Environmental Report.
Electrical Machinery Manufacturer	Conducting a survey into how companies were making their products more environment-friendly	We explained our guidelines regarding design for environment.
Financial Institution Employee	Surveying the approaches of companies to environmental issues as part of an investigation into Ecofunds	We explained our approach, as presented in the Hitachi Environmental Report.

# Environmental Activities around the World

The Hitachi Group has business interests all over the world, not only in Japan but also in Southeast Asia, Europe and the Americas. Everywhere that it operates, the Company is actively committed to the concept of environmental soundness and is pressing ahead with the introduction of environmental management systems and the acquisition of ISO 14001 certification. As a good corporate citizen, Hitachi takes care to participate in a variety of activities that will hopefully lead to the making of a better and more fulfilling society for everyone and is putting together a series of projects that are designed to bring Hitachi closer to the citizens of the societies where the Company operates. Hitachi also enthusiastically supports the volunteer activities of its employees wherever they work.

#### Hitachi Semiconductor (Malaysia) Sdn. Bhd.

Hitachi has banned the use of chlorine solvents and halon gas in fire extinguishers, reduced the volume of soldering waste generated 30%, moved to 100% recycled packaging for all its products and introduced several energy conserving measures at this Malaysian semiconductor production facility. In August 1998, the facility acquired ISO 14001 certification. In recognition of these and other achievements, in February 2000, Hitachi was awarded the Malaysian Prime Minister's Hibiscus Award, the premier environmental award for business and industry in Malaysia.



Receiving the Malaysian Prime Minister's Hibiscus Award

#### Hitachi Air Conditioning Products (M) Sdn. Bhd.

This Malaysian air-conditioning manufacturing plant acquired ISO 14001 certification in April 1997 and has been constantly broadening the scope of its recycling operations and the reach of its environmental policies.

The Malaysian administration recognized the depth of Hitachi's commitment to the environment when in October 1998 the factory was awarded the Selangor State Prize for Environmental Excellence (Large-Scale Business Category).



Presentation of the Selangor State Prize for Environmental Excellence (Large-Scale Business Category)

#### Hitachi Home Electronics (Europe) Ltd., Manufacturing Division

This is a Hitachi television manufacturing facility in the United Kingdom that has drawn up a comprehensive statement of its environmental policies and made noteworthy efforts to purchase products that are environmentally sound, manage chemical substances as carefully as possible and reduce waste products.

#### HUMCH HOME ELECTRONICS (HUNDER) INSTED MANUTACIDENCI DIVISION DUTIONNENTAL RULEY DITERMENT DUTIONNE OFFICIAL DITERMENT DUTIONNE OFFICIAL DITERMENT DUTIONNE OFFICIAL DITERMENT DUTIONNENTAL RULEY DITERMENT DUTIONNE OFFICIAL DITERMENT DUTIONNENTAL RULEY DITERMENT DUTIONNENT DUTIONNENT

#### Environmental Awareness Activities in the Fiscal 1999 Hitachi Young Leaders Initiative\*

With the cooperation of the World Wide Fund and local authorities, Hitachi hosted a camp on the outskirts of Kuala Lumpur for young people involved in the Young Leaders Initiative, where they were able to learn more about environmental preservation, explore local forests and take part in tree-planting initiatives, thereby deepening their awareness of the importance of conserving our natural environment. They also performed dramatic sketches on environmental themes and were able to share their thoughts and exchange opinions on green issues.

\*An international students forum inaugurated by Hitachi in 1996 to discover the leaders of the next generation from across Asia and help them network and promote a greater understanding of various problems confronting the region.



Learning about the Environment

Hitachi Computer Products (America), Inc. Employees at the Hitachi Computer Products manufacturing facility in Norman, Oklahoma were enthusiastic participants in the city's volunteer-based garbage collection day, held on April 8, 2000. In five hours, Hitachi employees managed to collect an amazing 84,600 pounds of garbage.



Hitachi Employees Helping to Clean Up Norman, Oklahoma

The Environmental Policy Statement of Hitachi Home Electronics (Europe)

# The History of Hitachi's Approach to Environmental Issues

	Month and Year	Measures Taken by the Hitachi Group	Year	World Events
			1967	Japan's Basic Law for Environmental Pollution
				Control promulgated
1 400S-19 /US			1968	Japan's Air Pollution Control Law promulgated
1	September 1970	Pollution Prevention Committee set up	1970	Japan's Clean Water Act and other water pollution-
SNO	September 1971	Environmental Management Promotion Center set up		related laws promulgated
5	February 1972	Hitachi begins Groupwide investment in environment facilities		
	May 1072	Environmental Research Center established		
6	May 1973 February 1983	Hitachi incorporates environmental audits into its operational audits Environmental Management Promotion Center renamed the Environment		
\$0041	rebludiy 1965	Protection and Fire Prevention Production Center	1988	Montreal Protocol signed
	May 1989	CFC Policy Committee set up	1900	
	June 1991	Environment Policy Office established	1991	Keidanren Global Environment Charter formulated
	December 1991	Hitachi wins Stratospheric Ozone Layer Protection Award		Japan's Law for the Promotion of Recyclable Resources
		from the U.S. Environmental Protection Agency (EPA)		promulgated
	March 1992	Environmental Committee established		Japan's Waste Management Law revised
		Ozone Layer Protection Committee, Products Recycling Committee, Global Warming	1992	Earth Summit in Rio de Janeiro
		Prevention Committee, Industrial Waste Committee set up	1992	
	huhu 1000			British Standards Institute BS7750 environmental
	July 1992	Environmental Action Plan formulated		management systems certificate established
	October 1992	Cogeneration systems introduced at Hitachi facilities		
	March 1993	Hitachi formulates Environmental Protection Action Guidelines (Global Environment Charter)	1993	Japan's Basic Environment Law promulgated
	May 1993	Awarded Global Environment Prize by WWF Japan		Japan's Law Concerning the Rational Use of Energy revised
	December 1993	Use of CFCs as cleaning agents eliminated		
	May 1994	ISO Certification Committee set up	1994	United Nations Framework Convention on Climate Change
	December 1994	Use of trichloroethane and other chlorine-based organic solvents eliminated		comes into effect
	January 1995	Internal environmental audit system introduced	1995	Containers and Packaging Recycling Law promulgated
	October 1995	Refuse-Derived Fuel (RDF) facilities introduced		
0	December 1995	Use of all CFCs deemed ozone depleting by the Montreal Protocol completely eliminated		
50441	January 1996	Environmental Action Plan revised with regard to product recycling and global warming	1996	Keidanren Appeal on Environment proclaimed
-		prevention measures		Japan's Clean Air Act revised
	June 1996	The Storage Systems Division becomes the first Hitachi unit to acquire BS7750		ISO 14001 international environmental standards established
		environmental management systems certification from the British Standards Institute		
	March 1997	Hitachi voluntarily introduces system of usage reduction and the elimination of particularly	1997	Japan's Waste Management and Public Cleaning Law was revise
		toxic chemicals		Japan hosts the Third Conference of the Parties
	September 1997	Hitachi wins the U.S. EPA's Best-of-the-Best Stratospheric Ozone Protection Award		to the United Nations Framework Convention
	December 1997	Industrial Waste Reduction Action Plan revised		on Climate Change (COP3)
		Hitachi has a prominent stand at Eco Japan '97 exhibition, held alongside the Third Conference of the		
		Parties to the United Nations Framework Convention on Climate Change (COP3) in Kyoto, Japan		
	February 1998	Recycling System Committee set up	1998	Japan's Law Concerning the Rational Use of Energy revise
	July 1998		1770	
	March 1999	Litechi awarded the Minister of International Trade and Industry's Drize at the Crean Japan		Japan's Law for the Recycling of Specified Kinds of
		Hitachi awarded the Minister of International Trade and Industry's Prize at the Green Japan		Consumer Electric Goods (the Consumer Electric
		Center sponsored annual Resource Recycling Awards ceremony		Home Appliances Recycling Law) promulgated
		Design for environmental assessment guidelines formulated	1999	Japan's Law Concerning Promotion of Global Warming
	April 1999	Hitachi Group environmental management structure strengthened by the establishment		Countermeasures promulgated
		of the Senior Executive Committee for Environmental Policy and the start of GREEN 21 activities		Japan's Law Concerning Examination and Regulation
	July 1999	Formulation of Comprehensive Chemical Substance Management Policies		of Manufacture and Handling of Chemical Substances
	October 1999	Hitachi introduces a system for the disclosure of environmental information		promulgated
2	December 1999	Hitachi Group's Environmental Action Plan revised completely		Japan's Law Concerning Special Measures to Control
SUUUNZ		Hitachi exhibits at Eco Products 1999		Dioxin promulgated
V		Environmental Accounting Policies formulated		
	April 2000	Environmental accounting results disclosed	2000	Basic Recycling Law was established.
	May 2000	Green Award for Social Contribution established		Japan's Wastes Management and Public Cleaning Law was revise
	November 2000	Hitachi wins the "Award for Excellence" at the Fourth Environmental Report Awards.		Japan's Recycling Law was established.
	December 2000	Guideline for waste reduction, reuse, recycling and appropriate disposal set up Hitachi		Japan's Green Puchasing Law was established.
		Hitachi exhibits at Eco Products 2000.		Food-Recycling law established.

Organization or Committee

System

Groupwide Policy Major External Awards



The design above is used to indicate the Hitachi Group's environmental management activities and its system for the disclosure of information on the environment.

Contact

Hitachi, Ltd. Corporate Environmental Policy Division

6, Kanda-Surugadai 4-chome, Chiyoda-ku, Tokyo 101-8010, Japan Phone: +81-3-3258-1111 Facsimile: +81-3-3-3258-5810 Email: kankyohon@hdq.hitachi.co.jp







# HITACHI Inspire the Next

# Reports and Data on Environmental Perfomance Fiscal 2000

Contents	
Editorial Policy	1
Environmental Management System GREEN 21 Activities Environmental Management Performance Environmental Accounting	3
Consideration for Environmental Issues in Products and Services Green Products Promotion of the Modal Shift	
Consideration for Environmental Issues	
in Production Overview of Resource Input and Emissions Prevention of Global Warming Waste Reduction Chemical Substance Management	12 13
Exchanges with Society Disclosure of Information, Communication Social Contribution Adherence to Regulations	18
Awards	19

Hitachi Group

## **Editorial Policy**

"Reports and Data on Environmental Performance, Fiscal 2000, "expands a report scope and indicators, that we referred to "Environmental Performance Indicators for Businesses, Fiscal 2000"

Report period: Fiscal 2000(April 1,2000 through March 31,2001)

Scope of reports: 310 firms of the Hitachi Group (Hitachi, Ltd. and its 309 related companies subsidiaries and affiliates). We conducted a survey of environmental impacts of consolidated group firms and covered in the report the major group firms that accounted for 85% of the environmental impact of the Hitachi Group. (The "Data on Environmental Performance" of fiscal 1999 covered 21 firms, which accounted for 50% of the environmental impact of the group.) Reference indicators: We used "Environmental Performance Indicators for Businesses, Fiscal Year 2000 Version" (Ministry

of Environment) for reference.

This indicates the relationship between the table of contents of "Reports and Data on Environmental Performance, Fiscal 2000 "and "Environmental Performance Indicators for Businesses, Fiscal Year 2000 Version " (Ministry of Environment)

		Contents of This Report	Environmental Performance Indicators for Businesses
	GREEN 21	Chronological Changes and Improvement the Green Point Average	Unique environmental activities of the group
	Activities	Green Points of Each Site	
ε		ISO 14001 Certification Status	Situations of EMS establishment
ste	Environmental	Legal License	Number of persons of those who received education.
Environmental Management System	Management Performance	Green Purchasing Status	<ul> <li>Indicators of green purchasing according to the charactoristics of products and services purchased</li> <li>Quantity or proportion of environment-conscious products / services purchased such as Eco Mark products which are certified by eco-labels</li> </ul>
nviror lanag		Performance Progress in Environmental Accounts Cost	Monitoring of environmental conservation costs - Monitoring of the effects associated with environmental conservation measures
ū≥	Environmental	Effect	
	Accounting	Efficiency of Environmental Impact Reduction	
		Sales of Environmental Preservation and Environmentally Conscious Products	
		Sales of Environmental Preservation and Environmentally conscious Products	
		Registration Status of Green Products	Indicators of environmental burdens according to the characteristics of the products and services
ital ces		Status of Disassembly Time Reduction, Recyclability Enhancement, and Packaging Polystyrene Reduction	-Environmental burdens at the use phase -Energy efficiency of each product group
ervic	Green Products	Consumption of Containers and Packaging	<ul> <li>-Environmental burdens at the time of disposal</li> <li>-Percentage of reusable / recyclable portions of each product group</li> </ul>
Consideration for Environmental Issues in Products and Services		Amount of Polystyrene Foam Used in Packaging for Home Electric Appliances	Dismantling time for each product group     Amount of containers and packaging used
or Er		Amount of Lead Used in Solder	•Content of hazardous materials
ion f		Promoting Green Procurement	Indicators of green purchasing according to the characteristics of products, services purchased
in P		Total Volume of Transportation	Total volume of transportation
side es i	Promotion of	CO2 Emissions Resulting from Transportation	CO <sub>2</sub> emissions resulting from transportation
Suc	the Modal Shift	Ratio of Means of Product Transportation	Production guantity / percentage of low-emission vehicles and fuel efficient vehicles
0 1		The Percentage of Low-Emission Vehicles to the Number of the Company-Owned Vehicles	Numbers introduced or ratios of low-pollution vehicles and fuel-efficient ones
		Representative Green Products	Indicators of environmental burdens according to the characteristics of the products and services
es	Overview of Resource	Overview of Resource Input and Emissions	Total input of materials Total energy consumption
Consideration for Environmental Issues in Production Activities	Input and Emissions	Water Consumption	Amount of water used Amount of sustainale use of water within a business internally Total amount of drainage
ner	Descention of	Emission and Breakdown of Greenhouse Gases	Greenhouse gas emissions
UN ON	Prevention of Global Warming	Composition of Energy Use	Renewable energy consumption
ties	Giobal Warning	Trends in CO <sub>2</sub> Production-Related Emissions	Total CO <sub>2</sub> emission
r Er		Flowchart of the Disposal of Waste and Substandard Products	Total amount of waste generated
Ac	Waste	Trends in Final Disposal Waste Reduction	Amount of final disposal of waste
nsideration for Enviro Production Activities	Reduction	Proportion of the Way of Recycling	Amount of recyclable resources reused Amount of recyclable resource recycled
side			Amount of recyclable resources that are thermally recycled
Con: in P	Chemical Substance	PRTR Survey Results	Substances subject to the PRTR Law
	Management	Amount of Ozone Depleting Subsutances Releaed	Amount of ozone depleting substances released
	Disclosure of	Third-Party Comments on the Environment Report 2000 •Questionnaire Survey Results	Disclosure of environmental reporting, eco-labels, etc.
÷	Information,	Issuance of Environmental Report	Progress in implementation of environmental communication with stakeholders
Exchanges with Society	Communication	Participation in Exhibitions	
ges	Social Contribution	Progress in Social Contribution Activities	Progress in social contribution activities related to environmental conservation
nan iety	Adherence to Regulations	Status of Adherence to Regulations	Number of violations, accidents, fines
S S	Awards	Products Awards	Evaluation of the Hitachi Group's environmental activities

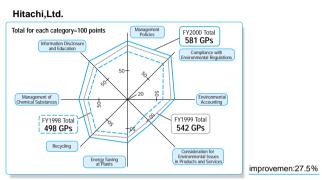
## Environmental Management System

## Green 21 Activties

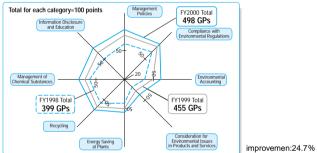
#### The Increase in the Green Point Average of Hitachi, Ltd.

The improvement in the green point average of fiscal 2000 (from fiscal 1998) was 27.5% for Hitachi, Ltd. alone and 24.7% for Hitachi, Ltd. and its affiliates (domestic). The consideration for environmental issues in products and services, energy saving at plants and environmental accounting that showed particularly high rises in the average scores were due to the setup of guidelines and their enforcement. The project was able to be advanced with regard to the 21% rise target for fiscal 2001 (as compared to fiscal 1998). They were front-loaded. During the next fiscal year, we will consider the targets for the second stage. For the affiliated companies (overseas), we have launched "Green21 Activities" campaign to raise the green point average 21% or more in the fiscal 2003, compared with the figure for the fiscal 2000. \* Green point average: The total green points of the site involved divided by the number of sites involved

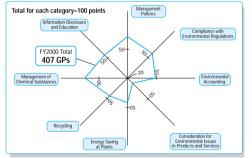




Hitachi, Ltd. + Affiliated companies (domestic)



#### Affiliated companies (overseas)



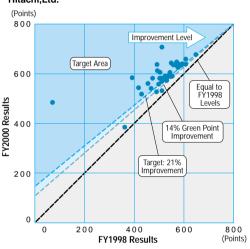
\* The data is for 28 selected affiliated companies(overseas)

#### Average Scores by Category

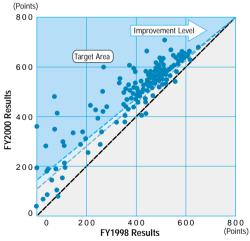
No.	Category	Hitachi, Ltd.			Hitachi, Ltd. + Affiliated companies (domestic)			Affiliated companies (overseas)*	
		FY 1998	FY 1999	FY 2000	FY 1998	FY 1999	FY 2000	FY 2000	
1	Management Policies	70	77	81	57	67	72	63	
2	Compliance with Environmental Regulations	73	80	84	61	68	72	57	
3	Environmental Accounting	58	65	69	42	49	57	49	
4	Consideration for Environmental Issues in Products and Services	44	51	56	31	37	43	27	
5	Energy Saving at Plants	57	60	65	45	50	54	45	
6	Recycling	67	73	77	55	61	65	47	
7	Management of Chemical Substances	63	66	72	57	63	68	65	
8	Information Disclosure and Education	66	70	77	51	60	67	54	
Total for the Average of the Green Points		498	542	581	399	455	498	407	

#### Green Points of Each Site (fiscal 1998/2000 comparison)

#### Hitachi,Ltd.



Hitachi, Ltd. + Affiliated companies (domestic)



## **Environmental Management Performance**

ISO 14001 Certification Status (Hitachi Group as of March 2001)

Hitachi, Ltd.		Affiliated companies (domestic)		Affiliated companies (overseas)	Total	
	Manufacturing	Non- manufacturing	Manufacturing	Non- manufacturing	Manufacturing	
Certified Sites	34 (all sites)	3	126	8	27	198

#### List of ISO 14001-Certified Sites

(Main certified Sites of the Hitachi Group as of March, 2001) The report of this fiscal year is limited to the companies to be reported. \*Represents the sites of Hitachi,Ltd.

_	resents the sites of Hitachi,Ltd.		
Do	omestic		
No.	Hokkaido and Tohoku Regions	Date Cert	ified
1	Hitachi Media Electronics Co., Ltd. Mizusawa Works	1997.	1
2	Hitachi Telecom Technologies, Ltd.	1997.	9
3	Hitachi Hokkai Semiconductor, Ltd. Chitose Works	1998.	1
4	Hitachi Yonezawa Electronics Co., Ltd.	1998.	1
5	Hitachi Hokkai Semiconductor, Ltd. Hakodate Works	1998.	2
6	Hitachi AIC Inc. Miharu Works	1998.	3
7	Akita Electronics Co., Ltd.	1998.	3
8	Hitachi Hokkai Semiconductor, Ltd. Tsugaru Works	1998.	8
9	Tohoku Electric Manufacturing Co., Ltd.	1998.1	11
10	NAMIE JAPAN BRAKE CO., LTD.	1999.	8
11	Hitachi Hi Component., Ltd.	1999.1	12
12	Haguro Electronics Co., Ltd.	2000.	2
No.	Kanto and Koshinetsu Regions	Date Cert	ified
13	Information & Telecommunication Platform Systems Data Storage Systems Division	on <sup>*</sup> 1995.	7
14	Hitachi Chemical Co., Ltd. Goi Works	1995.1	
15	Semiconductor & Integrated Circuits Kodaira Site*	1996.	
16	Semiconductor & Integrated Circuits Takasaki Site*	1996.	
17	Hitachi Chemical Co., Ltd. Shimodate Works	1996.	
18	Hitachi Chemical Coated Sand Co., Ltd.	1996.	
19	Hitachi Chemical Co., Ltd. Yamazaki Works (Kashima)	1996.	
20	Hitachi Chemical Industrial Materials Co., Ltd. Road Materials Section	1996.	
21	Consumer Products Home Appliances Division*	1996.	
22	Semiconductor & Integrated Circuits Kofu Site*	1996.	
23	Hitachi Taga Technology, Ltd.	1996.	
23	Hitachi Chemical Co., Ltd. Yamazaki Works	1996.	
24	Hitachi Koki Co., Ltd. Sawa Works, Kasama Works	1996.	
26	Instruments*	1996.	
20	Information & Telecommunication Platform Systems Systems Division*	1996.1	
27	Solution Systems Information & Control Systems Division*	1996.1	
20			
	Hitachi Chemical Automotive Products Co., Ltd. Hitachi Chemical Co., Ltd. Yuki Works	1996.1	
30		1996.1	
31	Nikka Plastic Co., Ltd.	1996.1	
32	Hitachi Chemical Filtec Inc.	1996.1	
33	Hitachi Chemical Co., Ltd. Goshomiya Works	1996.1	
34	Production Engineering Research Laboratory*	1997.	
35	Hitachi Media Electronics Co., Ltd. Yokohama Office	1997.	
36	Digital Media Digital Media Systems Division*	1997.	
37	Digital Media Digital Media Systems R&D Division*	1997.	
38	Consumer Products Refrigeration & Air Conditioning Division*	1997.	
39	Hitachi Cable, Ltd. Toyoura Works	1997.	
40	Digital Media Digital Media Products Division*	1997.	
41	Hitachi Medical Corporation Kashiwa Site	1997.	
42	Automative Products*	1997.	
43	Hitachi Cable, Ltd. Densen Works	1997.	
44	Industrial Machhinery Systems Division*	1997.	
45	Displays*	1997.	
46	Hitachi Cable, Ltd. Hitaka Works	1997.	
47	Hitachi Tohbu Semiconductor, Ltd. Komoro Works	1997.	4
48	Hitachi Research Laboratory*	1997.	
49	Building Systems Mito Building Systems Division*	1997.	
50	Semiconductor & Integrated Circuits Naka Site*	1997.	6

#### Certification Trends (cumulative)



51	Hitachi Kokusai Electric Inc. Koganei Works	1997.6
52	Hitachi Powdered Metals Co., Ltd. Katori Works	1997.6
53	Information & Telecommunication Platform Systems Enterprise Server Division*	1997. 6
54	Industrial Components & Equipment Nakajo Administrative Division*	1997.7
55	Shin-Kobe Electric Machinery Co., Ltd. Saitama Factory	1997.7
56	Device Development Center*	1997.8
57	Mechanical Engineering Research Center*	1997.8
58	Industrial Components & Equipment Narashino Division*	1997. 9
59	Hitachi Lighting Equipment, Ltd.	1997. 9
60	Power & Industrial Systems Power & Industrial Systems R&D Laboratory*	1997. 9
61	Hitachi Construction Machinery Co., Ltd. Tsuchiura Works	1997.11
62	Hitachi Tokyo Electronics Co., Ltd. Head Office and Works	1997.11
63	Power & Industrial Systems Power Transmission & Distribution Division Kokubu Site*	1997.12
64	Hitachi Electronics Engineering Co., Ltd. Shonan Works	1997.12
65	Hitachi Maxell, Ltd. Tsukuba Site	1997.12
66	Hitachi Computer Peripherals, Co., Ltd.	1997.12
67	Hitachi Electronics Engineering Co., Ltd. Saitama Works	1998. 1
68	Japan Servo Co., Ltd. KIRYU site	1998. 2
69	Hitachi Kokusai Electric Inc. Hamura Works	1998. 2
70	Design Center*	1998. 3
71	Central Research Laboratory*	1998. 3
72	Hitachi Hokkai Semiconductor, Ltd. Sagami Works	1998. 3
72	Hitachi AlC Inc. Haga Works	1998. 4
74	Power & Industrial Systems Hitachi Administrative Division*	1998. 4
75	Hitachi Tokyo Electronics Co., Ltd. Equipment & Engineering Division	1998. 7
76	Power & Com Tech, Ltd. Head Office, Shinagawa Office, Toyoura Office	1998. 8
77	Hitachi Plant Engineering & Construction Co., Ltd. Matsudo Research Laboratory	1998. 9
78	Hitachi Haramachi Electronics Co., Ltd.	1998. 9
79	Sliontec Corporation	1998. 9
80	Hitachi Engineering Co., Ltd.	1998.10
81	Hitachi Engineering & Services Co., Ltd.	1998.10
82	Nakayo Telecommunications, Inc. Operation Headquarters	1998.10
83	HITACHI SHONAN DENSHI CO., LTD. HEAD OFFICE and WORKS	1998.10
84	Hitachi Hometec, Ltd.	1998.11
85	Power & Industrial Systems Thermal & Hydroelectric Systems Division, Materials Product Division*	1998.11
86	Hitachi Techno Engineering Co., Ltd. Ryugasaki Works	1999. 1
87	Denshi Tech, Ltd.	1999. 2
88	Hitachi Powered Metals Co., Ltd. Matsudo Works	1999. 2
89	Hitachi Transport System, Ltd. Metropolitan Area Headquarters I Kanagawa Division	1999. 3
90	Hitachi Metals, Ltd. Kumagaya Works	1999. 3
91	Hitachi Cable, Ltd. Tsuchiura Works	1999. 3
92	Hitachi Taga Electronics Co., Ltd.	1999. 4
93	Tokico Ltd. Yamanashi Plant	1999. 4
94	Hitachi Metals, Ltd. Moka Works	1999. 4
95	Tonichi Kyosan Cable, Ltd. Fujishiro Works	1999. 7
96	Hitachi Information Technology Co., Ltd.	1999. 7
97	Hitachi Techno Engineering Co., Ltd. Ebina Works	1999. 8
98	Hitachi Tochigi Electronics Co., Ltd. Koganei Works	1999. 8
99	Hitachi Plant Engineering & Construction Co., Ltd. Environmental Systems Group	
00	Solution Systems Software Division*	1999. 9
100	Nippon Denkai, Ltd. Shimodate Plant	1999.10
101	Hitachi AIC Inc. Kanagawa Works (Sagamihara)	1999.11
	Hitachi AlC Inc. Tochigi Works	
103	machi Ale IIIC. TUCHIYI WURS	1999.11

104	Hitachi AIC Inc. Kanagawa Works (Odawara)	1999.	11
105	Hitachi Via Mechanics, Ltd. Head Office and Works	1999.	12
106	ShinMaywa Industries, Ltd. Special Purpose Truck Division Sano Plant	1999.	12
107	Nihon Brake Industrial Co., Ltd. Hachioji Works	1999.	12
108	Nihon Brake Industrial Co., Ltd. Chiba Works	1999.	
109	Hitachi Kasei Polymer Co., Ltd. Noda Works	2000.	
110	Tonichi Kyosan Cable, Ltd. Ishioka Works	2000.	
111	TOKICO LTD. SAGAMI PLANT	2000.	
112			
	Hitachi Life Corporation	2000.	
113	HITACHI JOEI TECH CO., LTD. Yokohama Site	2000.	
114	Hitachi Lighting, Ltd.	2000.	-
115	Advanced Research Laboratory*	2000.	
116	Iwaki Metal Manufacturing Co., Ltd.	2000.	4
117	Hitachi Chemical Industrial Materials, Co., Ltd. Katsuta Works	2000.	7
118	Systems Development Laboratory*	2000.	8
119	Hitachi Plant Engineering & Construction Co., Ltd. Power Group	2000.	9
120	Hitachi Plant Engineering & Construction Co., Ltd. Air Conditioning & Industrial Facilities Group	2000.	10
121	Hitachi Transport System, Ltd. Metropolitan Area Headquarters II Chiba Division	2000.	12
122	Hitachi ULSI Systems Co., Ltd.	2000.	12
123	Solution Systems Government & Public Corporation Information Systems Division*	2000.	12
124	Hitachi Video and Information System, Inc.	2001.	
125	Hitachi Tool Co., Ltd. Narita Plant	2001.	
No.		ate Cer	tified
126	Hitachi Kokusai Electric Inc. Koganei Works	1996.	
120	Hitachi Media Electronics Co., Ltd. Hokuriku Works	1997.	
127	Information & Telecommunication Platform Systems Internet Systems Platform Div.		
129	Hitachi Air Conditioning Systems Co., Ltd. Shimizu Works	1997.	
130	Shin-Kobe Electric Machinery Co., Ltd. Nabari Factory	1997.	
131	Information & Telecommunication Platform Systems Mechatronics Systems Division		
132	Hitachi Joei Tech Co., Ltd. Gifu Works	1997.	
133	Hitachi IE Systems Co., Ltd.	1998.	9
134	Hitachi Kasei Unit Co., Ltd.	1999.	4
135	Hitachi Metals, Ltd. Kuwana Works	1999.	4
136	Jidosha Denki Kogyo Co., Ltd.	1999.	7
137	TOKICO LTD. SHIZUOKA PLANT	2000.	4
138	Kokusan Denki Co., Ltd. Head Office/Factory	2000.	8
139	Hitachi Systems & Services, Ltd. Chubu Area Operations	2001.	1
140	Hitachi Tool Co., Ltd. Uozu Plant	2001.	3
No.	Kansai Region Da		
141		ate Cer	tified
	Shin-Kobe Electric Machinery Co., Ltd. Hikone Factory	ate Cer 1997.	
142	Shin-Kobe Electric Machinery Co., Ltd. Hikone Factory Hitachi Maxell, Ltd. Ono Works		8
	Hitachi Maxell, Ltd. Ono Works	1997. 1998.	8 1
143	Hitachi Maxell, Ltd. Ono Works Hitachi Maxell, Ltd. Kyoto Works	1997. 1998. 1998.	8 1 2
143 144	Hitachi Maxell, Ltd. Ono Works Hitachi Maxell, Ltd. Kyoto Works Hitachi Maxell, Ltd. Osaka Works	1997. 1998. 1998. 1998.	8 1 2 2
143 144 145	Hitachi Maxell, Ltd. Ono Works Hitachi Maxell, Ltd. Kyoto Works Hitachi Maxell, Ltd. Osaka Works ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant	1997. 1998. 1998. 1998. 1998.	8 1 2 2 6
143 144 145 146	Hitachi Maxell, Ltd. Ono Works Hitachi Maxell, Ltd. Kyoto Works Hitachi Maxell, Ltd. Saka Works ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works	1997. 1998. 1998. 1998. 1998. 1998.	8 1 2 2 6 11
143 144 145 146 147	Hitachi Maxell, Ltd. Ono Works Hitachi Maxell, Ltd. Kyoto Works Hitachi Maxell, Ltd. Saka Works ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works Hanshin Electric Co., Ltd.	1997. 1998. 1998. 1998. 1998. 1998. 1999.	8 1 2 6 11 7
143 144 145 146 147 148	Hitachi Maxell, Ltd. Ono Works Hitachi Maxell, Ltd. Kyoto Works Hitachi Maxell, Ltd. Kyoto Works ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works Hanshin Electric Co., Ltd. ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant	1997. 1998. 1998. 1998. 1998. 1998. 1999.	8 1 2 6 11 7 12
143 144 145 146 147 148 149	Hitachi Maxell, Ltd. Ono Works Hitachi Maxell, Ltd. Kyoto Works Hitachi Maxell, Ltd. Osaka Works ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works Hanshin Electric Co., Ltd. ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant	1997. 1998. 1998. 1998. 1998. 1998. 1999. 1999.	8 1 2 6 11 7 12 12
143 144 145 146 147 148 149 150	Hitachi Maxell, Ltd. Ono Works Hitachi Maxell, Ltd. Kyoto Works Hitachi Maxell, Ltd. Osaka Works ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works Hanshin Electric Co., Ltd. ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant Toyo Machinery & Metal Co., Ltd.	1997. 1998. 1998. 1998. 1998. 1998. 1999. 1999. 1999. 2000.	8 1 2 6 11 7 12 12 3
143 144 145 146 147 148 149 150 151	Hitachi Maxell, Ltd. Ono Works Hitachi Maxell, Ltd. Kyoto Works Hitachi Maxell, Ltd. Osaka Works ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works Hanshin Electric Co., Ltd. ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant Toyo Machinery & Metal Co., Ltd. Hitachi Tool Co., Ltd. Yasu Plant	1997. 1998. 1998. 1998. 1998. 1999. 1999. 1999. 2000. 2000.	8 1 2 6 11 7 12 12 3 12
143 144 145 146 147 148 149 150 151 152	Hitachi Maxell, Ltd. Ono Works         Hitachi Maxell, Ltd. Kyoto Works         Hitachi Maxell, Ltd. Osaka Works         ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant         Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works         Hanshin Electric Co., Ltd.         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant         Toyo Machinery & Metal Co., Ltd.         Hitachi Tool Co., Ltd. Yasu Plant         Hitachi Transport System, Ltd. West Japan Area Headquarters	1997. 1998. 1998. 1998. 1998. 1998. 1999. 1999. 2000. 2000. 2001.	8 1 2 6 11 7 12 12 3 12 3
143 144 145 146 147 148 149 150 151 152 No.	Hitachi Maxell, Ltd. Ono Works         Hitachi Maxell, Ltd. Kyoto Works         Hitachi Maxell, Ltd. Osaka Works         ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant         Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works         Hanshin Electric Co., Ltd.         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant         Toyo Machinery & Metal Co., Ltd.         Hitachi Tool Co., Ltd. Yasu Plant         Hitachi Transport System, Ltd. West Japan Area Headquarters         Chugoku, Shikoku and Kyushu Regions       Data	1997. 1998. 1998. 1998. 1998. 1998. 1999. 1999. 2000. 2000. 2001. ate Cer	8 1 2 6 11 7 12 12 3 12 3 tified
143 144 145 146 147 148 149 150 151 152	Hitachi Maxell, Ltd. Ono Works         Hitachi Maxell, Ltd. Kyoto Works         Hitachi Maxell, Ltd. Osaka Works         ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant         Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works         Hanshin Electric Co., Ltd.         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant         Toyo Machinery & Metal Co., Ltd.         Hitachi Tool Co., Ltd. Yasu Plant         Hitachi Transport System, Ltd. West Japan Area Headquarters         Chugoku, Shikoku and Kyushu Regions         Babcock-Hitachi K.K. Kure Works & Laboratory, Akitsu Works	1997. 1998. 1998. 1998. 1998. 1998. 1999. 1999. 2000. 2000. 2001.	8 1 2 6 11 7 12 12 3 12 3 tified
143 144 145 146 147 148 149 150 151 152 No.	Hitachi Maxell, Ltd. Ono Works         Hitachi Maxell, Ltd. Kyoto Works         Hitachi Maxell, Ltd. Osaka Works         ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant         Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works         Hanshin Electric Co., Ltd.         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant         Toyo Machinery & Metal Co., Ltd.         Hitachi Tool Co., Ltd. Yasu Plant         Hitachi Transport System, Ltd. West Japan Area Headquarters         Chugoku, Shikoku and Kyushu Regions       Data	1997. 1998. 1998. 1998. 1998. 1998. 1999. 1999. 2000. 2000. 2001. ate Cer	8 1 2 6 11 7 12 3 12 3 12 3 11 3 3 11 12 3 3
143 144 145 146 147 148 149 150 151 152 No. 153	Hitachi Maxell, Ltd. Ono Works         Hitachi Maxell, Ltd. Kyoto Works         Hitachi Maxell, Ltd. Osaka Works         ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant         Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works         Hanshin Electric Co., Ltd.         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant         Toyo Machinery & Metal Co., Ltd.         Hitachi Tool Co., Ltd. Yasu Plant         Hitachi Transport System, Ltd. West Japan Area Headquarters         Chugoku, Shikoku and Kyushu Regions         Babcock-Hitachi K.K. Kure Works & Laboratory, Akitsu Works	1997. 1998. 1998. 1998. 1998. 1998. 1999. 1999. 2000. 2000. 2000. 2001. ate Cer 1997.	8 1 2 6 11 7 12 3 12 3 12 3 11 12 3 12
143 144 145 146 147 148 149 150 151 152 No. 153 153	Hitachi Maxell, Ltd. Ono Works         Hitachi Maxell, Ltd. Kyoto Works         Hitachi Maxell, Ltd. Osaka Works         ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant         Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works         Hanshin Electric Co., Ltd.         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant         Toyo Machinery & Metal Co., Ltd.         Hitachi Tool Co., Ltd. Yasu Plant         Hitachi Transport System, Ltd. West Japan Area Headquarters         Chugoku, Shikoku and Kyushu Regions         Babcock-Hitachi K.K. Kure Works & Laboratory, Akitsu Works         Power & Industrial Systems Kasado Administrative Division*	1997. 1998. 1998. 1998. 1998. 1998. 1999. 1999. 2000. 2000. 2000. 2001. ate Cer 1997. 1997.	8 1 2 6 11 7 12 12 3 12 3 12 4
143           144           145           146           147           148           149           150           151           152           No.           153           154           155	Hitachi Maxell, Ltd. Ono Works         Hitachi Maxell, Ltd. Kyoto Works         Hitachi Maxell, Ltd. Osaka Works         ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant         Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works         Hanshin Electric Co., Ltd.         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant         Toyo Machinery & Metal Co., Ltd.         Hitachi Tool Co., Ltd. Yasu Plant         Hitachi Transport System, Ltd. West Japan Area Headquarters         Chugoku, Shikoku and Kyushu Regions         Babcock-Hitachi K.K. Kure Works & Laboratory, Akitsu Works         Power & Industrial Systems Kasado Administrative Division*         Hitachi Yanai Semiconductor Co., Ltd.	1997. 1998. 1998. 1998. 1998. 1998. 1999. 2000. 2000. 2000. 2001. 3000. 2001. 1997. 1997. 1997.	8 1 2 6 11 7 12 12 3 12 3 tified 3 12 4 9
143           144           145           146           147           148           149           150           151           152           No.           153           154           155           156	Hitachi Maxell, Ltd. Ono Works         Hitachi Maxell, Ltd. Kyoto Works         Hitachi Maxell, Ltd. Osaka Works         ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant         Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works         Hanshin Electric Co., Ltd.         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant         Toyo Machinery & Metal Co., Ltd.         Hitachi Tool Co., Ltd. Yasu Plant         Hitachi Transport System, Ltd. West Japan Area Headquarters         Chugoku, Shikoku and Kyushu Regions         Babcock-Hitachi K.K. Kure Works & Laboratory, Akitsu Works         Power & Industrial Systems Kasado Administrative Division*         Hitachi Yanai Semiconductor Co., Ltd.         Hitachi Metals, Ltd. Tottori Works	1997. 1998. 1998. 1998. 1998. 1999. 1999. 2000. 2000. 2000. 2001. 1997. 1997. 1997. 1998.	8 1 2 6 11 7 12 12 3 12 3 12 3 12 4 9 10
143           144           145           146           147           148           149           150           151           152           No.           153           154           155           156           157	Hitachi Maxell, Ltd. Ono Works         Hitachi Maxell, Ltd. Kyoto Works         Hitachi Maxell, Ltd. Osaka Works         ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant         Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works         Hanshin Electric Co., Ltd.         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant         ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant         Toyo Machinery & Metal Co., Ltd.         Hitachi Tool Co., Ltd. Yasu Plant         Hitachi Transport System, Ltd. West Japan Area Headquarters         Chugoku, Shikoku and Kyushu Regions         Babcock-Hitachi K.K. Kure Works & Laboratory, Akitsu Works         Power & Industrial Systems Kasado Administrative Division*         Hitachi Yanai Semiconductor Co., Ltd.         Hitachi Metals, Ltd. Tottori Works         Hitachi Metals, Ltd. Yasugi Works	1997. 1998. 1998. 1998. 1998. 1999. 1999. 2000. 2000. 2001. 1997. 1997. 1997. 1998. 1998.	8 1 2 6 11 7 12 12 3 12 3 12 3 12 4 9 10 10
143           144           145           146           147           148           149           150           151           152           No.           153           154           155           156           157           158	Hitachi Maxell, Ltd. Ono Works         Hitachi Maxell, Ltd. Kyoto Works         Hitachi Maxell, Ltd. Osaka Works         ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant         Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works         Hanshin Electric Co., Ltd.         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant         Toyo Machinery & Metal Co., Ltd.         Hitachi Tool Co., Ltd. Yasu Plant         Hitachi Transport System, Ltd. West Japan Area Headquarters         Chugoku, Shikoku and Kyushu Regions         Babcock-Hitachi K.K. Kure Works & Laboratory, Akitsu Works         Power & Industrial Systems Kasado Administrative Division*         Hitachi Metals, Ltd. Tottori Works         Hitachi Metals, Ltd. Yasugi Works         Hitachi Metals, Ltd. Yasugi Works	1997. 1998. 1998. 1998. 1998. 1999. 1999. 2000. 2000. 2001. 3000. 2001. 1997. 1998. 1998. 1998. 1998.	8 1 2 6 11 7 12 3 12 3 12 3 12 4 9 10 1 3 12 12 3 12 12 3 12 12 3 12 12 12 12 12 12 12 12 12 12
143           144           145           146           147           148           149           150           151           152           No.           153           154           155           156           157           158           159           160	Hitachi Maxell, Ltd. Ono Works         Hitachi Maxell, Ltd. Kyoto Works         Hitachi Maxell, Ltd. Osaka Works         ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant         Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works         Hanshin Electric Co., Ltd.         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant         Toyo Machinery & Metal Co., Ltd.         Hitachi Tool Co., Ltd. Yasu Plant         Hitachi Transport System, Ltd. West Japan Area Headquarters         Chugoku, Shikoku and Kyushu Regions         Babcock-Hitachi K.K. Kure Works & Laboratory, Akitsu Works         Power & Industrial Systems Kasado Administrative Division*         Hitachi Metals, Ltd. Tottori Works         Hitachi Metals, Ltd. Tottori Works         Hitachi Metals, Ltd. Yasugi Works         Hitachi Metals, Ltd. Wakamatsu Works         Hitachi Metals, Ltd. Kyushu Works         Kitachi Metals, Ltd. Kyushu Works	1997. 1998. 1998. 1998. 1998. 1999. 1999. 2000. 2000. 2001. 1997. 1997. 1998. 1998. 1998. 1998. 1999. 2000.	8 1 2 6 11 7 12 3 12 3 11 3 12 4 9 10 1 3 3 3 3
143           144           145           146           147           148           149           150           151           152           No.           153           154           155           156           157           158           159           160           161	Hitachi Maxell, Ltd. Ono Works         Hitachi Maxell, Ltd. Kyoto Works         Hitachi Maxell, Ltd. Osaka Works         ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant         Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works         Hanshin Electric Co., Ltd.         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant         Toyo Machinery & Metal Co., Ltd.         Hitachi Tool Co., Ltd. Yasu Plant         Hitachi Transport System, Ltd. West Japan Area Headquarters         Chugoku, Shikoku and Kyushu Regions         Babcock-Hitachi K.K. Kure Works & Laboratory, Akitsu Works         Power & Industrial Systems Kasado Administrative Division*         Hitachi Metals, Ltd. Tottori Works         Hitachi Metals, Ltd. Tottori Works         Hitachi Metals, Ltd. Yasugi Works         Hitachi Metals, Ltd. Yasugi Works         Hitachi Metals, Ltd. Kyushu Works         Kyushu Hitachi Maxell, Ltd.         Hitachi Metals, Ltd. Kyushu Works	1997. 1998. 1998. 1998. 1998. 1999. 1999. 2000. 2001. 2001. 1997. 1997. 1998. 1998. 1998. 1998. 1999. 2000. 2000.	8 1 2 6 11 7 12 3 12 3 12 4 9 10 1 3 3 4 4 3 4 3 4 3 4 3 4 3 3 4 4 3 3 4 4 3 3 4 4 5 5 6 6 6 6 6 6 6 6 6 6 6 6 6
143           144           145           146           147           148           149           150           151           152           No.           153           154           155           156           157           158           159           160           161           162	Hitachi Maxell, Ltd. Ono Works         Hitachi Maxell, Ltd. Kyoto Works         Hitachi Maxell, Ltd. Osaka Works         ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant         Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works         Hanshin Electric Co., Ltd.         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant         Toyo Machinery & Metal Co., Ltd.         Hitachi Tool Co., Ltd. Yasu Plant         Hitachi Transport System, Ltd. West Japan Area Headquarters         Chugoku, Shikoku and Kyushu Regions         Babcock-Hitachi K.K. Kure Works & Laboratory, Akitsu Works         Power & Industrial Systems Kasado Administrative Division*         Hitachi Metals, Ltd. Tottori Works         Hitachi Metals, Ltd. Tottori Works         Hitachi Metals, Ltd. Yasugi Works         Hitachi Metals, Ltd. Yasugi Works         Hitachi Metals, Ltd. Kyushu Works         Kyushu Hitachi Maxell, Ltd.         Hitachi Metals, Ltd. Kyushu Works         Kyushu Hitachi Maxell, Ltd.         Hitachi Kasei Polymer Co., Ltd. Tokushima Works         HMY, Ltd. Yasugi Hagane Unyu	1997. 1998. 1998. 1998. 1998. 1999. 1999. 2000. 2001. 2001. 1997. 1997. 1998. 1998. 1998. 1998. 1999. 2000. 2000. 2000.	8 1 2 6 11 7 12 3 12 3 12 3 12 4 9 10 1 3 4 8
143           144           145           146           147           148           149           150           151           152           153           154           155           156           157           158           159           160           161           162           163	Hitachi Maxell, Ltd. Ono Works         Hitachi Maxell, Ltd. Kyoto Works         Hitachi Maxell, Ltd. Osaka Works         ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant         Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works         Hanshin Electric Co., Ltd.         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant         Toyo Machinery & Metal Co., Ltd.         Hitachi Tool Co., Ltd. Yasu Plant         Hitachi Transport System, Ltd. West Japan Area Headquarters         Chugoku, Shikoku and Kyushu Regions         Babcock-Hitachi K.K. Kure Works & Laboratory, Akitsu Works         Power & Industrial Systems Kasado Administrative Division*         Hitachi Metals, Ltd. Tottori Works         Hitachi Metals, Ltd. Tottori Works         Hitachi Metals, Ltd. Yasugi Works         Hitachi Metals, Ltd. Kuyushu Works         Hitachi Metals, Ltd. Kyushu Works         Kyushu Hitachi Maxell, Ltd.         Hitachi Metals, Ltd. Kyushu Works         Hutachi Kasei Polymer Co., Ltd. Tokushima Works         HMY, Ltd. Yasugi Hagane Unyu         HMY, Ltd. YSS	1997. 1998. 1998. 1998. 1998. 1999. 2000. 2000. 2001. 1997. 1998. 1998. 1998. 1998. 1999. 2000. 2000. 2000. 2000.	8 1 2 6 11 7 12 3 12 3 12 3 12 4 9 10 1 3 3 4 8 8
143           144           145           146           147           148           149           150           151           152           No.           153           154           155           156           157           158           159           160           161           162	Hitachi Maxell, Ltd. Ono Works         Hitachi Maxell, Ltd. Kyoto Works         Hitachi Maxell, Ltd. Osaka Works         ShinMaywa Industries, Ltd. Industrial Machinery System Div. Ono Plant         Hitachi Air Conditioning Systems Co., Ltd. Ibaraki Works         Hanshin Electric Co., Ltd.         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Special-Purpose Truck Div. Harima Plant         ShinMaywa Industries, Ltd. Aircraft Div. Konan Plant         Toyo Machinery & Metal Co., Ltd.         Hitachi Tool Co., Ltd. Yasu Plant         Hitachi Transport System, Ltd. West Japan Area Headquarters         Chugoku, Shikoku and Kyushu Regions         Babcock-Hitachi K.K. Kure Works & Laboratory, Akitsu Works         Power & Industrial Systems Kasado Administrative Division*         Hitachi Metals, Ltd. Tottori Works         Hitachi Metals, Ltd. Tottori Works         Hitachi Metals, Ltd. Yasugi Works         Hitachi Metals, Ltd. Yasugi Works         Hitachi Metals, Ltd. Kyushu Works         Kyushu Hitachi Maxell, Ltd.         Hitachi Metals, Ltd. Kyushu Works         Kyushu Hitachi Maxell, Ltd.         Hitachi Kasei Polymer Co., Ltd. Tokushima Works         HMY, Ltd. Yasugi Hagane Unyu	1997. 1998. 1998. 1998. 1998. 1999. 1999. 2000. 2001. 2001. 1997. 1997. 1998. 1998. 1998. 1998. 1999. 2000. 2000. 2000.	8 1 2 6 11 7 12 3 12 3 12 3 12 4 9 10 1 3 12 4 8 8 8 3 3

	Overseas					
No.	Asia Area	Date Certified				
166	Hitachi Air Conditioning Products (Malaysia) Sdn.Bhd.	1997. 4				
167	Taiwan Hitachi Co., Ltd.	1997. 8				
168	Hitachi Semiconductor ( Malaysia ) Sdn.Bhd.	1997.8				
169	Hitachi Computer Products ( Asia ) Corp.	1997.10				
170	Hitachi Electronic Devices (Singapore) Pte.Ltd.	1997.12				
171	Hitachi Chemical Co., (Taiwan) Ltd.	1998. 3				
172	CSB BATTERY CO., LTD.	1998. 4				
173	Hitachi Chemical Asia Pacific Pte.Ltd	1998. 5				
174	Kaohsiung Hitachi Electronics Co., Ltd.	1998. 5				
175	Luzon Electronics Technology, Inc.	1998. 9.				
176	Hitachi Cosumer Products (Malaysia) Sdn.Bhd.	1998. 9				
177	Hitachi Chemical ( Johor ) Sdn.Bhd.	1998.12				
178	Hitachi Nipponsteel Semiconductor Singapore Pte.Ltd.	1999. 4				
179	Hitachi Electronic Devices (M) Sdn.Bhd.	1999. 7				
180	Hitachi Consumer Products ( Thailand ), Ltd.	1999.11				
181	Hitachi Compressor ( Thailand ),Ltd.	1999.11				
182	Hitachi Cable ( Johor ) Sdn. Bhd. Plo50	2000. 5				
183	Hitachi Cable ( Johor ) Sdn. Bhd. Plo40	2000.11				
184	Shanghai Hitachi Household Appliances Co., Ltd.	2000.11				
185	HITACHI SEMICONDUCTOR (SUZHOU) CO., LTD.	2000.12				
No.	America Area	Date Certified				
186	Hitachi Automotive Products (USA), Inc.	1998. 3				
187	Aap St.Marys Corporation	1998. 9				
188	Hhea & Hitachi Consumer Products de Mexico, S.A. de C.V.	1999. 3				
189	Hitachi Electronic Devices ( USA ), Inc.	1999. 8				
No.	Europe Area	Date Certified				
190	Hitachi Home Electronics ( Europe ) Ltd.	1997. 1				
191	Hitachi Semiconductor (Europe ) Gmbh.	1998. 5				
192	Hitachi Air Conditioning Productos Europe S.A.	1999. 5				

#### Legal License (as of March 2001)

License	Licenses needed	License holders
Pollution Control Manager(Air Pollution)(Type 1, 2, 3, and 4)	141	485
Pollution Control Manager(Water Pollucion)(Type 1, 2, 3, and 4)	143	677
Pollution Control Manager(Manager)	8	39
Pollution Control Manager(Noise)	79	411
Pollution Control Manager(Vibration)	50	236
Energy Manager (Heat and Electricity)	135	391
Energy Management Officer (Heat and Electricity)	38	97
Electrical Engineer (Type 1, 2, and 3)	197	715
Boiler Engineer (Extra Grade, First Grade, Second Grade)	208	1,717
Boiler Maintenance Engineer	13	209
Senior Boiler Turbine Engineer	4	4
Refrigeration Security Controller (Type 1, 2, and 3)	56	537
Technical Controller of Waste Disposal Facilities	53	105
Controller of Specially Controlled Industrial Wastes	207	754
Hygiene Controller	523	2,450
Senior Technician for Dry Equipment Work	590	2,676
Senior Radiation Technician	45	361
Senior Technician for Organic Solvents	1,816	10,203
Senior Worker for Designated Chemicals and Other Substances	803	5,378
Controller of Toxic and Hazardous Substances	44	237
Engineer for the Environmental Hygiene Control of Buildings	18	43
Controller of Hazardous Materials	2,124	15,958
Security Controller for Manufacturing High-pressure Gases (Type A, B, and C)	435	1,903
Total	7,730	45,586

Green Purchasing Status						(data for Hitachi, Ltd., unconsolidated	
No.	Item		FY1997	FY1998	FY1999	FY2000	Scale of Purchase
1	Copier and printer paper	Wastepaper content Brightness	70% 80%	100% Less than 70%	100% Less than 70%	100% Less than 70%	Approximately 200 million sheets
2	Paper for publications	Wastepaper content Brightness	Approximately 70% Approximately 80%	Approximately 70% Approximately 80%	70% 80%	70% 80%	Approximately 400 million sheets
3	Business cards	Wastepaper content Brightness Case	70% Less than 70% Plastic	100% Less than 70% Recycled paper	100% Less than 70% Recycled paper	100% Less than 70% Recycled paper	Approximately 360,000 boxes (1 box=100 business cards)
4	Green procurement guidelines	Wastepaper content		100%		100%	10,000 sheets
5	Hitachi office supplies catalogs	Wastepaper content	50%		100%	100%	Approximately 10,000 brochures
6	Envelopes	Wastepaper content	70%	70%	70%	70%	Approximately 180,000 sheets
7	Writing materials • Pens and pencils • Files and related products • Other	Eco-products ratio*	Approximately 2% 0.0% 5.7% 1.5%	Approximately 18% 67.3% 26.4% 10.4%	20% 70% 30% 13%	40% 70% 45% 16%	Approximately 550 items Approximately 130 items Approximately 190 items Approximately 230 items
8	Recovered toner cartridges	Recycling rate Recovery rate	Approximately 30%	Approximately 35% 100%	45% 100%	45% 100%	Approximately 6,000 units
9	100% post-consumer waste toilet paper	Wastepaper content			100%	100%	Approximately 850,000 rolls

Eco-products ratio : Purchasing price of environmentally conscious products / All products . (Unique indicators of Hitachi group)

## **Environmental Accounting**

The environmental accounting results for fiscal 2000 were as follows: For Hitachi, Ltd. alone, the expenditure was 28.17 billion yen, The environmental accounting results for fiscal 2000 were as follows: For Hitachi, Ltd. alone, the expenditure was 28.17 billion yen, investment 5.90 billion yen, economical effect 4.16 billion yen. For Hitachi, Ltd. with its affiliates, the expenditure was 82.08 billion yen, investment 21.25 billion yen, and economical effect 17.61 billion yen. In the breakdown of the expenditure, high percentages were accounted for by "business area costs" and "R&D costs." Among the main economical effects (Hitachi, Ltd. and its affiliates) were profit on sales of recycled waste, cuts in material expenses due to resource-saving, and reduction in waste treatment costs due to separation, recycling, which amounted to 7.78 billion yen, accounting for 44% of the total.

## **Performance Progress in Environmental Accounts**

Performar	erformance Progress in Environmental Accounts (billions of yen)							
		FY1998	FY1999	I	FY2000			
		Hitachi, Ltd.	Hitachi, Ltd.	Hitachi, Ltd.	Hitachi, Ltd. + Affiliated companies			
Costs Expenditure Investments		28.25	26.70	28.17	82.08			
		5.65	6.76	5.90	21.25			
Effect (Economical Effect)		3.69	4.16	4.16	17.61			

## Cost (FY 2000)

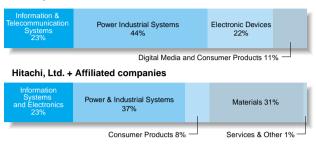
			Cost	
	Item	Hitachi, Ltd.	Hitachi, Ltd. + Affiliated companies	Overview
	1. business area costs	10.72	35.96	Maintenance of equipment with low environmental impact, depreciation
es	2. up stream / downstream costs	1.40	3.58	Green procurement expenses, recovery of products and packaging, transition to recyclable goods, recycling expenses
xbens	3. managements activity costs	2.86	8.35	Labor costs of environmental management, employment of environmental management system, maintenance expenses
ш	4. research and development costs*	11.65	30.03	R&D for the reduction of environmental impact of products and production processes, product design expenses
	5. social activity costs	1.24	3.23	Environmental improvement, including greening and beautification, PR and publicity expenses
	6.environmental damage costs	0.30	0.93	Environment-related measures, contributions and levies
	Total expenditures	28.17	82.08	
	Total investment	5.90	21.25	Investment in energy-saving equipment and equipment that directly reduces environmental impact

\* "Researth and Development cost" includes costs for product design.

(billions of yen)

## Proportion of Expenses by Segment (FY 2000)

### Hitachi,Ltd.



### Proportion of Investments by Action Taken (FY 2000)

## Hitachi,Ltd.



## Hitachi, Ltd. + Affiliated companies

Global warming prevention 28%	Pollution prevention 47%	Other environmental preservation 18%
	Waste reduction 7%	

### Proportion of Investments by Segment (FY 2000)

Hitachi,Ltd.



Digital Media and Consumer Products 5%

## Hitachi, Ltd. + Affiliated companies

Information Systems and Electronics 40% Power & Industrial Systems 14% Materials 40%

Consumer Products 5% -

### (billions of yen)

Services & Other 1%

## Effect (FY 2000)

		Effe	ct	
Effect	Item	Hitachi, Ltd.	Hitachi, Ltd. + Affiliated companies	Overview
ical	Net income effect	0.94	5.58	Profit on sales of recycled waste
Economical	Expense reduction effect	3.22	12.03	Reduction in material costs due to resource saving, reduction in waste treatment costs due to reduction in waste, reduction in power expenses due to energy savings.
	Total	4.16	17.61	
		Amount of Reduction/	Household Conversion	
ç	Item	Hitachi, Ltd.	Hitachi, Ltd. + Affiliated companies	Overview
Physical Effect	1.Reduction in energy used during production	84million kWh 24000 house holders	169million kWh 49000 house holders	Decrease in energy expenses due to installation of energy-saving equipment
Physic		1.212t	6.051t	
₽	2. Reduction in final amount of waste disposal	4000 house holders	20000 house holders	Decrease in ultimate waste output due to separation, recycling

## Proportion of Economical Effects by Segment (FY 2000) Hitachi,Ltd.



Hitachi, Ltd. + Affiliated companies

Information Systems and Electronics 22%	Power & Industrial Systems 20%	1	Materials 53%
			Operations Presiduate 40/

Consumer Products 4% Services & Other 1%

## Efficiency of Environmental Impact Reduction Eco-Efficiency (FY 2000)

### Hitachi, Ltd. + Affiliated companies

Reduction in energy used during production	0.41million kWh/billions of yen
Reduction in final amount of waste disposal	11.7t/billions of yen

Note: Efficiency of environmental impact reduction=Amount of reduction/Expenses

## Sales of Environmental Preservation and Environmentally Conscious Products (FY 2000)

Note 1: Depreciation on capital investment and the resulting effect are calculated using a five-year flat rate formula.

Note 2: Regarding the classification of items and economical effect • Net income effect: Effects for which there is real income, including the sale

expenses with environmental impact reduction activities

of valuables and environmental technology patent income • Expense reduction effect: Reduction in electricity fees and waste treatment

### Hitachi, Ltd. + Affiliated companies

Environmental preservation products	1.4%
Environmentally conscious products	13%

Note: Environmental preservation products: Products manufactured for the purpose of environmental preservation-for example, waste treatment systems Environmentally conscious products: Products-energy-saving products, for example-manufactured

with design for environment (selected according to Hitachi guidelines)

6

# Consideration for Environmentally Issues in Products and Services

## **Green Products**

Green products numbered 28 as of March, 2001. They accounted for 3% in the sales ratio (the sales of Green products divided by total sales). The Consideration for environmentally points of representative products are listed on pages 10 and 11 as well. For these points of registered products and for the environmental data sheets, access http://www.hitachi.co.jp/Div/kankyo/khoukoku/kfoukoku.htm.)

Segment	Product Name	Model Name	Date Registered	Product Information Available from	
nformation Systems	TFT LCD Module	TX36D81 VC Series	2001. 3.30	Displays, Hitachi, Ltd.	
and Electronics	46cm(19 inch)and 51cm(21inch) Color Display Tube with Rectangular Cone Deflection Yoke	M51LSQ			
	Exchanger	NS8000A-AODU	2001. 3.30	Telecommunication Systems Division, Information & Telecommunication Platform Systems, Hitachi, Ltd	
	Automatic Blood Chemistry Analyzer	Model 7080	2001. 3.22	Instruments, Hitachi, Ltd.	
	Gigabit Router	GR2000-20H	2001. 3.30	Network Solutions Dept, Enterprise Servers Divisior Information & Telecommunication Platform Systems, Hitachi, Ltd.	
	Contactless Image Scanner	Blinkscan BS20	2001. 3.26	Sales Promotion Dept., Mechatronics Systems Div., Information & Telecommunication Platform Systems, Hitachi, Ltd.	
	Sub-Notebook PC	PC7NP4- J	2000.11. 8	HCA Center, Hitachi, Ltd.	
	FLORA 220TX	PC7NP4- E			
	Sub-Notebook PC	PC1NP3G9G23B120	2000. 4.24		
	FLORA 220FX	PC1NP3-G9A23B120			
		PC1NP3-G9C23B120			
		PC1NP3-G8C23B120			
		PC1NP3-P9G23B120			
		PC1NP3-P9A23B120			
		PC1NP3-P9C23B120			
		PC1NP3-P8C23B120			
		PC1NNP3-G8C24B120	1999.12.13		
		PC1NNP3-G8C24B110			
Power and Industrial Systems	Traction Inverter for Rolling Stock (snubberless inverter)	VF IHR1420G	2001. 3.30	Mito Transportation Systems Product Div., Power & Industrial Systems, Hitachi, Ltd.	
	Order Urban (Machine room-less, order-made passenger elevator)	OU	2001. 3.21	Sales Engineering Div., Building Systems, Hitachi, Ltd.	
	Local Control Unit	MCS-2100	2001. 3. 2	Mito Transportation Systems Product Div., Power & Industrial Systems, Hitachi,	
	Motor	High-Efficiency Motor SUPER POWER Series	2000.10.23	Motor Gr Drive System Dept, Business Planning Division, Industrial Component & Equipment,	
		Gear Motor CA Series	2000.10. 2	Hitachi, Ltd.	
	Super-Amorphous Transformer	SOU-DD5CA	2000. 3. 9	Business Planning Division, Power Distribution & Environmental	
		SOU-CCDR		Equipment Dept, Industrial Component & Equipment, Hitachi, L	
	Hydraulic Exacavator	ZX200	2000.11.21	Engineering Dept, Medium-Size Product Div., Hitachi Construction Machinery Co., Ltd.	
	"High-Peak Shift Type" Heat	RT-J500T	2000.10. 3	Air Conditioning Product Dept., Business	
	Storage Unit for Multi-Package Air Conditioners,	RT-J500W		Operation Div., Hitachi Air Conditioning Systems Co., Ltd.	
	Ice Heat Storage Type,	RT-J310W		Hiden All Conditioning Systems Co., Etc.	
	for Buildings	RT-J310T			
	"High-Peak Shift Type"	RAS-J450FCHT			
	Outdoor Unit for Multi-Package Air Conditioners,	RAS-J355FCHT			
	Ice Heat Storage Type,	RAS-J280FCHT			
	for Buildings	RAS-J224FCHT			
	Split Type Packaged Air	RAS-P56HVR	2001. 3.30		
	Conditioner for Shops and Office	RAS-P63HVR			
		RAS-P80HVR			
		RAS-P112HVR			
		RAS-P140HVR			
		RAS-P160HVR			

Registration Status of Green Products (Main registered products as of March, 2001)

(7)

Segment	Product Name	Model Name	Date Registered	Product Information Available from	
Consumer Products	Washing Machine	NW-8PAM2	2001. 3.30	Answer Center, Consumer	
		NW-7PAM2		Products, Hitachi, Ltd.	
	Refrigerator	R-S34MPAM	2001. 1.10		
		R-K37MPAM			
R-S38MPAM 2000.11.	2000.11.17				
		R-K40MPAM			
		R-K46MPAM			
		R-KX46MPAM			
	Seif-ballasted Fluorescent Lamp	FE-1E	2001. 2.14	Hitachi GE Lighting, Ltd.	
		FE-4P			
		FE-5P		-	
	Seif-ballasted Fluorescent Lamp	EFG13EL(ED,EN)	2001. 2.13		
		EFD12EL(ED,EN)			
		EFA13EL(ED,EN)			
	Alkali Battery	LR6(S)(2PP,4PP,8PP)	2001. 2.20	Product Planning Group,	
	3.5" MO Disk	MA-M640.WIN.B1E, MA-M230.WIN.B1E	2001. 1.11	Consumer Sales Div., Hitachi, Maxell, Ltd.	
	3.5" Floppy Disk	MFHD18.C10E			
	Audio Cassette Tape	UR-10L ~ UR-150.L			

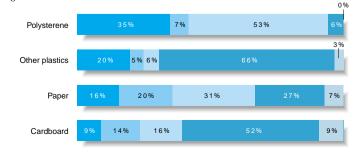
## Status of Disassembly Time Reduction, Recyclability Enhancement, and Packaging Polysterene Reduction (representative products)

Here is a table showing the fulfillment status of the targets for disassembly time reduction, recyclability enhancement, and packaging polysterene reduction for representative products according to the Environmental Action Plan. The targets have almost been fulfilled.

Division	Product Type	Reduction in Disassembly Time (Target: 60% Rise vs. Fiscal 1992)	Increase in Proportion of Recyclable Products (Target: 60% Rise vs. Fiscal 1992)	
Information Systems	Large Magnetic Disks	98	41	100
& Electronics	General-Use Computers	58	55	100
	Automated Teller Machines (ATMs)	60	51	100
	Notebook PCs	75	61	100
	Exchange Systems	84	55	100
	Automatic Blood Chemistry Analizer	60	40	60
Power &	Computers for Factory Automation (FA)	68	55	60
Industrial Systems	In-Store Air Conditioners	21	42	100
	Spot Air-Conditioners	31	48	100
	Inverters	66	35	100
Consumer Products	Refrigerators	61	54	61
	Room Air Conditioners	62	48	62
	Washing Machines	60	56	60
	Vacuum Cleaners	55	47	100
	Color Televisions	66	29	61
	Display Devices	60	36	68
	VCRs	65	50	67
	Ratio of Achievement	93	97	100

## **Consumption of Containers and Packaging**

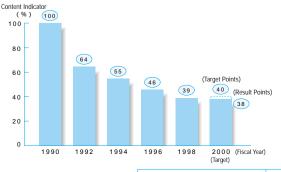
When the container packaging are divided into polysterene, other plastics, cardboard, other papers, and the yearly consumption rates of each are roughly as follows: 900 tons of polysterene 3,000 tons of other plastics, 2,000 tons of paper, 27,000 tons of cardboard and 2,000 tons of other papers. The proportion by segment is as follows:



Information Systems and Electronics Power & Industrial Systems Consumer Products Materials Services & Other

## Amount of Polystyrene Foam Used in Packaging for Home Electric Appliances

The amount of polystyrene foam used in packaging home electric appliances has fallen to 38% of fiscal 1990's level, due to the use of alternative packaging made from cardboard pulp as well as reductions in the size and volume of cushioning material required.



8

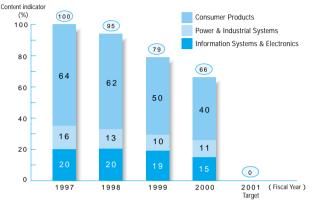
## Amount of Lead Used in Solder

The lead content of solder for board connections was reduced by 34% from 1997 in the in-house manufacturing process. Here are the products currently using lead-free solder.

### Status of Main Applications (products of the in-house manufacturing process)

lo.	Product Name	Product Number	Component of used solder		
110.	Product Name	Product Number	Flow Process	Reflow Process	
1	Washing machine	NW-8PAM2	Sn-Ag-Cu-Ge	Sn-Ag-Cu-Bi-In	
2	Vacuume cleaner	CV-WD20			
3	Clothing dries	WD-60D			
4	Dish washer	KF950			
5	Kitchen garbage processor	BGD-200			
6	Refrigerator	R-KX46MPAM	Sn-Cu-Ni		
7	Air conditioner	RAS-2810MX		Sn-Ag-Cu-Bi	
8	Subnote PC	FLORA270FX	Sn-Cu	Sn-Ag-Cu	
9	8mm camera	VM-H845L		Sn-Ag-Cu-Bi	
10	Electrical equipment	C• PCM*1		Sn-Ag	
11	BGA/CSP solder balls	SH7709	Sn-Ag-Cu		
12	Memory modules	All models*2		Sn-Ag-Cu	
	Memory modules		ome of the custom p	<u> </u>	

## Chronological Changes in Lead Content



## Promoting Green Procurement

"Green Procurement" Guideline was issued in March, 2001. Last April, we began to collect information regarding the environmental conservation activities of vendors and business partners, information about chemical substances contained in procured items, and other environmental information via the Internet. The data input screen was prepared in a format on which the customer can easily work and which is suited for making a database of useful information. Collected information is turned into a database and shared by the personnel within the group, and is linked with the design support system and the materials procurement system. It is thus effectively used to develop eco-friendly products.



### **Green Procurement Guideline**

Accessible on http://www.hitachi.co.jp /Div/kankvo/khoukoku/index.e.htm.



## Promotion of the Modal Shift

### Status of Transportation Load (as of March, 2001)

The transportation load (the load required to deliver the products from the place of business to the customer) was calculated for each means of transportation, and tabulated.

## Hitachi, Ltd. + Affiliated companies (domestic)

Total Volume of Transportation : 3,212,853 kt•km / year CO<sub>2</sub> Emissions Resulting from Transportation : 577 kt-CO<sub>2</sub> / year Ratio (%) of Means of Product Transportation

Truck	Railroad	Ship	١
52%	13%	30%	
		Aircraft 5%	

### Affiliated companies (overseas)\*1

Total Volume of Transportation : 78,173 kt•km / year CO<sub>2</sub> Emissions Resulting from Transportation : 16 kt-CO<sub>2</sub> / year Ratio (%) of Means of Product Transportation

Truck 54%	Ship 39%	
	Railroad 0.03%	Aircraft 6%

\*1 The data is for 16 selected affiliated companies(overseas)

## Log-in screen and beginning

screen presented by The Green Procurement Management System

Number of the Company-Owned Vehicles *3						
Hitachi, Ltd. + Affiliate Total number of vehicle	• •	estic)				
Gasoline vehicles 36%	Diesel vehicle 47%	Low-emission vehicles 17%				
Affiliated companies (overseas)*1 Total number of vehicles : 233						
Casalina	vahiolog	Dissel vehicle	Low-emission			

The Percentage of Low-Emission Vehicles \*2 to the

Gasoline vehicles 68%	Diesel vehicles 1 7 %	Low-emission vehicles 15%	
--------------------------	--------------------------	---------------------------------	--

\*2 Low-emission vehicles: Clean-energy vehicles of the Ministry of Environment (natural gas vehicles, methanol vehicles, hybrid vehicles, and electrical vehicles)

\*3 The data is about the company-owned vehicles including a fork lift for the loading

and unloading work

9

## Representative Green Products

## Information Systems and Electronics

Contactless Image Scanner Model Name:Blinkscan BS20	Energy Savings	Power consumption in operation was cut 85% using an electronic scanning system		
	Ease of Recycling	ng 17% reduction of lead solder for PWB Adoption of non-halogen type flame retardant plastics for PWB/cabi		
	Resource Savings	This product has been reduced 37% in its volume and 38% in its weight by eliminating the need of a power supply unit. Power to the product is supplied from the personal computer to which it is connected.		

Gigabit Router	Energy Savings	30% reduction of power consumption per switch function			
Model Name:GR2000 20H	Ease of Recycling	Uses lead-free solder in its power supply board, thus reduce lead solder consumption by 60%. Reduce 37% of PVC consumption due to reducing the consumption of cable for internal wiring			
	Resource Savings	The unit weight is reduced 17% due to downsizing the volume to 2/3 of traditional models The packing weight is reduced 4% due to reducing the unit size			

## **Power and Industrial Systems**

Super Amorphous Transformer Model Name: SOU-DD5CA	Energy Savings	Adoption of amorphous alloy for core material About 25% reduction of no-load loss 46% reduction of no-load loss by improvement of winding structure About 60% reduction of total loss 60% reduction of electric energy
Order Urban (Machine room-less, order-made passenger elevator) Model Name:OU	Energy Savings Resource Savings	<ul> <li>78% or more reduction of power consumption due to adopting the gearless permanent magnet synchronous motor (PMSM) and IGBT inverter</li> <li>20% space saving by using the machine-room-less type</li> <li>* Comparison with hydraulic elevators (with a machine room) The elevator has a 24-passenger capacity, a speed of 45m per minute, and is for 4 floors</li> </ul>

Figures above are compared with those of the conventional model unless otherwise specified.

## Power and Industrial Systems

Split type packaged air conditioner for shops and office	Energy Savings	53% reduction of power consumption due to CBS/inverter control (as compared with the fixed speed)
Model name:RAS-P140HVR	Environmental Safety	Adoption of R407C with zero ozone depletion as a refrigerant (Global Warming Potenntial : 1530) Electromagnetic-noise reduction using the 3-dimensional twisted long blade and AC chopper
-	Longevity	Able to use existing current breakers due to adopting electronics expansion valve and current optimization control
Outdoor unit	Packaging Materials	Adoption of carton packages (styrene foam-less packages) About 45% reduction of wood for packing
Hydraulic excavator Model name:ZX200	Energy Savings	12% reduction of fuel consumption by using auto accelerator system (the first in the industry) with an emission control engine conformable to U. S. EPA Tier 2 and FC stage 2 emission regulations
	Ease of Recycling	Indication of material name on plastic parts
	Environmental Safety	Adoption of lead-free radiator, oil cooler, inter-cooler, and wiring Biodegradable type of hydraulic oil available

## **Consumer Products**

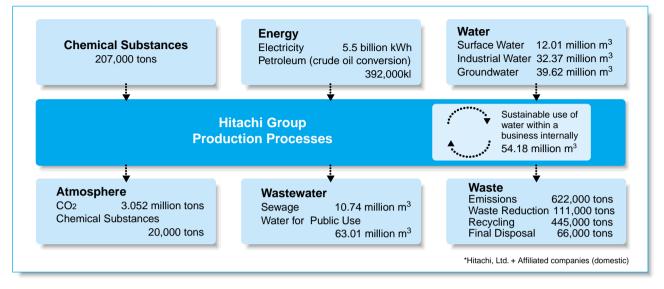
Seif-ballasted Fluorescent lamp Model name:EFA13EL, EN, ED	Energy Savings	New Fluorescent tubes and new operating circuits have been developed to cut power consumption by 13%. (while maintaining an illumination level equal to that of traditional models.)
	Resource Savings	3U delta-arranged Fluorescent tubes that bridge three slim Bulb and new operating circuits have been developed to cut the capacity by 43% and the weight by 40%.
<sup>r</sup> Nice Ball V 」	Packaging Materials	Reduces the consumption of packing material by 55% due to making the product compact.
	<b>D</b>	
Alkaline battery	Resource Savings	Use of recycled paper for blister cardboard
Model name:LR6 (Size AA) (Alkali Ace, Dynamic)	Ease of Recycling	Use of polyethylene telephthalate (PET) for blister pack film (without polyvinyl chloride) Use of polypropylene for pack film (realization of one-material package) Use of no (zero) mercury
Pack film Pack film Blister pack	Longevity	The enlargement of the internal volume (due to reducing the wall thickness of the positive can and thinning the gasket) and the reduction of the internal resistance of the batteries (due to the optimization of the materials) have increased the discharge performance*1 by about 20%. *1: Dynamic LR6-type at high rate 1,500mW, continuous discharge time (End-point voltage *2: 0.9V/ As compared with products manufactured in October, 1999) *2: The voltage at which a battery discharge ends.

(11)

## Consideration for Environmental Issues in Production Activities

## **Overview of Resource Input and Emissions**

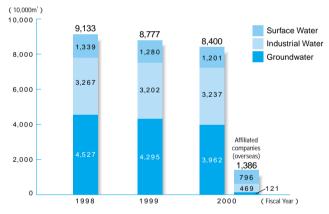
## **Overview of Resource Input and Emissions (FY2000)**



## Water Consumption

Cleaning-process drainage recovered and reprocessed and some of the drainage from waste water processing are reused for cooling and other purposes. This inhibits the rise in water consumption. The fiscal 2000 consumption was thus 84 million cubic meters yearly and 95.7% from the previous year for Hitachi, Ltd. and its affiliated companies (domestic) combined. And that of its affiliated companies (overseas) was 13.86 million cubicmeters yearly.

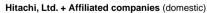
## Hitachi, Ltd. + Affiliated companies (domestic)

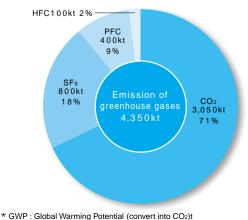


## Prevention of Global Warming

## **Emission and Brekdown of Greenhouse Gases**

The total emission of greenhouse gases of the Hitachi Group (domestic) for fiscal 2000 was 4.35 million tons per year, CO2 emission accounting for 71%.

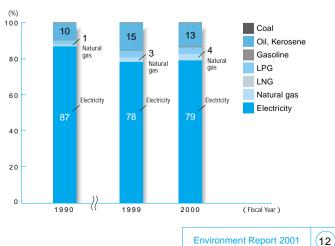




## **Composition of Energy Use**

In energy use, Electricity and Natural gas account for about 80%.

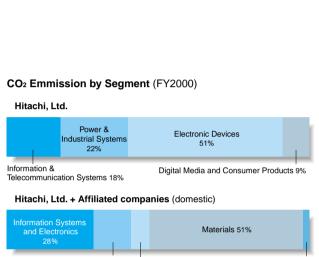
## Hitachi, Ltd. + Affiliated companies (domestic)



## Prevention of Global Warming

## **CO2** Emissions

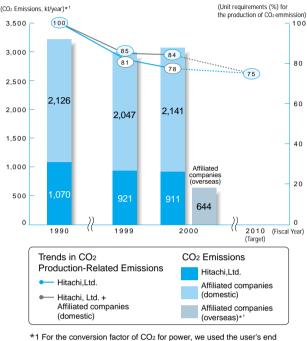
The unit requirements for the production of CO2 emission as the sum of Hitachi, Ltd were 78%, and the sum of Hitachi, Ltd. and its affiliates (domestic) were 84% as compared to fiscal 1990, respectively. This was due to the use of inverters in equipment, the higher efficiency of air-conditioning systems, and other comprehensive energy-saving measures.



### Power & Industrial Systems 13% Consumer Products 6%

## Trends in CO<sub>2</sub> Production-Related Emissions

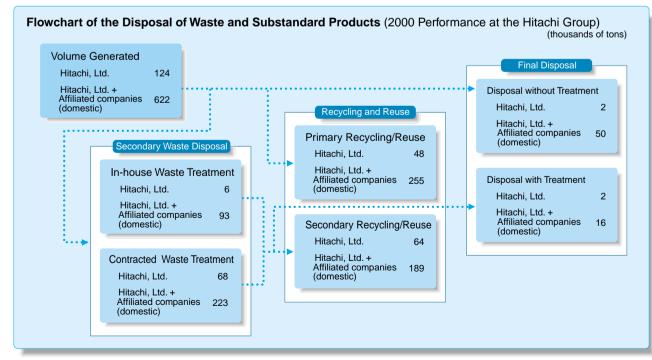
Hitachi, Ltd. + Affiliated companies (domestic)



CO2 emission unit requirement publicized by the Federation of Power Operators. The figures for fiscal 2000 were the valuescalculated by interpolating the values of fiscal 1998 and 2010 with a straight line. We used identical values for both domestic and overseas operations.

\*2 The data is for 29 selected affliated companies (overseas).

## Waste Reduction



Services & Other 2%

## Waste for Final Disposal

By promoting the recycling of waste plastics, activated sludge, slag and other materials, Hitachi, Ltd. (unconsolidated) has reduced final disposal waste to 13% of the total for fiscal 1991, while final disposal waste for affiliated companies (domestic) is at 91% of the fiscal 1998 level. The final disposal of wastes at the overseas affiliates (fiscal 2000) was 81kt.

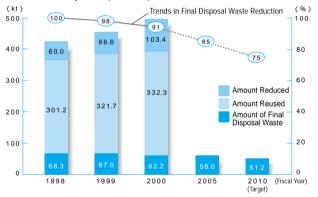
(Unit:kt)

\*The data is for 27 selected affiliated companies(overseas).

## **Trends in Final Disposal Waste Reduction**



Affiliated companies (domestic)



## Hitachi, Ltd. + Affiliated companies (domestic)

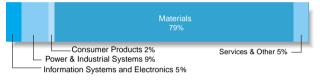
	FY1998	FY1999	FY2000
Amount Reduced	79.3	82.0	110.9
Amount Reused	407.0	435.0	444.8
Amount of Final Disposal Waste	74.2	72.1	66.3

### Final Disposal Waste by Segment (FY2000)

Hitachi, Ltd. Total 4.1kt

	Power & Industrial Systems 21%	Electronic Devices 47%	
Informatio Telecomm	n & unication Systems 17%	Digital Media and Consumer Pr	oducts 15%

### Hitachi, Ltd. + Affiliated companies (domestic) Total 66.3kt



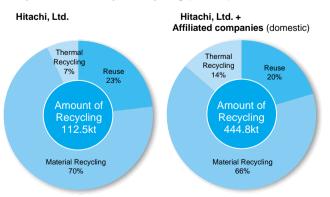
### Final Disposal Waste by (FY2000)

## Affiliated companies (domestic) Acids, Alkalis 7% Slag 6% Plastics Sludge Dust Paper Other 31% Cullet & Ceramics 9% Oil 4%

### Hitachi, Ltd. + Affiliated companies (domestic)

			Dust 5%		
Slag 31%		Plastics 16%	Sludge 13%	1	 Other 11%
Cullet & Ceramics 1	16% Cor	struction Was		4% — per 4%	

## Proportion of the Way of Recycling (FY2000)



## **Chemical Substance Management**

## **PRTR Survey Results**

## Hitachi, Ltd.

Hitachi, Ltd. has records of usage for 51 of 179 chemical substances surveyed by four major electric and electronics organizations. Of these substances, those for which the annual volume handled exceeded 50 tons in fiscal 2000 are (a coverage of at least 95% of the total handing) detailed below.

Chemical Substance	Manage- ment Classifi-	Volume H	Handled	Volume Consumed (Including Volume Removed)		Volume Recycled	
	cation	FY 1999	FY 2000	FY 1999	FY 2000	FY 1999	FY 2000
Ethanolamine	Manage	2,943.46	3,485.84	180.33	213.55	2,656.83	3,146.44
Lead Compounds	Reduce	1,299.01	766.60	1,272.10	752.30	25.72	9.81
Barium Compounds	Manage	804.50	560.76	759.51	474.96	29.92	2.93
Hydrofluorocarbons (HFCs)	Reduce	297.52	482.04	284.56	466.33	0.00	0.00
Hydrochlorofluorocarbons (HCFCs)	Reduce	535.25	424.05	523.11	417.70	0.20	0.00
Xylene (mixture)	Reduce	392.20	342.10	0.52	0.35	31.42	20.03
Toluene	Reduce	168.81	189.02	0.49	0.00	8.84	8.95
Sulfur Hexafluoride	Reduce	167.40	129.87	101.38	96.82	5.65	0.00
Zinc Compounds	Manage	119.75	103.79	79.24	77.09	28.83	12.51
Perfluorocarbons (PFCs)	Reduce	95.50	80.87	45.19	24.77	0.00	0.00
Lead Solder	Reduce	78.97	74.29	51.62	51.67	27.15	22.34
Formaldehyde	Reduce	50.50	63.19	46.74	57.34	0.00	0.00
Styrene Monomer	Manage	30.74	50.90	0.99	0.00	4.20	0.20
Others (38)		234.61	322.86	95.20	117.02	63.36	109.97
Total (51)		7,218.22	7,076.18	3,440.98	2,749.90	2,882.12	3,333.18

## Hitachi, Ltd. + Affiliated companies (domestic)

Hitachi, Ltd. and affiliated companies have records of usage for 85 of 179 chemical substances surveyed by four major electric and electronics organizat Of these substances, those for which the annual volume handled exceeded 1000 tons in fiscal 2000 are (a coverage of at least 94% of the total handling)

Chemical Substance	Manage- ment Classifi-	Volume H	landled	Volume Co Including Volu		Volume R	lecycled
	cation	FY 1999*	FY 2000	FY 1999*	FY 2000	FY 1999*	FY 2000
Styrene Monomer	Manage	51,662.97	59,835.94	51,535.21	59,219.97	10.94	1.05
Lead Compounds	Reduce	1,611.33	49,171.92	1,579.84	47,055.24	26.15	2,028.27
Toluene	Reduce	10,094.79	36,341.43	5,845.73	23,604.97	15.63	572.86
Xylene (mixture)	Reduce	6,135.34	15,562.52	5,133.97	4,917.17	33.21	1,355.39
Formaldehyde	Reduce	4,519.61	6,531.18	4,450.76	6,412.34	26.02	106.38
Manganese Compounds	Reduce	3,240.72	5,086.26	3,122.67	4,736.92	76.72	141.59
Ethanolamine	Manage	2,952.18	3,507.23	187.51	221.02	2,656.83	3,146.44
Di (2-ethylhexyl) Phthalate	Manage	1,540.20	3,357.97	1,540.10	3,325.75	0.10	0.00
Lead Solder	Reduce	142.73	2,650.70	102.17	927.64	37.79	1,716.02
Chromium compounds (other than hexavalent)	Manage	462.35	1,922.36	274.75	1,521.73	11.60	8.62
Adipic acid	Manage	214.78	1,879.64	214.78	1,855.91	0.00	23.73
Barium Compounds	Manage	833.32	1,859.52	786.07	1,246.93	29.92	4.12
Ethyl benzene	Manage	0.15	1,843.27	0.06	1,833.66	0.00	0.00
Zinc Compounds	Manage	957.76	1,570.89	878.11	1,182.32	31.67	16.45
Isoprene	Manage	14.50	1,393.80	12.20	1,387.40	0.00	0.00
Molybdenum Compounds	Manage	1,010.40	1,237.45	982.78	1,220.00	2.54	4.44
Hydrochlorofluorocarbons (HCFCs)	Reduce	1,135.02	1,089.84	1,046.92	989.42	1.19	6.75
Others (68)		9,303.11	11,879.60	7,828.15	10,382.13	539.91	271.91
Total (85)		95,831.24	206,721.52	85,521.77	172,040.52	3,500.22	9,404.02

\* The data from fiscal 1999 was calculated based on Hitachi, Ltd. and 20 affiliated companies reported in the environment report 2000.

## Amount of Ozone Depleting Substances Released

The emission of ozone-depleting substances, by Hitachi, Ltd. and affiliated companies (domestic) was 87.4 tons in fiscal 2000. This can be converted to 4.9 ODPT in terms of ozone depletion.

(Unit: t/yr)						
	Volume Tr (Waste P	ansferred roducts)	Volume I (Air or			
	FY 1999	FY 2000	FY 1999	FY 2000		
	91.71	108.49	14.59	17.36		
	1.18	4.49	0.01	0.00		
	15.07	82.87	0.00	0.00		
	0.03	0.15	12.93	15.56		
	0.22	0.02	11.72	6.33		
	108.96	100.86	251.30	220.86		
	19.04	6.23	140.44	173.84		
	0.05	0.59	60.32	32.46		
	11.68	14.19	0.00	0.00		
	0.89	4.29	49.42	51.81		
	0.20	0.28	0.00	0.00		
	0.05	5.58	3.71	0.27		
	1.91	3.67	23.64	47.03		
	57.74	70.99	18.31	24.88		
	308.73	402.70	586.39	590.40		

### ions. detailed below.

detailed below. (Unit: t/yr)						
		ransferred Products)	Volume F (Air or			
	FY 1999*	FY 2000	FY 1999*	FY 2000		
	11.03	202.69	105.79	412.24		
	5.32	88.08	0.02	0.33		
	464.53	1,806.64	3,768.90	10,356.95		
	186.65	1,368.59	781.51	7,921.37		
	36.05	7.44	6.78	5.02		
	40.89	204.07	0.44	3.68		
	92.58	122.00	15.26	17.77		
	0.00	26.89	0.00	5.33		
	2.63	7.04	0.14	0.00		
	175.90	391.50	0.10	0.51		
	0.00	0.00	0.00	0.00		
	17.33	599.47	0.00	9.00		
	0.00	2.73	0.09	6.88		
	47.62	371.57	0.37	0.55		
	0.00	0.00	2.30	6.40		
	24.76	12.53	0.32	0.48		
	5.81	6.25	81.10	87.42		
	623.35	515.14	311.70	710.42		
	1,734.44	5,732.64	5,074.81	19,544.34		

## Proportion of Volume Handled by Segment (FY 2000)



Hitachi, Ltd. + Affiliated companies (domestic) Services &Other 0.3%

Power & Industrial Systems	Power & Industrial Systems 9%			
Materials 83%			+	
Consumer Products 49 Information Systems and Elec		ics 4%		

## Affiliated Companies (overseas)

Affiliated companies overseas have records of usage for 34 of 179 chemical substances surveyed by four major electric and electronics organizations. Of these substances, those for which the annual volume handled exceeded 500 tons in fiscal 2000 (a coverage of at least 95% on the total handling) are detailed below.

(Unit: t/yr)						
Chemical Substance	Manage- ment Classifi- cation					
Lead (Solder, Metallic lead)	Reduce	15,183.48				
Formaldehyde	Reduce	3,289.22				
Copper compounds	Manage	2,762.40				
Barium Compounds	Manage	1,564.82				
Styrene	Manage	1,158.23				
Hydrochlorofluorocarbons (HCFCs)	Reduce	1,109.60				
Aluminium compounds	Manage	1,065.10				
Lead Compounds	Reduce	954.65				
Fluorine componds	Manage	619.99				
Others (25)		1,530.51				
Total (34)		29,238.00				

## Exchanges with Society

## **Disclosure of Information**, Communication

## Status of Environmental Communications

Third-Party Comments on the "Environment Report 2000"



## Chief Executive E- SQUARE Inc. Peter David Pedersen

Throughout its text, the report makes the reader realize that the entire group is committed to the management theme of environment activities in a serious manner, and with goals set. The Environmental Action Plan is composed in a relatively easy-to-understand structure and includes numerical targets and target dates, so that outside parties can easily assess the details. The Green 21 Activities can be interpreted as a unique attempt, and also as a unique set of "management indicators." Another thing that I wish to evaluate highly is that the entire report is condensed into less than 30 pages. However, the report has some problems too. For example, I may have to define the Hitachi Group's core values and vision of the environmental issues in a more clear-cut manner. In-house environmental education and the creation of new values are extremely important. I suggest that I should step up their efforts in these areas more and highlight them in the report. The company may also want to put more emphasis on linkage with the employees, their families, customers, clients, NGOs, NPOs, communities, administration authorities, and other stakeholders both inside and outside the Hitachi Group and specify it in the report. Such linkage is indispensable in building up an economy based on recycling. Since the company has a firm basis, I think that the



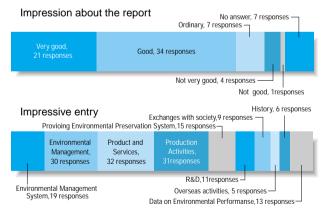
Vice Chairperson of the Organizing Committee Valdez Society

## **Kimie Tsunoda**

An environmental report is a medium of accountability. I am happy to see that, as

compared to the previous one, the current report covers the entire group and discloses more data in general, resulting in the enhancement of information disclosure in terms of both quality and quantity. However, from the viewpoint of a stakeholder, I think that the report entails some problems, including the difficulty to get the entire picture of the environmental burden of the group, the shortage of self-assessment of the environmental burden and improvements in the environmental burden, the unclearness of figures and diagrams, and the positioning of Data on Environmental Activities. I also had the impression that the report still failed to show clearly enough the actual accomplishments in the guidelines for environmental protection actions of the Hitachi Group, which state that "The top priority challenge in management is harmony with the environment." The issuance of environmental reports has not yet become a legal requirement. It is also a unique medium through which corporate culture can be communicated. Firms are also required to respond to such international trends as the guidelines for reporting sustainability. I hope that the company will display its international leadership in the field of information disclosure as a Japanese firm.

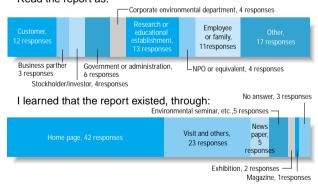
## Questionnaire Survey Results about the Hitachi Group's Environment Report 2000 (A total of 74 firms responded.)



company should find ways to step up its efforts in these areas and

communicate its ideas to the outside world.

Read the report as:



### < Main Requests Made >

Why is Data on Environmental Activities a separate booklet? It would be easier to handle if it came as part of the report. (NPO or equivalent).

The text in general is in too small font (Customer).

I wish the report would show future policies and directions more specifically (Reseach or educational establishment).

We will reflect the precious comments we received on our future efforts in environmental preservation and information disclosure through environmental reports and other means, thus making improvements. More specifically, We will try hard to make future reports more specific and easier to understand.

< The Company's Responses to the Comments Made >

including not only the status of the results of our efforts in environmental preservation but also the background behind our implementation of specific measures and our basic ideas and the goals which we will pursue in the future. Concerning the composition of future reports, we will define more clearly the relationship between the report proper and the separate booklet of data collection. We will also compose the materials so that the general picture and specific discussions will be easier to understand and read.

## Main Home Pages for the Hitachi Group's Environmental Activities

Company Name	Home Page Address
Hitachi Group	http://www.hitachi.co.jp/Div/kankyo/khoukoku/index_e.htm
Consumer Electronics and Digital Media Group	http://kadenfan.hitachi.co.jp/kankyo/
Hitachi Maxell, Ltd.	http://www.maxell.co.jp/company/00kankyo.pdf
Hitachi Cable, Ltd.	http://www.hitachi-cable.co.jp/eco/index.htm
Hitachi Chemical Co., Ltd.	http://www.hitachi-chem.co.jp/honsha/environment/index.html
Hitachi Metals, Ltd.	http://www.hitachi-metals.hbi.ne.jp/j/guide/e_p2000.htm
Hitachi Plant Engineering & Construction Co., Ltd.	http://www.hitachiplant.hbi.ne.jp/kankyou/kankyou_frame.html

### **Issuance of Environmental Report**

Compony Name	Printed	Volume
Company Name	Japanese version	English version
Hitachi, Group.	15,000	3,000
Hitachi Maxell, Ltd.	4,000	2,000
Hitachi Cable, Ltd.	500	-
Hitachi Chemical Co., Ltd.	3,000	2,000
Shin-Kobe Electric Machinery Co., Ltd.	2,000	-
Hitachi Powdered Metals Co., Ltd.	100	-
Hitachi Metals, Ltd.	3,000	1,000

## Social Contribution

## **Progress in Social Contribution Activities**

The Green Award for Social Contribution was set up in May, 1999 to promote and assist the communications activities of factories and offices of the Hitachi Group to society through activities of environmental preservation in the communities. The new program is designed to qualify the factories and offices in terms of uniqueness, leadership, continuity, degree of employee participation, and degree of contribution to the community, according to the policy specified above.

### **Participation in Exhibitions**

For three days from Thursday, December 14 through Saturday, December 16, the Eco-Style Fair for the Earth and Myself, "Eco Products 2000" was held at the Tokyo Big Sight. Under its theme of "Inspire The Next: A Fresh Air for Making a Recycle-Oriented Society a Reality," the Hitachi Group displayed its exhibits under as many as 56 themes, including the group's environmental management, Green products and production, environmental IT solutions, and next-generation technologies. The three-long exhibition attracted about 68,000 visitors, with many of them coming over to the booth of the Hitachi Group.



### Award Winners of Fiscal 1999 and Their Activities (The performance of fiscal 2000 is under qualification.)

Grand Prize	Tree-planting for the BHK Forest of the 21st Century Kure Works of Babcock Hitachi Co., Ltd.	They started in 1994 to plant trees in the forest containing a water source secured by the Public Corporation for Forests of the Greens and Waters of Hiroshima Prefecture. Volunteer employees (100 persons per year) have been planting trees corresponding to the consumption of paper used by the company.
Excellent Prize	Exchange with local elementary schools through activities of the Forest of Wild Birds Enterprise Servers Division Hitachi, Ltd	In 1993, they set up a "Forest of Wild Birds" project. They made a Forest of Wild Birds on the premises of the works and have been presenting information to local students of elementary schools and organizing tours of the premises, hanging of bird nest boxes, joint bird watching sessions, and other events. These activities won the Award of the Natural Protection Bureau of the Environmental Agency ('99) at the National Congress for Presenting Accomplishments in Protection of Wildlife.
Special Prize	"I Love the Earth Seminar" organized Matsudo Institute Hitachi Plant Engineering & Construction Co., Ltd.	The "I Love the Earth Seminar" has been held once a year since 1998 for students of local elementary schools.

## Adherence to Regulations

## **Status of Adherence to Regulations**

The Hitachi Group did not receive any penalty or fine during fiscal 2000. However, there was one instance of exceeding the standard BOD due to a repair mistake on an integrated treatment drum for sewage and waste water in Japan, and there was one instance of exceeding the VOC regulation standard on a site abroad. There were already corrected by revising the standards for repair and maintenance work to prevent recurrence, making more strict settings for voluntary standards and taking other measures.

## Awards

## **Products Awards**

Area	Award Name	Award-Winning Product	Month and Year of Award	Conferring Organization(s)
Measures to Prevent	Energy Conservation Prize Minister of Economy and Industry Prize	Fully Open PAM Air-conditioner, "Shirokuma-kun" Series	February, 2001	The Energy Conservation Center, Japan
Global Warming	Energy Conservation Prize Energy Conservation Center Chairman's Prize	Gas-absorptive large temperature difference systems	February, 2001	The Energy Conservation Center, Japan
	New Energy Grand Prix Chairperson of the New Energy Foundation Prize	Natural gas cogeneration "Gas Eco Pack"	February, 2001	The New Energy Foundation
	Recognition of Excellent Energy-saving Equipment Chairperson of the Federation of Machine Manufacturers Prize	Super amorphous transformers	February, 2001	The Japan Federation of Machine Manufacturers
	Green Product	Air conditioner	December, 2000	The Fund of Environmental Protection of China
	Energy-Saving Product	Air conditioner (KF-36GW)	February, 2001	Economic Commitee of Shanghai Government
Environmental Preservation	Environment, Excellence Award	Devices for recovering CFCs from refrigerator insulation	January, 2001	The Environmental Research Center The Nikkan Kogyo Shimbun, Ltd.
Other	Nikkei Global Environmental Technology Prize	Development, and enhancing the practicality of, online continuous measuring monitors for dioxin precursors in incinerator emissions	November, 2000	Nihon Keizai Shimbun, Inc.
	IMS Award	Recyclability Evaluation Method (REM) and Environmentally Conscious products	December, 2000	Inverse Manufacturing System Symposium

## Operations Awards (\*Award to Hitachi, Ltd.)

Area	Award Name	Award-Winning Product	Month and Year of Award	Conferring Organization(s)
Measures to Prevent	Award for Factory Energy Management Excellence Agency of Natural Resources and Energy Director's Award	*Information & Computer Systems Mechatronics Systems Division	February, 2001	Ministry of Economy and Industry
Global Warming	The Energy Conservation Center Director's Prize at the National Convention on Cases of Energy Conservation Excellence	*Automative Products	February, 2001	The Energy Conservation Center, Japar
	Award for Factory Energy Management Excellence (Electrical Division), Ministry of International Trade and Industry (MITI)'s Kantou Bureau Director's Prize	Hitachi Electronics Engineering Co., Ltd. Saitama Works	February, 2001	The Committee for Rationalizing the Electricity Use of the Kanto Region
	Contributor to Energy Management	*Consumer Products Refrigeration & Air Conditioning Division	December, 2000	The Energy Conservation Center, Japar
	Highest Award for Excellence in Electricity-Use Rationalization	*Information & Computer Systems Group Enterprise Server Division *Telecommunication & Information Infrastructure Systems Telecommunication Systems Division *Semiconductor & Integrated Circuits Kodaira Site Hitachi Tokyo Electronics Co., Ltd. Head Office Hitachi Chemical Filtec Inc.	February, 2001	The Committee for Rationalizing the Electricity Use of the Kanto Region
	Excellent Factory in Energy Management Recognition by the Head of the Tohoku Bureau of Economy and Industry	Akita Electronics Co., Ltd. Hitachi Yonezawa Electronics Co., Ltd.	February, 2001	Tohoku Economy and Industry Bureau
	Top Performance in Electric Safety and Use Rationalization Prize	*Central Research Laboratory	June, 2000	Tama Power Association
	Award for Factory in Energy Management Exellence, 7 prefectures in Tohoku Recognition by the Chairperson of the Power Use Promotion Committee	Akita Electronics Co., Ltd.	February, 2000	The Committee for Promoting the Powe Use of the Seven Prefectures in Tohoku
	Akita Prefecture Environmental Grand Prix, Recognition by the Prefecture Governor	Akita Electronics Co., Ltd.	June, 2000	Akita Prefecture
Recycling and Reduction of Waste Products	Award in Recognition of Recycling Promotion Activities Recycling Promotion Council Chairman's Prize	*Power & Industrial Systems Power Transmission & Distribution Division *Industrial Components & Equipment Nakajo Division *Digital Media Systems Division Gifu Site *Displays Mobara Site *Automative Products Hitachi Shonan Denshi Co., Ltd. Hitachi Air Conditioning Systems Co., Ltd. Shimizu Works	October, 2000	Recycling Council
	Earth-friendly Corporation Award The Ibaragi Prefectural Governor's Award (Resouce Conservation Division)	*Instruments Naka Site	June, 2000	Ibaragi Prefecture
	Ibaraki Prefecture Excellent Place of Business in Recycling	*Industrial Machinery Systems Division	January, 2001	Ibaragi Prefecture
	Niigata Prefecture Environment Prize (Circulating Department)	*Industrial Components & Equipment Nakajo Division	October, 2000	Niigata Prefecture Environmental Conference
	Contributor to the Appropriate Disposal of Industrial Wastes	*Displays Mobara Site	November, 2000	Chiba Prefecture
	Recognition of Excellent Business Operator	Sliontec Corporation	February, 2001	Kawasaki City
	High Performance in Voluntary Waste Management Prize	Hitachi Engineering & Services Co., Ltd. Hitachi Via Mechanics, Ltd.	February, 2001	The Kanagawa Conference for Coordinating Voluntary Waste Management
Environmental	Stratospheric Ozone Protection Prize	*Displays Mobara Site	February, 2001	U.S. Environmental Protection Agency
Preservation	Registration of an Eco-friendly Place of Business in the Gifu Prefecture	Hitachi Joei Tech Co., Ltd. Gifu Works, Takayama)	February, 2001	Gifu Prefecture
	Yokohama Environmental Conservation Prize	Hitachi Shonan Denshi Co., Ltd.	February, 2001	Yokohama City
	Recognition of Environmental Conservation	Hitachi Via Mechanics, Ltd.	February, 2001	The Kanagawa Council for Environmental Conservation
	Contributor Prize from the Shimizu City Environmental Conservation Cooperation Society	Hitachi Air Conditioning Systems Co., Ltd. Shimizu Works	February, 2001	The Shimizu City Society for Environmental Conservation
	Prize from the Head of the Bureau of Machine Information	Hitachi Metals, Ltd. Kyushu Works	February, 2001	Materials Center
	and Industries of the Ministry of International Trade and Industry Special Prize from the Shizuoka Prefecture CFC Recovering Business Association	Hitachi Air Conditioning Systems Co., Ltd. Shimizu Works	February, 2001	Shizuoka Prefecture Association of CFC Recovering Businesses
	Planet-friendly Company Prize Recognition by the Prefecture Governor (Resource Saving Department)	*Hitachi Research Laboratory	February, 2001	Ibaragi Prefecture
	Prize for the Best Factory with Continued Performance in Kaohsiung Machining Outlet Environmental Protection	Hitachi Chemical Co. (Taiwan) Ltd.	November, 2000	Taiwan, Economy Department
Exchanges with Society -Environmental	Award for Excellence in the Environmental Report Awards (Global Environmental Forum, President's Award)	*Hitachi Group's "Environment Report 2000"	November, 2000	Earth and Human Environment Forum National Federation of Environmental Conservation
Communication	Letter of Thanks for Environmental Conservation in Rivers	Hitachi Chemical Co., Ltd. Shimodate Works	February, 2001	Kinu Kogai Fishery Cooperative

Contact : **Hitachi, Ltd.** Corporate Environmental Policy Division 6,Kanda-Surugadai 4-Chome, Chiyoda-ku, Tokyo 101-8010,Japan Phone:+81-3-3258-5810 Facsimile:+81-3-3258-5810 Email: kankyohon@hdq.hitachi.co.jp

(19)





# Thank you for reading the Hitachi Environmental Report!

We want to make the best possible use of your opinions and advice in dealing with the environmental issues and in compiling environment reports in the future.

Please take a few moments to fill out this questionnaire and mail or fax it to the address below:

Corporate Environmental Policy Division Hitachi, Ltd. 6, Kanda-Surugadai 4-chome, Chiyoda-ku, Tokyo 101-8010, Japan Fax: (81) 3-3258-5810

## Questionnaire

Please answer the questions below and mail or fax the completed questionnaire to the address/facsimile number on the right.

Corporate Environmental Policy Division Hitachi, Ltd. 6, Kanda-Surugadai 4-chome, Chiyoda-ku, Tokyo 101-8010, Japan Fax: (81) 3-3258-5810

Q1. Having read	the Hitachi Envi	ronmental Report, what did you thin	k of it? Please check one bo	х.
Excellent	Good	Not Particularly Good	Not Good	
Please explain th	ne reason(s) you	chose the box that you checked above	ve. (Contents, comprehensib	ility, etc.)
Q2. What impres the selection	-	oout the Hitachi Environmental Repo	rt? Please check as many bo	xes as you like from
	Management Sy	stem Environmental Managemer	t Consideration for Env	ironmental Issues in
Products and Serv		eration for Environmental Issues in F		
Preservation Syste			anges with Society—Environ	
	Activities aroun		chi's Approach to Environme	ental Issues Reports
		ormance Fiscal 2000 Other (		)
Of the item(s) th	nat you checked	above, what, if anything, specifically	impressed you?	_
Q3. If you have any	v interested catego	ories in "Reports and Data on Environm	uental Performance Fiscal 2000	". please let us know.
		what standpoint you read the Hitaci		
I am a Hitachi a researcher/educ Group facility.	ator. I work		volved in politics or public a ofit organization (NPO). ir family. Other (	dministration. I am I live near a Hitachi )
	<b>6</b> 1 . 1			
Newspaper arti		t <b>he Hitachi Environmental Report? Pl</b> e article The Hitachi Web site )	By attending an seminar or	the environment
		issue that you would like to see us t	ackle, or feel that we are no	t tackling properly,
please let us	know.			
Thank you for	your cooperatio	on. Please let us know something ab	out yourself. (Optional)	
Name	- •	Male/Female	Age	(years old)
Address		Type of Employr	nent and Company Name	-
			- •	